

UNMET TRANSIT NEEDS

FY 2024 - 25

Analysis and
Recommendations
Report



June 2024



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Summary

Background

Every year, pursuant to the California Transportation Development Act (TDA), as the Regional Transportation Planning Agency (RTPA) for Madera County, Madera County Transportation Commission (MCTC) is responsible for the administration of the Transportation Development Act (TDA) funds. TDA funds, which are funded through ¼ percent of the statewide sales tax, are the primary funding source for most transit systems. The administration of TDA funds includes the annual unmet transit needs process, which has three key components: soliciting testimony on unmet transit needs; analyzing needs in accordance with adopted definitions of unmet transit need and reasonable to meet; and adoption of a finding regarding unmet transit needs that may exist for the upcoming fiscal year. These tasks are to be performed in consultation with the Social Service Transportation Advisory Council (SSTAC). At a minimum, the annual unmet transit needs finding process requires MCTC to conduct the following:

1. Establish or maintain a Social Services Transportation Advisory Council (SSTAC) to participate in the identification of unmet transit needs and determine whether those identified needs are reasonable to meet. The composition of the SSTAC is set forth in statute and consists of representatives of the following members:
 - a. One representative of potential transit users who are 60 years of age or older.
 - b. One representative of potential transit users who have a disability.
 - c. Two representatives of the local service providers for older adults, including one representative of a social service transportation provider if one exists.
 - d. Two representatives of local social service providers for those with disabilities, including one representative of a social service transportation provider, if one exists.
 - e. One representative of a local social service provider for persons of limited means.
 - f. Two representatives from the local consolidated transportation services agency, designated pursuant to subdivision (a) of Section 15975 of the Government Code, if one exists, including one representative from an operator, if one exists.
2. Coordinate with the SSTAC and MCTC Policy Board to determine definitions for both “unmet transit needs” and “reasonable to meet.”
3. Identify transit needs, which have been considered as part of the transportation planning process.
4. Hold at least one public hearing to receive public comments regarding unmet transit needs.
5. Meet with SSTAC members to identify potential unmet transit needs and analyze those transit needs using the MCTC Policy Board’s adopted definitions of “unmet transit needs” and

“reasonable to meet” (adopted definitions provided on Page 3 of this report). As part of the “reasonable to meet” determination, MCTC staff and the SSTAC must consider whether a transit operator can reasonably accommodate an unmet need and still maintain the required farebox ratio established under the TDA.

6. Adopt by resolution a finding regarding transit needs that may be reasonable to meet. The MCTC Policy Board makes one of the following three possible findings:
 - a. There are no unmet transit needs, or
 - b. There are no unmet transit needs that are reasonable to meet, or
 - c. There are unmet transit needs, including needs that are reasonable to meet.

If it is found that there are unmet transit needs that are reasonable to meet, those transit needs must be met before any TDA funds can be allocated for other purposes, such as streets and roads.

Summary of the Findings for the FY 2024-2025 Unmet Transit Needs Assessment

On May 29, 2024, the MCTC Policy Board adopted Resolution Number 24-05, approving the SSTAC's unmet transit needs findings for FY 2024-25.

During the "Unmet Transit Needs" Public Hearing on Wednesday, April 24, 2024, the MCTC Policy Board received three public comments. Comments were also received at public workshops, through an online survey, and by mail.

Analysis and Recommendations

The SSTAC reviewed twenty-seven comments. Seventeen of the comments were identified as potential unmet transit needs and were evaluated using the "unmet transit need" and "reasonable to meet" definitions. The SSTAC has made the following recommendations for each jurisdiction:

SSTAC Recommendation for Madera County: There are unmet transit needs, including needs that are reasonable to meet.

SSTAC Recommendation for the City of Madera: There are no unmet transit needs that are reasonable to meet.

SSTAC Recommendation for the City of Chowchilla: There are no unmet transit needs that are reasonable to meet.

MCTC Staff concur with the SSTAC recommendations for all three jurisdictions.

The potential unmet transit needs that have been evaluated and the recommendations made by the SSTAC for Madera County (MCC) are as follows:

- CONNECT TO MERCED, SPECIFICALLY TO THE MERCED AMTRAK STATION

SSTAC Recommendation: Not an unmet transit need

Discussion: There is not enough documented demand for a route to Merced. There was a route in the past that was discontinued due to low ridership. There are options to get to Merced Amtrak utilizing existing local transit service combined with rail service. The Madera Metro Blue Line serves the Madera Amtrak Station (MDR). Amtrak tickets from Madera to Merced cost \$9.00 for a direct one-way trip and have six different time options. The train ride takes less than 35 minutes.

- ADD LATER SERVICE TO/FROM THE COMMUNITY OF LA VINA, SO RIDERS CAN MAKE IT BACK HOME FROM APPOINTMENTS THAT RUN LATE.

SSTAC Recommendation: Unmet transit need, not reasonable to meet

Discussion: There is not enough documented demand to provide later Fixed Route service to and from La Vina. The County is conducting a study to implement a microtransit service that could address the specific needs of the area and help document when increased fixed route service is warranted. A microtransit or demand-response type of service may provide the flexibility needed to serve the needs of this community better.

Reasonable to Meet Requirements

Feasibility	Community Acceptance	Benefit to Population	Cost Effective	Consistency with Existing Service and Plans
Will be determined with microtransit study	Yes	Yes	Will be determined with microtransit study	Yes

- ADD MORE FREQUENT FIXED ROUTE SERVICE IN THE COMMUNITY OF LA VINA

SSTAC Recommendation: Unmet transit need, not reasonable to meet.

Discussion: There is not enough documented demand for more frequent Fixed Route service in La Vina. The County is conducting a study to implement a microtransit service that could address the specific needs of the area and help document when increased fixed route service is warranted. A microtransit or demand-response type of service may provide the flexibility needed to serve the needs of this community better.

Reasonable to Meet Requirements

Feasibility	Community Acceptance	Benefit to Population	Cost Effective	Consistency with Existing Service and Plans
Will be determined with microtransit study	Yes	Yes	Will be determined with microtransit study	Yes

- PROVIDE SERVICE TO VALLEY CHILDREN’S HOSPITAL AT 8PM (EVENING) AND BACK TO YOSEMITE AVENUE IN MADERA AT 7AM (MORNING)

SSTAC Recommendation: Unmet transit need, not reasonable to meet.

Discussion: There is not enough documented demand for transit service to Valley Children’s Hospital in the evenings. The microtransit study will provide guidance on the amount of ridership needed to support this service if implemented.

Reasonable to Meet Requirements

Feasibility	Community Acceptance	Benefit to Population	Cost Effective	Consistency with Existing Service and Plans
Will be determined with microtransit study	Unknown - There was only one comment regarding this need	Unknown - It is unclear how many people this will benefit	Will be determined with microtransit study	Yes

- PROVIDE MEDICAL TRANSIT SERVICE FROM THE MOUNTAINS (EASTERN MADERA COUNTY) TO HOSPITALS IN FRESNO, MADERA, OR MARIPOSA

SSTAC Recommendation: Unmet transit need, not reasonable to meet.

Discussion: The County provides the Medical Escort Service for residents in the Eastern Madera County communities, including the mountain communities. The service runs on Tuesdays, Wednesdays, and Thursdays. Some residents are not healthy enough to utilize this service, since the ride and wait times can be long. In some instances, riders are dropped off in the morning for their appointments and then wait to get picked up, in some cases several hours later, after the rest of the riders are done with their appointments to head back home. The County believes that microtransit service will assist in making these medical trips more convenient, increasing the benefit to residents.

Reasonable to Meet Requirements

Feasibility	Community Acceptance	Benefit to Population	Cost Effective	Consistency with Existing Service and Plans
Will be determined with microtransit study	Yes	Yes	Will be determined with microtransit study	Yes

- ADD A STOP CLOSER TO ROAD 200 IN NORTH FORK

SSTAC Recommendation: Unmet transit need, not reasonable to meet

Discussion: There is not enough documented demand for a new stop that would add ten minutes or more to the route at this time.

Reasonable to Meet Requirements

Feasibility	Community Acceptance	Benefit to Population	Cost Effective	Consistency with Existing Service and Plans
Will be determined with microtransit study	Unknown - There was only one comment regarding this need	Unknown - It is unclear how many people this will benefit	Will be determined with microtransit study	Yes

- ADD A BUS SHELTER AT THE STORE IN LA VINA

SSTAC Recommendation: Unmet transit need, not reasonable to meet

Discussion: There is not sufficient room for a bus shelter at the store; however, the County will continue to work with the store owner to find a solution. There may be a stop added on the other side of the street where there are planned sidewalks. Most of the MCC stops are in the unincorporated area that lacks infrastructure like sidewalks to add an ADA compliant shelter.

Reasonable to Meet Requirements

Feasibility	Community Acceptance	Benefit to Population	Cost Effective	Consistency with Existing Service and Plans
No – Existing infrastructure will not support a shelter	Yes	Yes	Yes	Yes

- ADD TRASH CANS AT THE STOPS IN LA VINA

SSTAC Recommendation: Not an unmet transit need

Discussion: The County transit administration will not allow trash cans at the stops because of the sustained maintenance that would be required.

- ADD MORE LIGHTING AT THE BUS STOPS AND ALONG THE ROUTES TO BUS STOPS IN LA VINA;
ADD LIGHTED SCHEDULES TO SHOW IF THE BUS IS RUNNING ON TIME

SSTAC Recommendation: Unmet transit need, reasonable to meet

Discussion: The Transit App (by Swiftly) provides the location of the bus in real-time. The schedules are also accessible on the app. However, the app may not perform well in areas with weak internet service. The County has plans to install new schedule holders that have a solar light at bus stops throughout the county, including in the community of La Vina. Together with the app and the lighted schedule holders, this unmet transit need will be met.

Reasonable to Meet Requirements

Feasibility	Community Acceptance	Benefit to Population	Cost Effective	Consistency with Existing Service and Plans
Yes	Yes	Yes	Yes	Yes

- ADD MORE SHELTERS AND BENCHES AT STOPS IN LA VINA

SSTAC Recommendation: Unmet transit need, not reasonable to meet

Discussion: The residential areas of La Vina tend to lack the supporting infrastructure (sidewalks) for the installation of benches and shelters. The County continues to look for opportunities to add shelters where they can be installed safely and with adequate ADA access.

Reasonable to Meet Requirements

Feasibility	Community Acceptance	Benefit to Population	Cost Effective	Consistency with Existing Service and Plans
No – lack of support infrastructure prevents installation in many locations	Yes	Yes	Yes	Yes

The potential unmet transit needs that have been evaluated and the recommendations made by the SSTAC for the City of Madera (Madera Metro) are as follows:

- TRAVEL TO ST. AGNES MEDICAL CENTER IN FRESNO BY MADERA METRO DIAL-A-RIDE

SSTAC Recommendation: Not an unmet transit need

Discussion: There are options to get to Fresno for medical appointments from Madera. Madera County provides fixed route service from Madera to Valley Children’s Medical Center, where riders can connect to Fresno Area Express to get to destinations (including medical) in the City of Fresno. Madera County also provides the Medical Escort service on Tuesday, Wednesday, & Thursday specifically for medical trips to the Fresno and Clovis Area.

- ADD SERVICE ON SUNDAYS IN THE CITY OF MADERA

SSTAC Recommendation: Not an unmet transit need

Discussion: Dial-a-ride service is available on Sundays. A greater need would have to be established (i.e. community acceptance, potential ridership) before amending the budget and contracting with MV Transit to add a fixed route service on Sundays. Even though utilizing Dial-a-ride requires an advance reservation, same-day service is available if there are cancellations. The City of Madera conducted a Transit Plan Services Assessment that was completed in July 2023. The newest route changes that have been implemented have been based on the results of the assessment.

- PROVIDE A STOP NEAR SHERWOOD WAY TO GET TO MADERA COLLEGE

SSTAC Recommendation: Not an unmet transit need

Discussion: To get to Madera City College from Sherwood Way, there are a couple of options. A rider can reserve Dial-a-Ride to get to the college, or they can use the fixed route system. To use the fixed route system, get on the bus at one of the three bus stops along Sherwood Way. Take the blue line to Walgreens, then transfer to the green line to get to the college.

- PROVIDE SERVICE AFTER 5:30 PM IN THE CITY OF MADERA

SSTAC Recommendation: Unmet transit need, not reasonable to meet

Discussion: Many events, including public meetings, begin at the end of the business day. Providing public transit service later in the evenings would provide transit dependent persons with increased mobility options. However, when the City surveyed residents as part of its recent needs assessment, later service was not an issue. The need for later service would need to be established by further analysis and demonstrated possibly by a pilot study.

Reasonable to Meet Requirements

Feasibility	Community Acceptance	Benefit to Population	Cost Effective	Consistency with Existing Service and Plans
Unknown	Unknown – There was only one comment regarding this need	Yes	Unknown	Yes

- PROVIDE SERVICE TO ALL THE CAMARENA CLINICS

SSTAC Recommendation: Not an unmet transit need

Discussion: All but two of the Camarena clinics are being served by the current route system in the city. In most cases, the riders are dropped off right at the clinic.

- ABILITY FOR USERS TO SAVE THE TRANSIT SCHEDULES

SSTAC Recommendation: Not an unmet transit need

Discussion: There are many ways for Madera Metro transit users to access and save the schedules. They are available in hardcopy or for download on the agency’s website.

The potential unmet transit needs that have been evaluated and the recommendations made by the SSTAC for the City of Chowchilla are as follows:

- PROVIDE SERVICE UNTIL 5PM AND ADD WEEKEND SERVICE IN CHOWCHILLA

SSTAC Recommendation: Unmet transit need, not reasonable to meet

Discussion: Several years ago, the City approved a pilot program with extended hours until 5 pm. For two years it was underutilized, so the service was discontinued. The City will continue to monitor community needs to determine if there should be an extension of service hours based on information collected during outreach efforts and ridership data.

Reasonable to Meet Requirements

Feasibility	Community Acceptance	Benefit to Population	Cost Effective	Consistency with Existing Service and Plans
Unknown - it is unclear how many residents of Chowchilla would utilize the service in the evenings and on weekends	Unknown – There was only one comment regarding this need	Unknown	Unknown	Yes

The rest of the comments received were determined to be either operational or non-transit issues. These comments were forwarded to the appropriate agencies to be addressed.

MCTC Staff and the SSTAC recommend that the current public transit systems continue to operate in Madera County. The existing transit systems meet an existing need for public transit services in the county.

The existing systems are:

- Madera Transit System - City of Madera (Dial-A-Ride and Madera Metro);
- Chowchilla Area Transit Express - City of Chowchilla;
- Eastern Madera County Escort Service; and Eastern Madera County Senior Bus;
- Madera County Connection

The Madera Metro and the Madera Dial-A-Ride provide transportation services that cover the entire City of Madera.

The Chowchilla Area Transit Express (CATX) provides transportation services that cover the entire city of Chowchilla as well as Fairmead and Valley State Prison.

The Madera County Connection (MCC) provides inter-city transportation from Chowchilla, Fairmead, Madera, La Vina, Madera Ranchos and Eastern Madera County to Children’s Hospital Central California where a connection can be made to Fresno via the Fresno Area Express (FAX).

The Senior Bus Program and the Escort Service provides transportation to the Eastern Madera County communities including service to Raymond. This service is provided on Wednesdays from 8:30am to 4:30pm.

Unmet Transit Needs Process

Transportation Development Act Requirements

Unmet transit needs became an annual focus of transportation planning agencies in 1978, when the Transportation Development Act (TDA) was changed to require a specific transit finding that there are no unmet transit needs that are reasonable to meet before local TDA funds could be allocated for other non- transit purposes.

The following outlines MCTC's currently adopted unmet transit needs assessment process, pursuant to the requirements established in the TDA:

Prior to making any allocation not directly related to public transportation services, specialized transportation services, or facilities provided for the exclusive use of pedestrians and bicycles, or any allocation for purposes of subdivision (f) of Section 99400, MCTC must annually do all of the following:

- (a) Consult with the social services transportation advisory council established pursuant to Section 99238.
- (b) Identify the transit needs of the jurisdiction which have been considered as part of the transportation planning process, including the following:
 1. An annual assessment of the size and location of identifiable groups likely to be transit dependent or transit disadvantaged, including, but not limited to, older adults, persons with disabilities, including individuals eligible for paratransit and other special transportation services pursuant to Section 12143 of Title 42 of the United States Code, the federal Americans with Disabilities Act of 1990 (42 U.S.C. Sec. 12101 et seq.), and persons of limited means, including, but not limited to, recipients under the CalWORKs program.
 2. An analysis of the adequacy of existing public transportation services and specialized transportation services, including privately and publicly provided services necessary to implement the plan prepared pursuant to Section 12143(c)(7) of Title 42 of the United States Code, in meeting the transit demand identified pursuant to paragraph (1).
 3. An analysis of the potential alternative public transportation and specialized transportation services and service improvements that would meet all or part of the transit demand.
 4. An analysis of the need to acquire or lease vans and related equipment for a farmworker vanpool program pursuant to subdivision (f) of Section 99400. This analysis is only required, however, upon receipt by the transportation planning agency of a request of an interested party identifying a potential need.

- (c) Identify the unmet transit needs of the jurisdiction and those needs that are reasonable to meet. The transportation planning agency shall hold at least one public hearing pursuant to Section 99238.5 for the purpose of soliciting comments on the unmet transit needs that may exist within the jurisdiction and that might be reasonable to meet by establishing or contracting for new public transportation or specialized transportation services or by expanding existing services. The definition adopted by the transportation planning agency for the terms “unmet transit needs” and “reasonable to meet” shall be documented by resolution or in the minutes of the agency. The fact that an identified transit need cannot be fully met based on available resources shall not be the sole reason for finding that a transit need is not reasonable to meet. An agency’s determination of needs that are reasonable to meet shall not be made by comparing unmet transit needs with the need for streets and roads.
- (d) Adopt by resolution a finding for the jurisdiction, after consideration of all available information compiled pursuant to subdivisions (a), (b), and (c). The finding shall be that (1) there are no unmet transit needs, (2) there are no unmet transit needs that are reasonable to meet, or (3) there are unmet transit needs, including needs that are reasonable to meet. The resolution shall include information developed pursuant to subdivisions (a), (b), and (c) which provides the basis for the finding.
- (e) If the transportation planning agency adopts a finding that there are unmet transit needs, including needs that are reasonable to meet, then the unmet transit needs shall be funded before any allocation is made for streets and roads within the jurisdiction.
- (f) The transportation planning agency shall not allocate funds for purposes of subdivision (f) of Section 99400 until all of the capital and operating funds necessary to meet unmet transit needs that are reasonable to meet are allocated. The transportation planning agency shall not reduce funding to existing public transportation services, specialized transportation services, or facilities for the exclusive use of pedestrians and bicycles in order to allocate funds for purposes of subdivision (f) of Section 99400. The transportation planning agency shall not allocate funds under subdivision (f) of Section 99400 if the allocation replaces other federal, state, or local funds used to fund commuter vanpools by a county, city, transportation planning agency, or transit district.

Definition of “Unmet Transit Need” and “Reasonable To Meet”

The MCTC Policy Board adopted definitions of “unmet transit needs” and “reasonable to meet” per resolution 22-01, on April 20, 2022, as follows:

Unmet Transit Needs:

The Madera County Transportation Commission has determined that its definition of the term “**unmet transit needs**” is an expressed or identified need that is not currently being met through existing public transportation services. An unmet transit need also is a need required to comply with the Americans

with Disabilities Act (ADA). The Commission has determined that its definition of the term “**reasonable to meet**” shall apply to public or specialized transportation services that meet the following minimum criteria:

1. Feasibility

- The proposed service can be provided with available Transportation Development Act (TDA) funding and/or other funding sources (per State law, the lack of available resources shall not be the sole reason for finding that a transit need is not reasonable to meet per PUC § 99401.5 (c).
- Sufficient ridership potential exists for new expanded, or revisited transit services.
- The proposed transit service will be safe and comply with local, State, and federal law.

2. Community Acceptance

- The proposed transit service has community support from the general public, community groups, and /or community leaders.

3. Benefit to Population

- The proposed transit service serves a significant number of residents where it is needed and would benefit the general public and/or senior and disabled persons as a whole.

4. Cost-Effective

- The proposed transit service will not affect the ability of the overall system of the implementing agency or agencies to meet applicable transit system performance objectives or the State TDA farebox ratio requirement after any exemption(s) period(s) if the service is eligible for an exemption(s) per CCR 6633.2.
- The proposed transit service, if implemented or funded, would not cause the responsible operator to incur expenditures in excess of the maximum amount of LTF, STA, FTA funds, and fare revenues and local support.

5. Consistent with Intent of Existing Transit Service(s) and Plans

- Once established, the proposed transit service will not abuse or obscure the intent of existing transit service(s).
- The proposed transit need should be in conformance with the goals included in the Regional Transportation Plan/Sustainable Communities Strategy, and consistent with the intent of the goals of the adopted Short Range Transit Plan.

Social Services Transportation Advisory Council (SSTAC)

As previously identified, TDA regulations require MCTC to annually consult with the Social Services Transportation Advisory Council (SSTAC) to identify the region’s transit needs prior to making any

allocation of TDA funds not directly related to public transportation services or facilities provided for the exclusive use of pedestrians and bicycles. Pursuant to the TDA, Section 99238(c)1-3 of the Public Utilities Code specifically identifies the SSTAC's responsibilities:

(c) The social service transportation advisory council shall have the following responsibilities:

1. Annually participate in the identification of transit needs in the jurisdiction, including unmet transit needs that may exist within the jurisdiction of the council and that may be reasonable to meet by establishing or contracting for new public transportation or specialized transportation services or by expanding existing services.
2. Annually review and recommend action by the transportation planning agency for the area within the jurisdiction of the council which finds by resolution, that (A) there are no unmet transit needs, (B) there are no unmet transit needs that are reasonable to meet, or (C) there are unmet transit needs, including needs that are reasonable to meet.
3. Advise the transportation planning agency on any other major transit issues, including the coordination and consolidation of specialized transportation services.

In accordance with the TDA requirements, MCTC works with the SSTAC to identify and analyze any potential unmet transit need against the MCTC Policy Board's adopted definitions of "unmet transit need" and "reasonable to meet".

Social Services Transportation Advisory Council Members FY 2023-2024

Table 1: SSTAC Members FY 2023-2024

CATEGORY	APPOINTMENT	GEOGRAPHIC/ AGENCY REPRESENTATION	TERM EXPIRES
Potential Transit User 60 Years of Age or Older	Franklina Bogan	Community Member – City of Madera	October 2026
Potential Transit User 60 Years of Age or Older	Lynda Schafhauser	Community Member – County of Madera	October 2026
Representative of a Local Social Service Provider for Older Adults	Michelle Hernandez	Madera County Social Services Department	July 2024
Representative of a Local Social Service Provider for Older Adults	Olga Olivia Saucedo-Garcia	City of Madera Parks and Community Services Department – Senior Services	March 2025
Potential Transit User Who Has a Disability	Frank Simonis	Community Member – Community of Oakhurst	May 2024
Representative of a Local Social Service Provider for Persons with Disabilities	Alycia Falley	Department of Social Services	July 2024
Local Social Service Transportation Provider for Persons with Disabilities	Vincent Parker	MV Transit (Madera Metro)	February 2025
Representative of a Local Social Service Provider for Persons of Limited Means	Bertha Vega	Madera County Workforce Corporation	October 2026
Social Service Transportation Provider for Older Adults	Rosalind Esqueda	Madera County Connection	July 2026
Representative of Local Transit Agency	Monty Cox	Madera County	July 2026

Existing Conditions

Pursuant to California Public Utilities Code Section 99401.5, the following sections briefly provide an analysis of Sections 1-4 of the TDA's unmet transit needs assessment process.

Size and Location of Groups Likely to be Dependent on Transit

As identified in a previous section of this report, during each year's unmet transit needs assessment process, prior to making any allocation not directly related to public transportation services, MCTC must make an assessment of the size and location of identifiable groups likely to be transit dependent or transit disadvantaged, including, but not limited to, older adults, persons with disabilities (including individuals eligible for paratransit and other special transportation services pursuant to Section 12143 of Title 42 of the United States Code (the Federal Americans with Disabilities Act of 1990 (42 U.S.C. Sec. 12101, et seq.)), and persons of limited means, including, but not limited to, recipients under the CalWORKS program. Utilizing available data from the 2018-2022 American Community Survey (ACS) Five-Year Estimates, the following sections identify the size and location of population groups likely to be transit dependent.

For the purposes of this assessment, transit-dependent population groups consist of the following classifications:

- Older Adults – Individuals who are age 65 years or older;
- Persons with Disabilities – Non-institutionalized, civilian members of the population who may be unable to operate vehicles or utilize certain modes of public transportation due to physical or mental disabilities; and
- Persons of Limited Means – Individuals who are defined by the federal government as having an income below the poverty threshold

General Population Estimates for Madera County

According to the 2018-2022 ACS Five-Year Estimates, Madera County's current population is 157,243. There are two incorporated cities in Madera County, the City of Madera and the City of Chowchilla. As identified in Table 2, below, the City of Madera is the largest incorporated city in Madera County, accounting for 42% of the County's total population. The City of Chowchilla is the second largest, accounting for 12% of Madera County's total population. Madera County's unincorporated community areas, which, combined, account for 46% of the County's total population. Table 2 illustrates the current population breakdown of Madera County.

Table 2: 2022 Population in Madera County

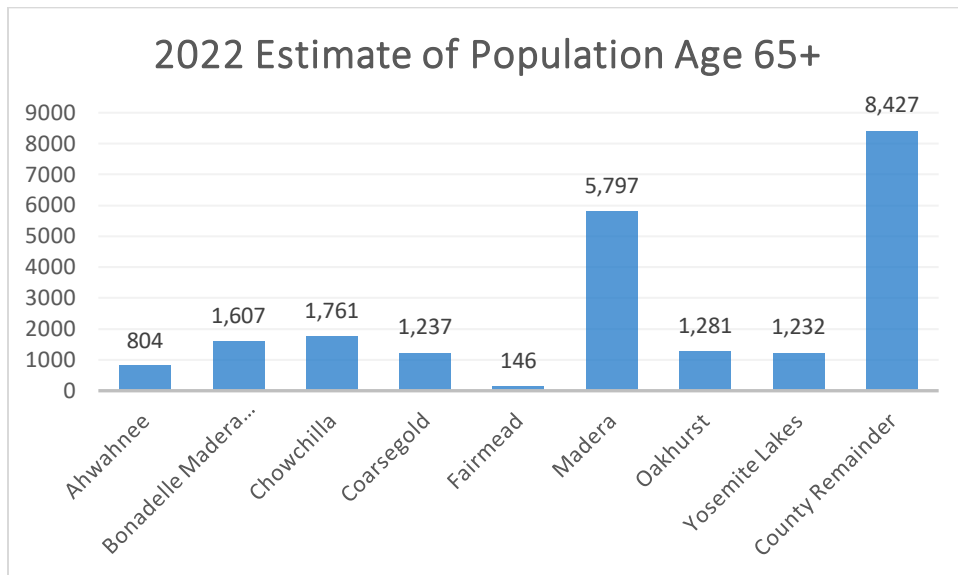
Jurisdiction	Population	Percent of County
Ahwahnee	1,896	1%
Chowchilla	18,772	12%
Coarsegold	4,578	3%
Fairmead	1,263	1%
Madera	66,784	42%
Bonadelle Madera Ranchos	9,551	6%
Oakhurst	5,003	3%
Yosemite Lakes	5,232	3%
County Remainder	44,164	28%
TOTAL	157,243	100%

Source: U.S. Census Bureau, 2018-2022 American Community Survey (ACS) 5-Year Estimates

Assessing Transit Dependency by Age

As stated in the beginning of this section, the TDA identifies older adult populations to be potentially transit dependent. For the purposes of this section’s analysis, these individuals are 65 years of age or older. According to the 2018-2022 ACS Five-Year Estimates, 22,292 individuals in Madera County are identified as older adults, accounting for approximately 14.2% of the County’s total population. With 5,797 individuals, the City of Madera has the highest population of older adults in the County, followed by the City of Chowchilla, with an older adult population of 1,761.

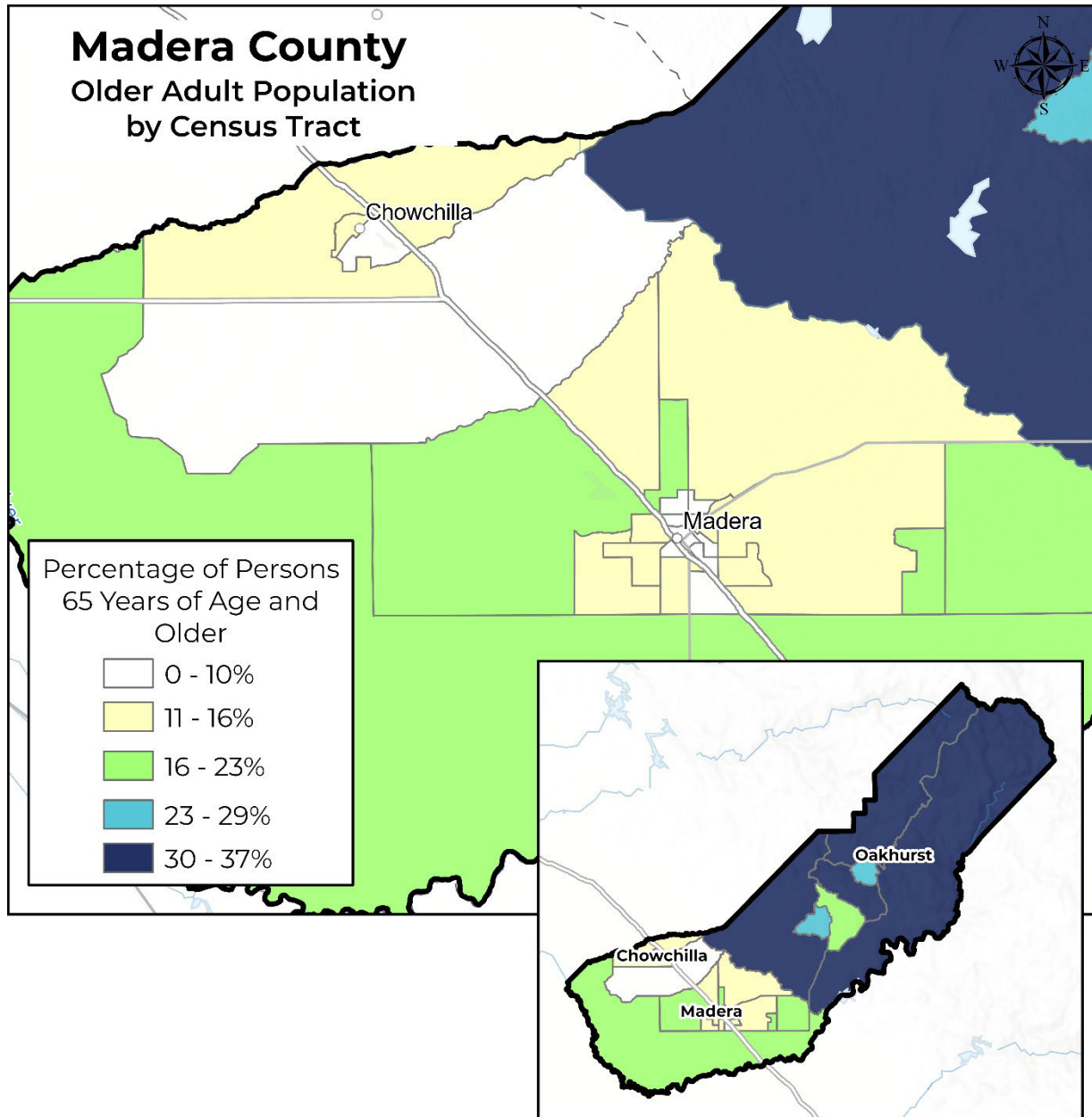
Figure 1: 2022 Estimate of Population 65+



Source: U.S. Census Bureau, 2018-2022 5-Year ACS (Table S0101)

Figure 2, below, shows the geographic concentrations of the older adult population by census tract. The darker colors reflect a higher percentage of older adults, while lighter colors identify a lower percentage.

Figure 2: Population Distribution of Persons Aged 65 or Older by Census Tract



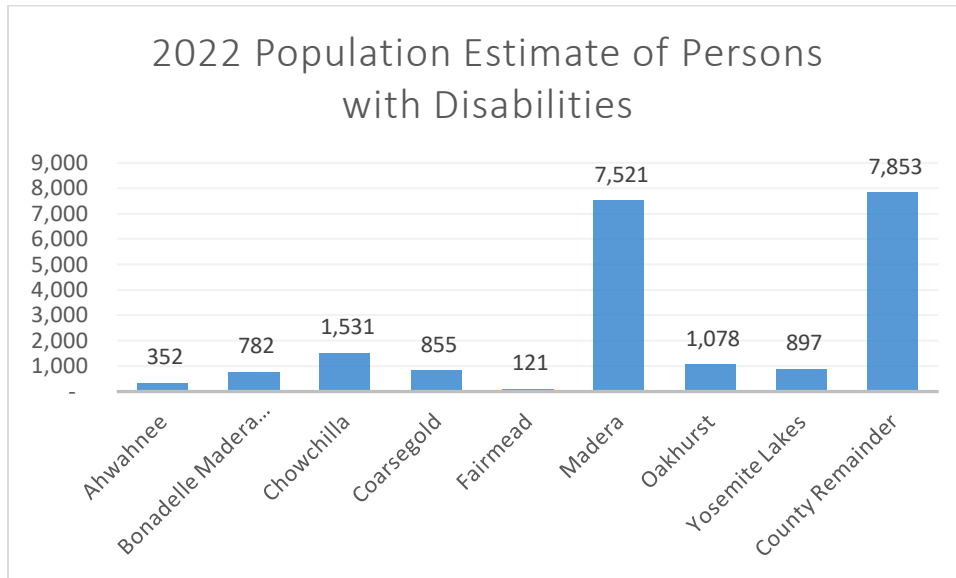
Source: U.S. Census Bureau, 2018-2022 5-Year ACS (Table S0101)

As shown in Figure 2 above, based on overall population in each census tract, the most concentrated populations of people aged 65 years or older are in the eastern part of Madera County, the south and west areas of the County and some areas within the City of Madera.

Assessing Transit Dependency by Disability

According to the U.S. Census Bureau, respondents who report anyone of having the following six disability types, are considered to have a disability: hearing difficulty, vision difficulty, cognitive difficulty, ambulatory difficulty, self-care difficulty, or independent living difficulty. In the 2018-2022 ACS 5-Year Estimates, it was determined that nearly 14% of the total civilian noninstitutionalized population within Madera had a disability. Figure 3, below, provides a population breakdown of persons with disabilities by jurisdiction in Madera County.

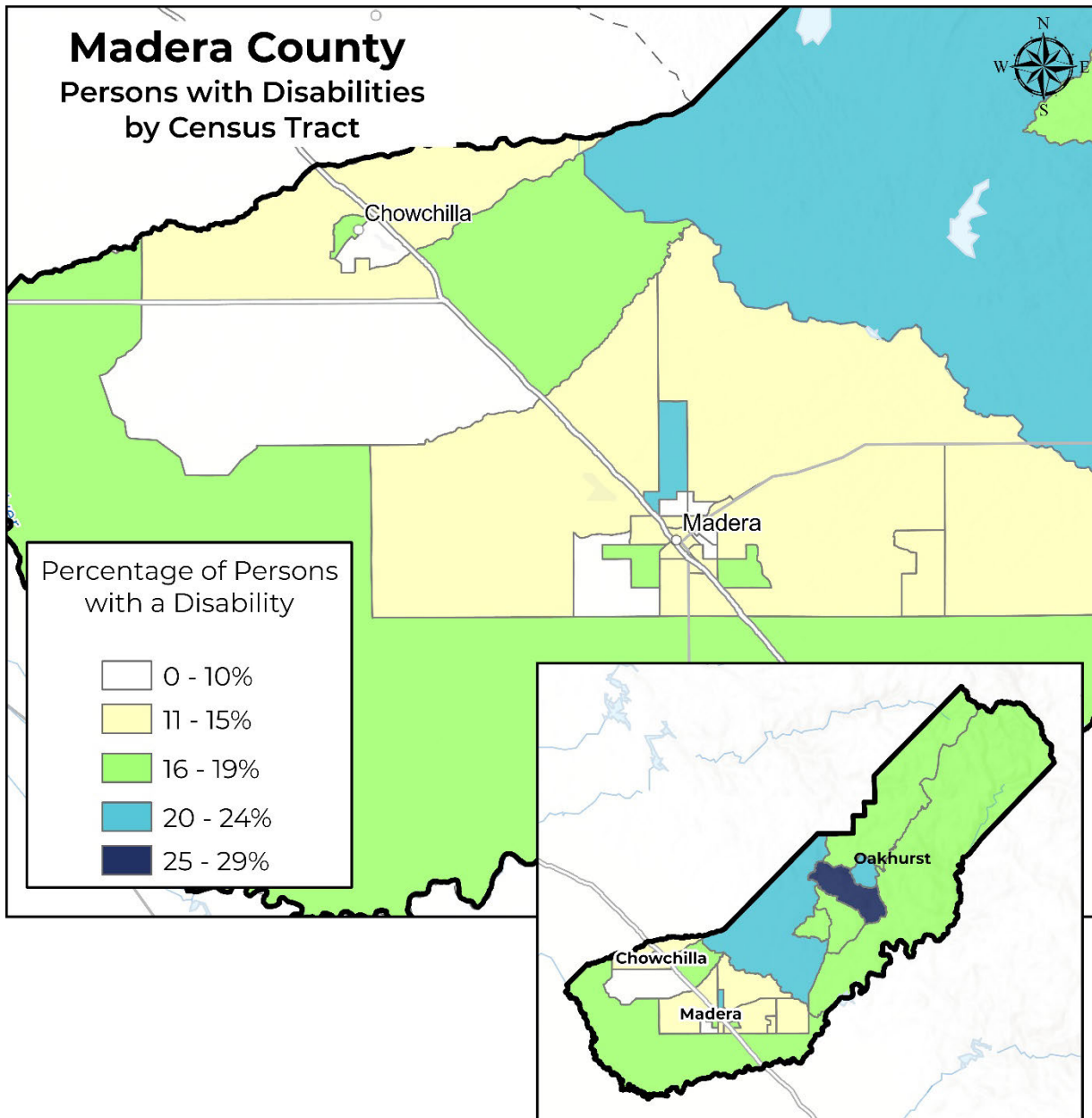
Figure 3: 2022 Population Estimate of Persons with Disabilities



Source: U.S. Census Bureau, 2018-2022 5-Year ACS (Table S1810)

Using 2022 ACS data, Figure 4, on the following page, identifies the distribution of the population with disabilities within Madera County by census tract. The lighter portions of the map designate a lower percentage of persons with disabilities living in the census tract, while the darker portions of the map designate a higher percentage of persons with disabilities living in the census tract.

Figure 4: Population Distribution of Persons with Disabilities by Census Tract



Source: U.S. Census Bureau, 2018-2022 5-Year ACS (Table S1810)

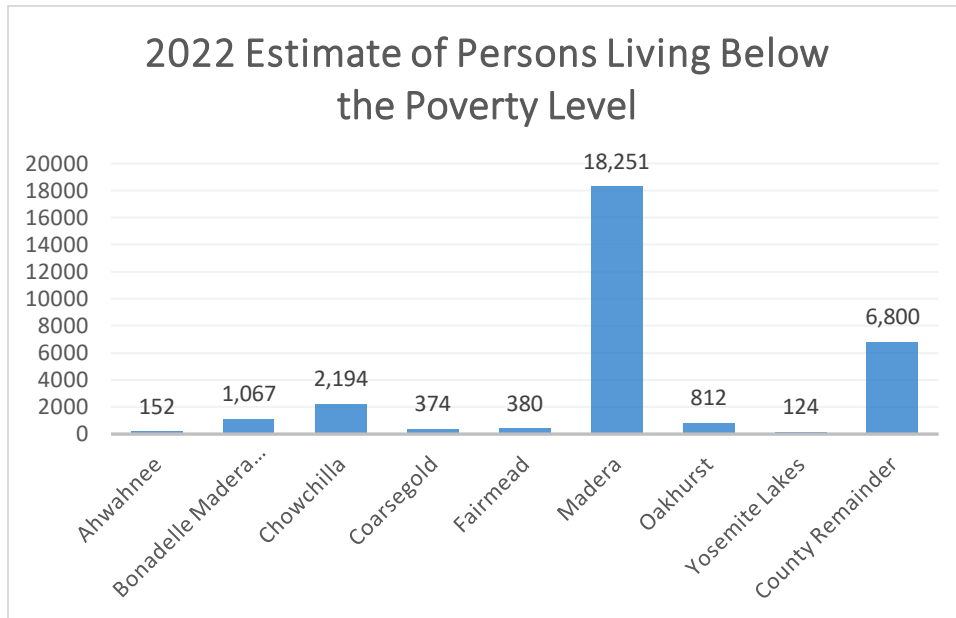
As illustrated in Figure 4 above, there are higher percentages of persons with a disability located in county areas near the City of Madera and Eastern Madera County.

Assessing Transit Dependency by Income (Persons of Limited Means)

The 2022 ACS provides an estimated breakdown of individuals in Madera County whose income was determined to be 100% below the federal poverty level (FPL). The ACS data estimates that as of 2022, 20% (30,154) of Madera County's population were identified as persons of limited means. Madera and Chowchilla are the cities that have the largest populations of persons of limited means, accounting for

12.1% and 1.4% respectively, of the County's total population. Figure 5, below, provides a further breakdown of the estimated population of persons of limited means living within Madera County.

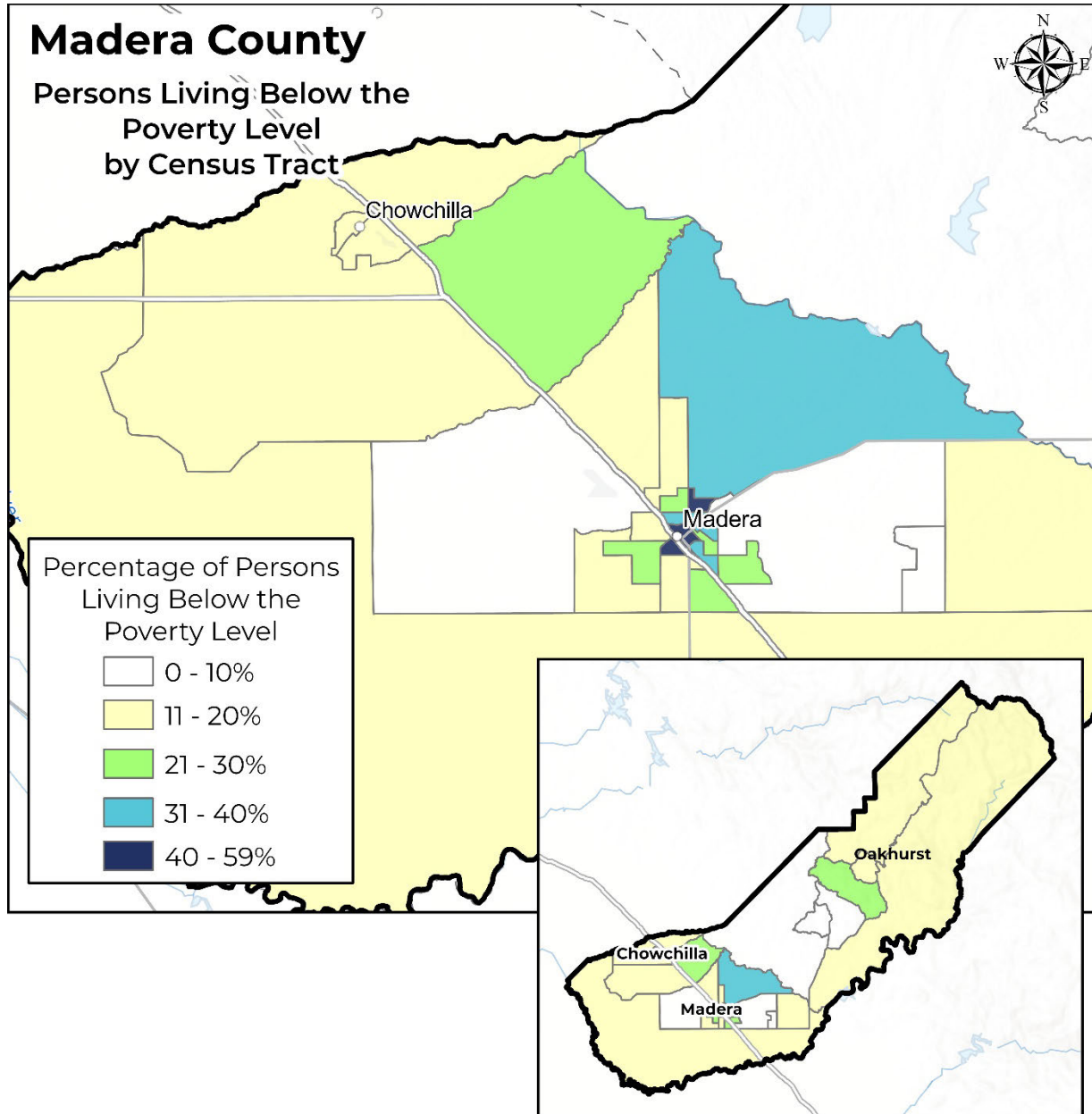
Figure 5: 2022 Estimate of Persons of Limited Means



Source: U.S. Census Bureau, 2018-2022 5-Year ACS (Table S1701)

The following map shows the concentration of persons living below the poverty level by census tract. Darker colors reflect a higher percentage of people living in poverty, while lighter colors reflect a lower percentage.

Figure 6: Population Distribution of Persons Living Below the Poverty Level by Census Tract



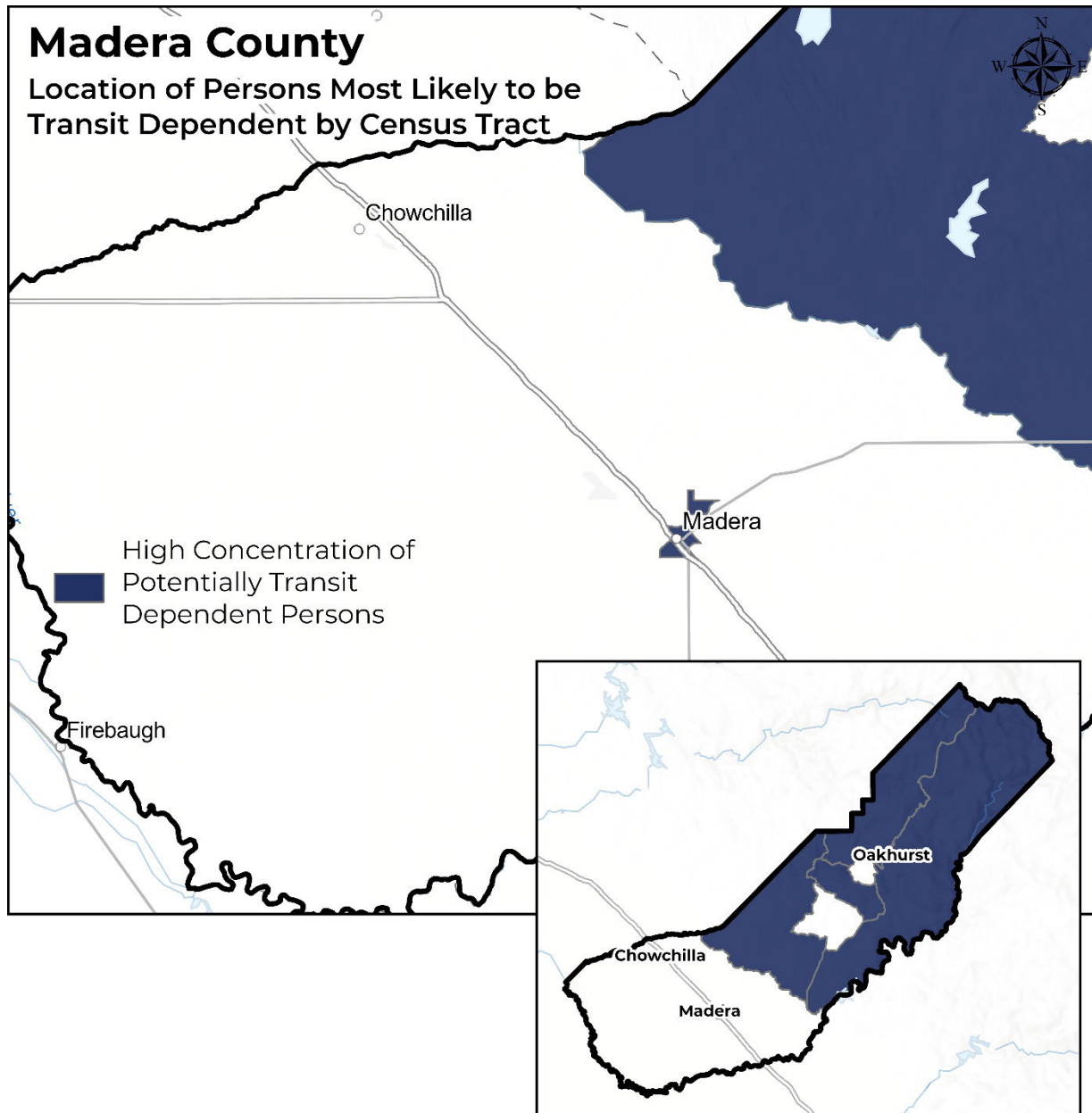
Source: U.S. Census Bureau, 2018-2022 5-Year ACS (Table S1701)

As shown on the map above, the highest percentages of people living below the FPL are in the areas of the City of Madera and County areas south of Chowchilla, northeast of the City of Madera, and the area between the communities of Oakhurst and Coarsegold. Public transit systems in these cities provide key transportation options to those who may not have an automobile due to their low income.

Transit Dependent Census Tracts

Figure 7 below identifies the census tracts that have a higher probability of having populations that are transit dependent. The census tracts with the highest concentrations of older adults, persons with a disability, and persons living below the poverty-level, were used to determine which areas were more likely to have transit dependent populations.

Figure 7: Distribution of Potentially Transit Dependent Populations by Census Tract



The highest concentrations of potentially transit dependent persons are located within the urban areas of Madera, and the rural Eastern Madera County and Valley area.

MCTC will continue to update each year's assessment to include all current and relevant data pertaining to the size and location of transit dependent groups within Madera County.

Transportation Services in Madera County

CITY OF MADERA

The City of Madera and its environs are served by a number of public and private transportation providers. The City operates the Madera Metro fixed-route system and Dial-A-Ride, a general public demand-responsive system. Both services are operated under contract with MV Transit. The fixed-route system is operated weekdays from 7:00 a.m. to 6:30 p.m. and Saturdays from 9:00 a.m. to 4:00 p.m. Service operates primarily within the City limits, as shown in Figure 8. The system transported 45,912 riders during 2022.

Dial-A-Ride is a general public system primarily serving older adults and persons with disabilities. The service operates weekdays from 7:00 a.m. to 6:30 p.m., Saturdays from 9:00 a.m. to 4:00 p.m. and Sundays from 8:30 a.m. to 2:30 p.m. The system operates within the Madera urban area covering a five-mile radius from the downtown area, as depicted in Figure 9, and transported 6,252 riders during 2022. The County of Madera contracts with the City of Madera to provide this transit service outside the Madera city limits.

Figure 8: Madera Metro Service Area Map

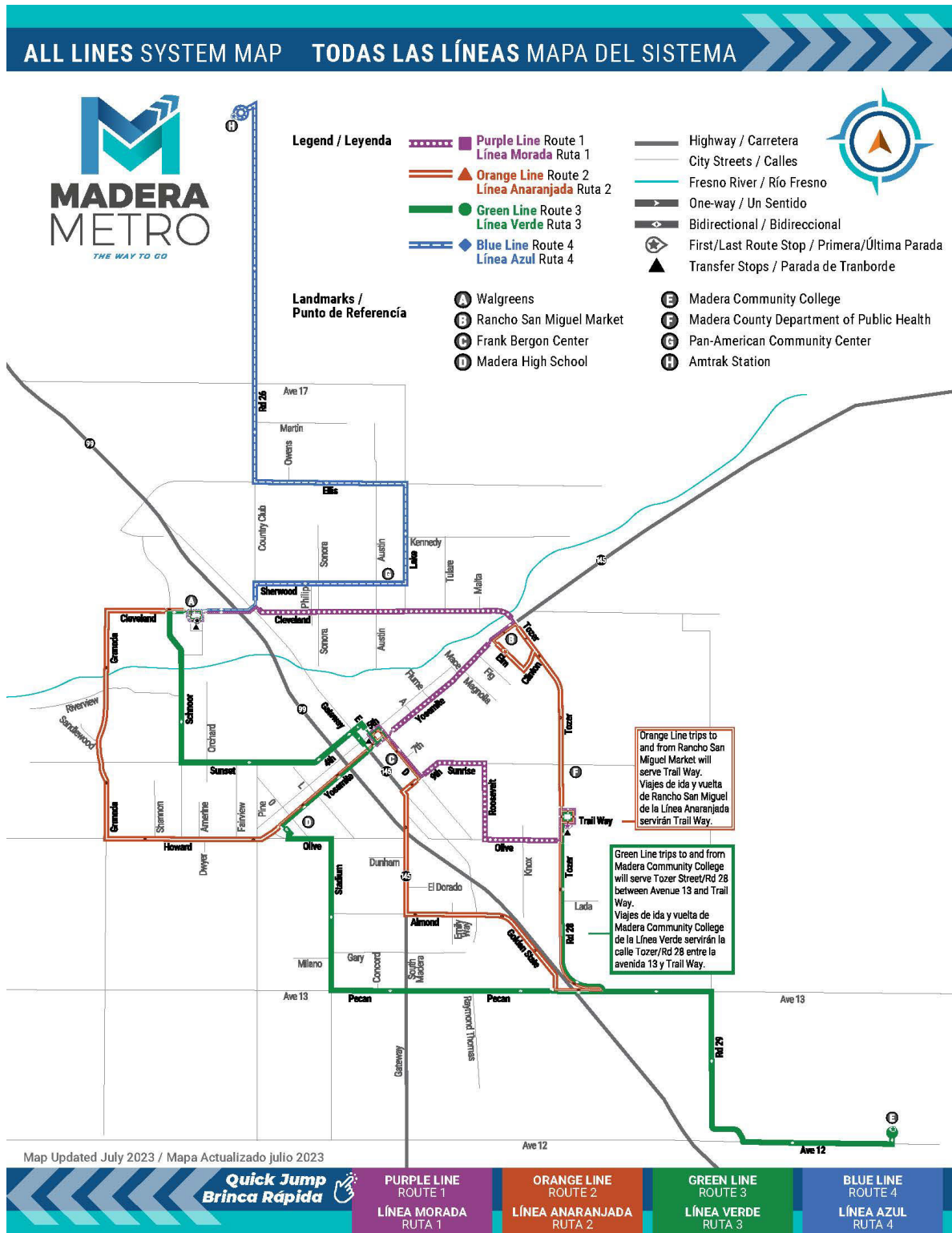
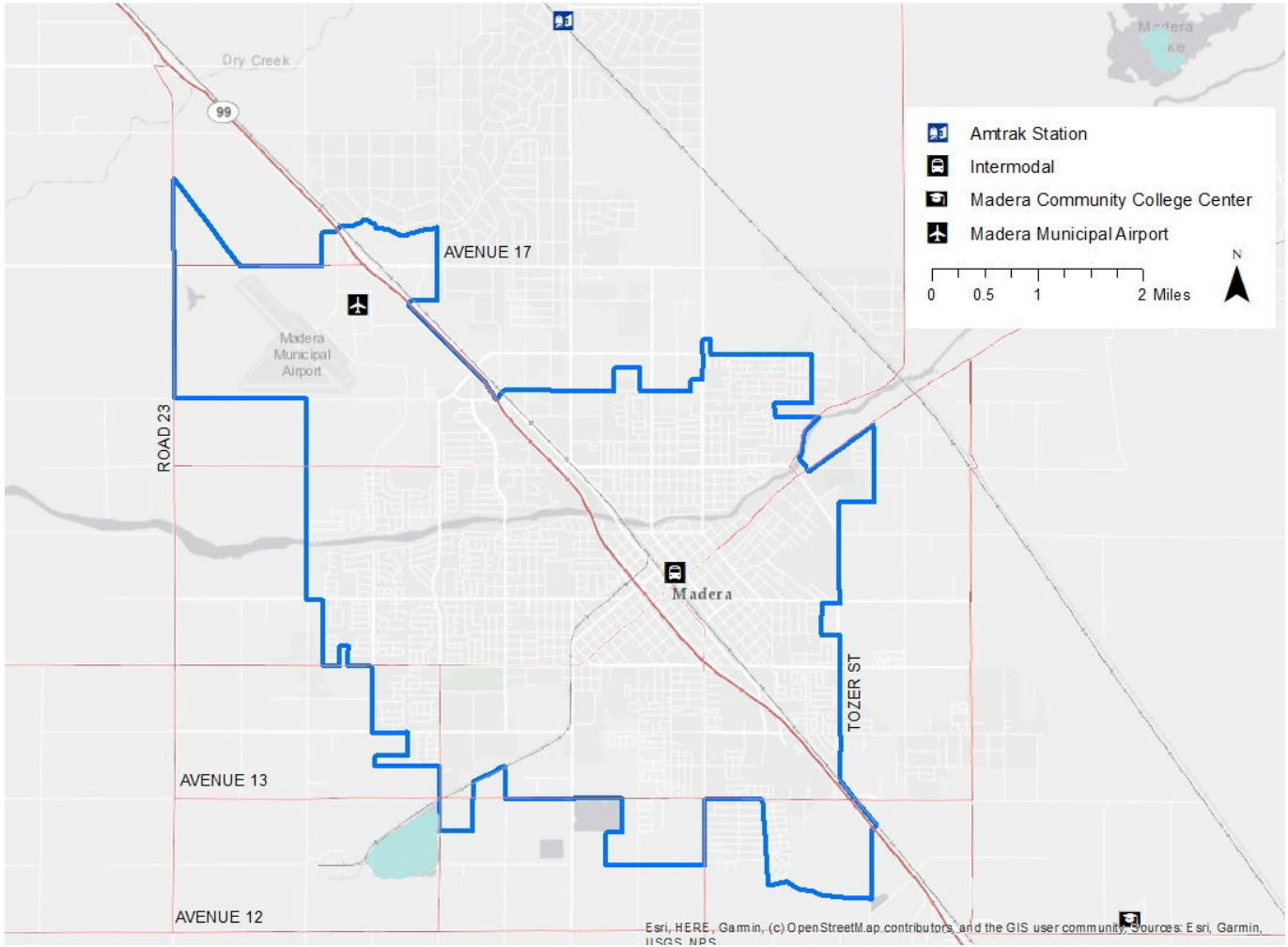


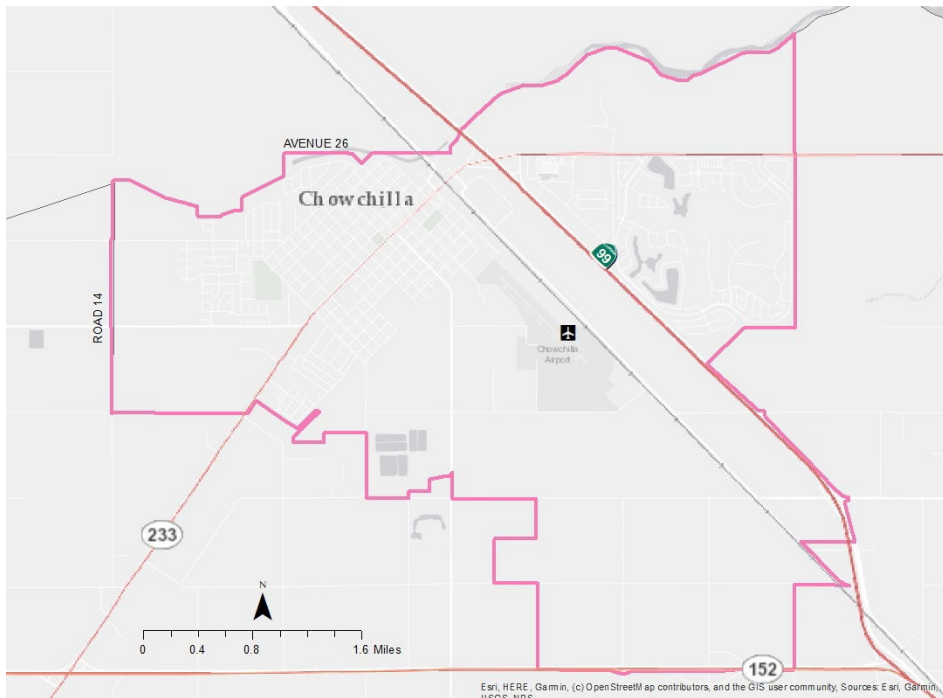
Figure 9: DAR Service Area Map



CITY OF CHOWCHILLA

The City of Chowchilla operates Chowchilla Area Transit Express (CATX), a general public, demand-responsive service. CATX service was initiated in 1995 and incorporated the senior bus program. Service is offered weekdays from 7:30 a.m. to 3:30 p.m. As shown in Figure 10, the CATX service area encompasses the City limits of Chowchilla.

Figure 10: CATX Service Area Map



COUNTY OF MADERA

Madera County currently manages a general public, fixed-route system, a specialized senior transit service and a demand-response service, which is operated by Fresno Economic Opportunities Commission. The Madera County Connection (MCC) is an inter-city fixed-route bus service. MCC Madera Dial-A-Ride and MCC Chowchilla Dial-A-Ride are general public, demand-response services. The Eastern Madera County Senior Bus Program, an intra-community demand-response bus service, serves older adults and residents with disabilities and the Eastern Madera County Escort Program is an inter-city demand-response bus service.

As shown in Figure 11, MCC operates three fixed-routes. The Eastern Madera route serves the communities of North Fork, Oakhurst, and Coarsegold, extending to the Madera Ranchos and the Children's Hospital of Central California via the City of Madera. The Chowchilla/Fairmead route provides service between the City of Madera, Fairmead, and the City of Chowchilla. The Eastin Arcola/Ripperdan/LaVina route provides service from the City of Madera to the communities of La Vina, Ripperdan, and Eastin Arcola every Wednesday and Friday. MCC operates weekdays from about 6:00

a.m. to 9:00 p.m. on the Eastern Madera County route and from 7:00 a.m. to 7:00 p.m. on the Chowchilla/Fairmead route. The Eastin Arcola/Ripperdan/La Vina route is scheduled on Wednesday and Friday from 8:45 a.m. to 2:00 p.m. The County initiated additional runs on this route in 2022.

Figure 11: MCC Service Area Map



MCC also provides general public demand-response service to County areas surrounding the cities of Madera and Chowchilla., as reflected in Figures 12 and 13. MCC Madera Dial-A-Ride service is provided Monday through Friday from 7:00 a.m. to 6:30 p.m., Saturday from 9:00 a.m. to 4:00 p.m., and Sunday from 8:30 a.m. to 2:30 p.m. MCC Chowchilla Area Dial-A-Ride service is provided Monday through Friday from 8:30 a.m. to 3:30 p.m. Each of these services operates with one 16-passenger bus. Reservations can be made a day in advance or up to two hours prior to the time of pick up.

Figure 12: MCC Madera Dial-A-Ride Service Area

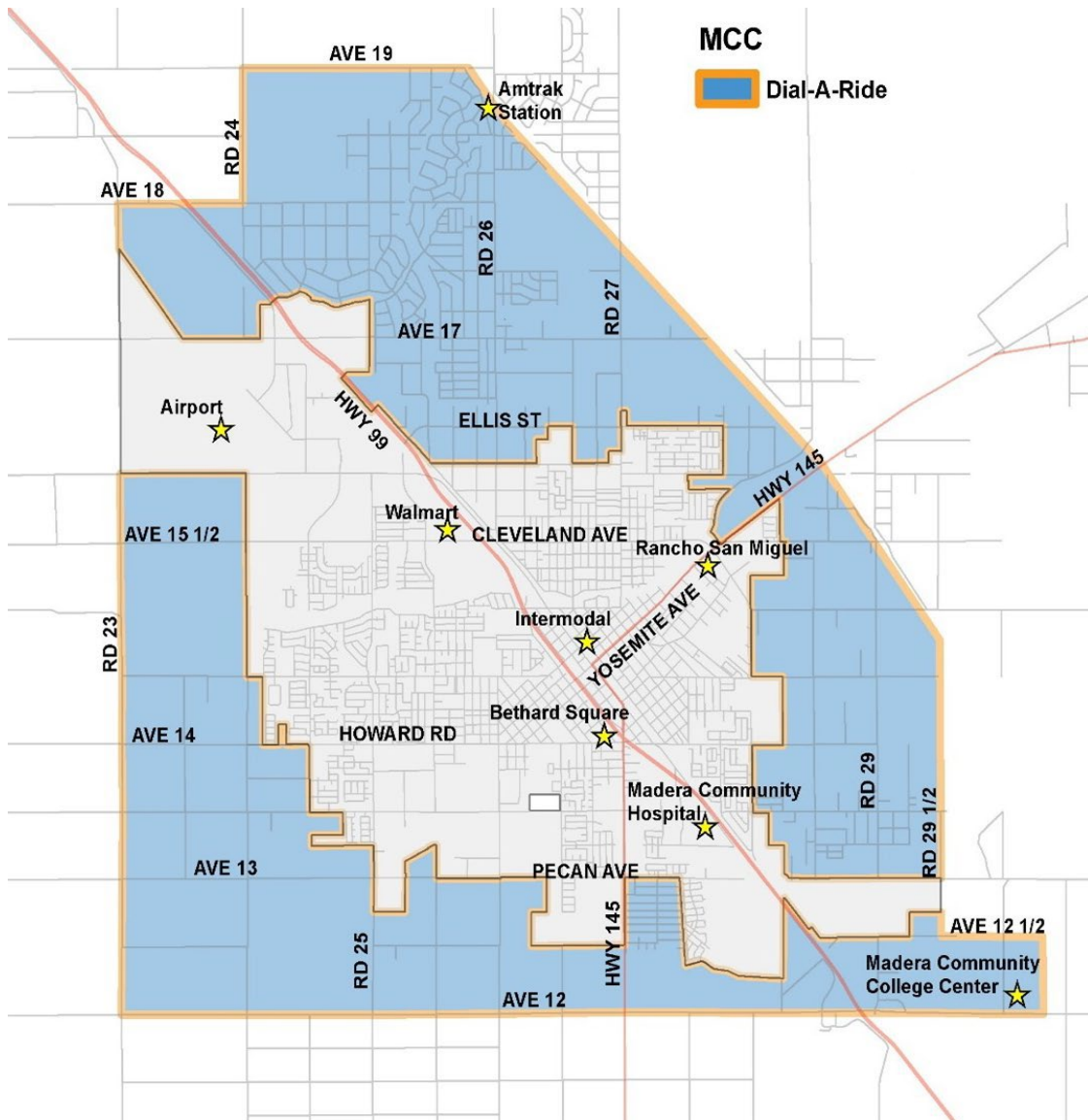
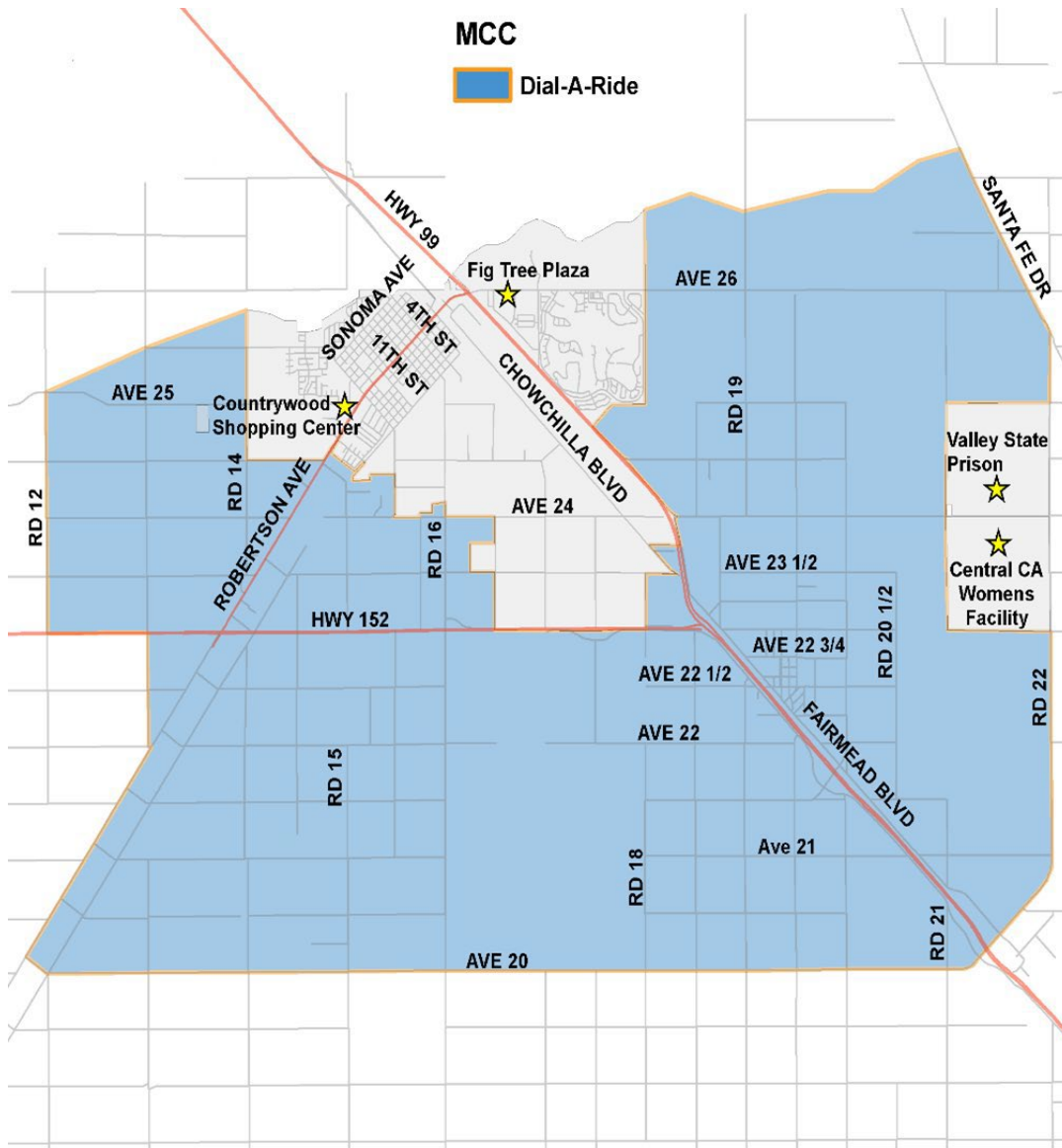


Figure 13: MCC Chowchilla Dial-A-Ride Service Area



The Eastern Madera County Senior Bus has been in operation since 1983. It is a demand-response service operating Monday through Friday (except holidays) from 9:00 a.m. to 4:00 p.m. This program serves Eastern Madera County who are 60 years of age and older and residents who have disabilities. As shown in Figure 14, the service area encompasses a large region, including Oakhurst, Bass Lake, Coarsegold, and Ahwahnee.

The Escort Program has been in operation since 1988 as a demand-response, public transportation service. The system provides medical-related appointments in Madera and Fresno Counties. It serves Eastern Madera County residents with an emphasis on providing service to residents 60 years of age and older and to persons with disabilities. Service is provided on Tuesdays and Thursdays from 8:30 a.m. to

Other Transportation Providers

CALVANS (CALIFORNIA VANPOOL AUTHORITY)

CalVans is a ridesharing program with safe, affordable vans that allow employees to drive themselves and others to work, while once agricultural farmworker vanpool program, the service has grown beyond the agricultural industry to include general labor and student vanpooling. CalVans is sponsored by the California Vanpool Authority and currently has vanpools originating in 22 counties in California including Madera, Fresno, Kings, Merced, San Joaquin, and Tulare.

YOSEMITE AREA REGIONAL TRANSPORTATION SYSTEM (YARTS)

YARTS provides public transit in the Yosemite region, with buses entering Yosemite Valley from Merced, Mammoth Lakes, Sonora, and Fresno – as well as many different towns along the way including Oakhurst. YARTS began service in May 2000, and now provides an alternative to driving to over 102,143 passengers per year. YARTS is managed by the Merced County Association of Governments and offers rides to all visitors to Yosemite.

TRI-COUNTY MEDICAL TRANSPORT

Tri County Medical Transport operates out of Reedley CA, in Fresno County. The company works with many insurance companies. The services cover the following counties: Fresno, Tulare, Kings, Kern, Merced and Madera. They provide a non-emergency service for clients who require daily transportation to varying doctor's appointments as well as dialysis visits. Tri County carries a variety of vehicles which can range from wheelchair accessible vans and minivans to non-wheelchair accessible cars. The company started out with 5 vehicles in a 15,000-square foot facility but is now operating with over 80 vehicles and an 86,000-square foot location. With over 100 current employees they have their own mechanic shop, call center, dispatch center, billing department.

CENTRAL VALLEY REGIONAL CENTER

Central Valley Regional Center serves as an advocate for persons with developmental disabilities. It identifies specific client and family needs and establishes a person-centered plan and provides the most effective client services through utilization of community resources. It also assists the community in the prevention and early identification of developmental disabilities.

CALVIVA HEALTH TRANSPORTATION

CalViva Health Plan offers routine medical transportation for healthcare and services. There is no added cost for this service for CalViva insurance holders. CalViva Health Transportation provides access for routine medical transportation services: non-emergency transportation and non-medical transportation. Rides need to be scheduled in advance. Vehicles count with wheelchairs and gurneys depending on the type of service needed. There is no mileage limit for this service and rides can be scheduled to any place that offers medical care or health care services. Mass transit rides are also available but need to be scheduled five (5) days in advance, so bus passes or tokens can be mailed.

PRIVATE PROVIDERS

Several private carriers provide inter-city services, including Greyhound and Madera Cab Company. Greyhound operates seven days a week from the City of Madera's Downtown Intermodal Center on North "E" Street. Madera Cab Company provides service in Madera County seven days a week, 24 hours a day. In addition to those private transit services listed above, other private medical transit services are available within the County.

PASSENGER RAIL/SUPPORT FACILITIES

Madera County is served by the Burlington Northern Santa Fe (BNSF) and the Union Pacific (UP) Railroads. Amtrak operates seven days a week with twelve (12) daily stops in Madera along the BNSF Railroad alignment. The station is located on Avenue 15 ½ and Road 29. The nearest stop to the north is Merced and to the south, Fresno. Amtrak services are provided on the BNSF tracks located east of Madera. The San Joaquin Amtrak route provides passenger rail service to Oakland five times a day, Bakersfield six times a day, and Sacramento once a day. Amtrak also provides thruway bus service from various rail stations along the San Joaquin route to cities that are not accessible by rail, such as Los Angeles, San Francisco and San Jose.

Additional Transportation Services and Assistance

AMERICANS WITH DISABILITIES ACT (ADA) REQUIREMENTS

The Americans with Disabilities Act (ADA) requires that all public transit buses be accessible to individuals with disabilities. Currently, all buses used by each transit agency in Madera County meet this requirement. The front of every bus has priority seating for older adults and riders with disabilities. All buses have lift mechanisms to assist riders in wheelchairs or with other mobility impairments to board.

In addition, the City of Madera provides complementary paratransit services to individuals with disabilities who cannot use fixed-route bus service. This service is demand-response and curb-to-curb service provided within approximately a five-mile radius of the City's downtown Intermodal Center. All buses used for paratransit by the City of Madera are lift-equipped.

REDUCED FARES

Older adults, persons with disabilities, and Medicare cardholders are eligible for half fare (\$0.50) Monday – Friday 10:00am-2:00pm and Saturday 9:00am-4:00pm. In addition, the following agencies purchase bus tickets or passes from Madera Metro/DAR and distribute them (in some cases at no charge) to their clients or students.

- Madera Metro
- City of Madera Parks Departments
- Madera County Health Department
- Madera County Schools
- Madera County Unified School District
- Camarena Health
- Central Valley Opportunity Center (CVOC)
- Crescent View South Charter School
- Madera Community Hospital
- North Fork Tribal
- Community Action Partners
- Madera Rehab
- Madera Community College

Additionally, due to the Covid-19 Pandemic, Madera Metro instituted a free fare system during 2020 and it has remained fare free up to the writing of this report.

COORDINATED TRANSIT SERVICE PLAN

The Madera County Coordinated Public Transit Human Services Plan was updated and adopted by MCTC in July 2022 in response to requirements established by SAFETEA-LU and upheld by MAP-21. This document outlines existing public and private social service transportation systems within Madera County and offers strategies for improvement of transportation service through increased coordination and consolidation. The Coordinated Plan is being updated and expected to be finalized this year.

SOCIAL SERVICE TRANSPORTATION PROVIDERS

Various social service providers throughout Madera County offer specialized transportation services for their clients. These services tend to address the needs that public transit cannot reasonably meet, including evening service, non-emergency medical transport, and job training transport, to name a few. MCTC regularly inventories the various area transit providers to prevent duplication of services and thereby the waste of resources.

[Adequacy of Existing Service](#)

Transportation is available in most areas of Madera County, including the remote unincorporated community of Raymond. Service is provided not only within each urbanized area, but also between urbanized areas. Passengers can easily get from most areas of the County to any other area using public transit. They can also travel into the neighboring counties of Merced by passenger rail and Fresno by bus service. Service is also available for those who are unable to ride traditional fixed-route transit.

Although adequate transit service is available for the residents of Madera County, there is always room for improvement. Service may not be available at all times or on all days. Travel between some areas may require the use of several different services. MCTC meets with the SSTAC on a quarterly basis to evaluate the adequacy of the region's current transit operations and further identify any unmet transit needs that may or may not be reasonable to meet. The region's public transit operators and social services agencies continue to cooperatively adjust their services to feasibly meet any identified unmet transit need throughout the year.

[Farmworker Vanpool Analysis](#)

CalVans is a ridesharing program with safe, affordable vans that allow employees to drive themselves and others to work, while once agricultural farmworker vanpool program, the service has grown beyond the agricultural industry to include general labor and student vanpooling. CalVans is sponsored by the California Vanpool Authority and currently serves the Counties of Madera, Fresno, Imperial, Kern, Kings, Merced, Monterey, Riverside, Santa Barbara, San Joaquin, Tulare, and Ventura, Santa Cruz, San Benito, San Bernardino, Stanislaus, and San Luis Obispo. Currently, there are nine vans that operate out of the County of Madera.

MCTC has not received any request from an interested party identifying a direct need for vans or equipment needed for a farmworker vanpool program. As part of the unmet transit needs assessment process, no further analysis is required. However, MCTC will continue to coordinate with CalVans, and

social service providers to identify if any future needs in this area are present and determine feasible means to address those needs.

Unmet Transit Needs Assessment

During this year’s unmet transit needs assessment, staff received a total of 27 public comments regarding potential unmet transit needs, service improvement requests, and community needs in the region. Based on the Madera County Transportation Commission’s adopted definitions of “unmet transit need” and “reasonable to meet”, unmet transit needs, including needs that are reasonable to meet, were identified.

Public Outreach

Pursuant to TDA regulations, MCTC is required to conduct at least one public hearing to receive potential unmet transit needs comments from the public. A public hearing was held on April 24, 2024, at the MCTC office. To give residents additional opportunities to provide comments, one virtual workshop and six in-person workshops were held in various locations throughout the county. Attendees were given bilingual handouts that explained the “unmet transit need” and “reasonable to meet” definitions and how to participate in the unmet transit needs process.

Table 4: Unmet Transit Needs Workshops for FY 2024-25

LOCATION AND TIME	NUMBER IN ATTENDANCE*
Casas De la Vina, 03/01/24, 6:00 PM (in Spanish)	10
Chowchilla Library, 03/06/24, 3:00 PM	0
Chowchilla Library, 03/06/24, 6:00 PM	0
Frank Bergon Senior Center, 03/07/24, 10:00 AM	22
Virtual Workshop, 03/12/24, 6:00 PM	3
North Fork Library, 03/16/24, 1:00 PM	1
Madera Main Library, 03/19/24, 6:00 PM	0

*Number in attendance does not include MCTC staff, interpreters, transit agency staff, or SSTAC members

However, in Madera County it is easy to participate in the unmet transit needs process all year long in many convenient ways. Options include submitting a comment by phone, mail, email, or by filling out an online survey.

The unmet transit needs webpage on MCTC’s website is a good resource to find information regarding the unmet transit needs process, submit a comment, or to look at past years’ unmet transit needs reports.

MCTC Unmet Transit Needs webpage: <https://www.maderactc.org/bc-transportation/page/unmet-transit-needs>

Unmet Transit Needs Bilingual Survey link: <https://www.surveymonkey.com/r/UTN2024MCTC>

Unmet Transit Needs English and Spanish Comment Form:

https://www.maderactc.org/sites/default/files/fileattachments/social_services_transportation_advisory_council_sstac/page/1761/2024_utn_comment_form_en_sp_r_fillable.pdf

Below is a list of places where the workshops and the public hearing was publicized:

- Notice of the public hearing was published in the Madera Tribune on March 9, 2024 (Figure 15).
- Twenty-one social media posts regarding the workshops and the public hearing were posted on maderactc.org, MCTC’s Facebook page, MCTC’s Instagram page and MCTC’s Twitter page (Figures 16 and 17).
- Information, schedules, and flyers regarding the workshops and the public hearing were included in the meeting agendas for the Social Services Transportation Advisory Council in February 2024, and Technical Advisory Committee and the Madera County Transportation Commission’s Policy Board in February, March, and April 2024.
- Information about the unmet transit needs process, workshops, and the public hearing was featured in the February edition of The Commission Vision, MCTC’s quarterly newsletter.
- An article on how to participate in the unmet transit needs process was published by the Ranchos Independent, Volume 20, Issue 2.
- Information regarding the public hearing was either mailed or emailed to a list of interested individuals and organizations (Table 5).
- Special flyers (in English and Spanish) were posted at over 60 locations including:
 - a) Madera County Library
 - b) Madera Intermodal Center
 - c) First 5 Madera County
 - d) Frank Bergon Senior Center
 - e) Chowchilla Civic Center
 - f) Madera County Transportation Commission
 - g) Oakhurst Community Center
 - h) Madera County Behavioral Services
 - i) Coarsegold Market
 - j) The Pines Resort
 - k) The North Fork Library
 - l) Madera Community College (Madera and Oakhurst campuses)

m) La Vina Market

- Flyers (in English and Spanish) regarding the workshops and the public hearing were placed on the buses (Figures 18 and 19).

Spanish language interpreting services were available at all the workshops and the public hearing.

Figure 15: Proof of Publication

PROOF OF PUBLICATION

(2015.5 C.C.P.)

The Madera Tribune | P.O. Box 269 | Madera, Ca 93639
Ph: 559-674-2424 | Fax: 559-673-6526 | legals@maderatribune.net

PUBLIC NOTICE

MADERA COUNTY TRANSPORTATION COMMISSION

REF. NO. 6859

STATE OF CALIFORNIA)

County of Madera)

) ss.

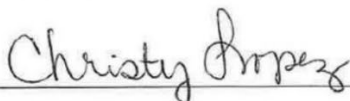
I am a citizen of the United States and a resident of the County aforesaid; I am over the age of eighteen years, and not a party to or interested in the above-entitled matter. I am the principal clerk of the printer of the Madera Tribune, a newspaper of general circulation, published in the City of Madera, County of Madera, and which newspaper has been adjudged a newspaper of General circulation by the Superior Court of the County of Madera, State of California, under the date of November 9, 1966, Case Number 4875 that the notice, of which the annexed is a printed copy, has been published in each regular and entire issue of said newspaper and not in any supplement thereof on the following dates, to wit:

PUBLISHED ON: MARCH 9, 2024

I certify (or declare) under penalty of perjury that the foregoing is true and correct.

Dated: March 9, 2024

Signature



PUBLIC NOTICE MADERA COUNTY TRANSPORTATION COMMISSION
GIVING NOTICE OF HEARING

The Madera County Transportation Commission (MCTC) will hold a Public Hearing to take testimony regarding transportation needs within Madera County. The hearing will be held on Wednesday, April 24, 2024, at 3:00 p.m. at the Madera County Transportation Commission, 2001 Howard Road, Suite 201, Madera, California 93637 and via teleconference using Zoom. To participate in the live hearing via Zoom, use this link: <https://us06web.zoom.us/j/83928432465?pwd=LkvD4ndJr4u836SRPInKDYvo9gcPFg.bhcTarcOEWFHmUla>

Webinar ID: 839 2843 2465
Passcode: 005685
Call-in number: (408) 638-0968

In-person testimony will take place at the Madera County Transportation Commission.

MCTC staff encourages you to submit your comment utilizing other strategies such as our online survey, email, mail, or by phone. Each comment received will be read to the Board directly to make sure your voice is heard.

A Spanish language interpreter will be available during the public hearing for those who wish to testify before the Commission in Spanish. If you would like to testify in a language other than Spanish or English or require other special accommodations in order to testify, please contact the Commission at (559) 675-0721 or publiccomment@maderactc.org by April 19, 2024, at 3:00 pm.

REASONABLE ACCOMMODATIONS: Persons who require accommodation for any audio, visual or other disability or other interpretation in order to review an agenda, or to participate in a meeting of the Policy Board of the Madera County Transportation Commission per the American Disabilities Act (ADA), may obtain assistance by requesting such accommodation in writing. Please address your written request to the Administrative Analyst, 2001 Howard Road, Suite 201, Madera, California, 93637 or email sandy@maderactc.org, or telephonically by calling (559) 675-0721. Any such request for accommodation should be made at least 3 business days prior to the scheduled meeting for which assistance is requested.

Under the California Transportation Development Act (TDA), this hearing opportunity is provided annually to take testimony on potential unmet transit needs within the region. The Commission must, subsequent to the hearing, make a determination whether the needs presented are "reasonable" to meet. After all "reasonable" needs have been met, the Commission may release remaining TDA funds for street and road purposes (repair, reconstruction, etc.).

Members of the public, interested agencies, and civic groups are encouraged to provide comments to MCTC staff regarding any transportation needs not being met by the current transit systems. Testimony should be as specific as possible with regard to those citizens or groups of citizens not currently served by transit, the requested type and amount of transit service, the geographic area in which service is needed, and any other supporting evidence of information, which will help in the evaluation of the "reasonableness" of the requested service.

Those that are unable to participate in the hearing via Zoom, or in person, are encouraged to submit their comments in writing prior to April 24, 2024, for inclusion in the public record. You may email publiccomment@maderactc.org, call 559-675-0721 ext. 6, send your comment to 2001 Howard Road, Suite 201, Madera, CA 93637 or take the survey at the link below: <https://www.surveymonkey.com/r/UTN2024MCTC>

NOTIFICACIÓN PÚBLICA DE LA COMISIÓN DE TRANSPORTE DEL CONDADO DE MADERA DA AVISO DE AUDIENCIA PÚBLICA

La Comisión de Transporte del Condado de Madera (MCTC, por sus siglas en inglés) llevará a cabo una Audiencia Pública para tomar testimonio en cuanto a las necesidades de transporte público dentro del Condado de Madera. La audiencia tomará lugar el miércoles, 24 de abril, 2024 a las 3:00 p.m., en las oficinas de la Comisión de Transporte del Condado de Madera, 2001 Howard Road, Suite 201, Madera, California 93637 y virtualmente, usando Zoom. Para participar en la audiencia en vivo, usando Zoom, use el siguiente enlace:

<https://us06web.zoom.us/j/83928432465?pwd=LkvD4ndJr4u836SRPInKDYvo9gcPFg.bhcTarcOEWFHmUla>

Código de Junta: 839 2843 2465
Clave: 005685
Por Teléfono: (408) 638-0968

El testimonio en persona se llevará a cabo en las oficinas de la Comisión de Transporte del Condado de Madera.

El personal de MCTC le recomienda que envíe su comentario utilizando otras estrategias, como nuestra encuesta en línea, correo electrónico, correo postal o por teléfono. Cada comentario recibido se leerá directamente a la Junta para asegurar

Figure 16: Social Media Posts for the Workshops in La Vina and North Fork - English

Don't Forget to Join Us!
Unmet Transit Needs Workshop
Casas De La Vina
Friday, March 1 at 6:00PM
23784 Avenue 9, Madera
MCTC
Madera County Transportation Commission

Join Us!
UNMET TRANSIT NEEDS WORKSHOP
North Fork Library
March 16 at 1:00pm
32908 Road 222
North Fork, CA 93643
MCTC
Madera County Transportation Commission

Figure 17: Social Media Posts for the Workshops in La Vina and North Fork - Spanish

¡No te olvides de unirte a nosotros!
Taller de necesidades de transporte público insatisfechas
Casas De La Vina
Viernes, Marzo 1 6:00PM
23784 Avenue 9, Madera
MCTC
Madera County Transportation Commission

¡Únete a nosotros!
NECESIDADES DE TRANSPORTE PÚBLICO INSATISFECHAS TALLER
North Fork Library
16 de Marzo a las 1:00pm
32908 Road 222
North Fork, CA 93643
MCTC
Madera County Transportation Commission

Figure 18: Unmet Transit Needs Flyer - English

www.maderactc.org

DOES LOCAL PUBLIC TRANSIT MEET YOUR TRANSPORTATION NEEDS?

- Are there places in Madera County you are unable to travel to by bus?
- Is transit service unavailable for you to make important trips, such as traveling to work or doctor's appointments?

TELL US ABOUT YOUR UNMET TRANSIT NEED!

An unmet transit need is an expressed or identified need that is not currently being met through existing public transportation services. It is also a need required to comply with the Americans with Disabilities Act (ADA).

Attend one of our workshops and share your thoughts...

Casas De La Vina (in Spanish) Friday, March 1 at 6:00 PM 23784 Avenue 9, Madera	Chowchilla Library Wednesday, March 6 at 3:00 PM AND 6:00 PM 300 Kings Avenue, Chowchilla	Frank Bergon Senior Center Thursday, March 7 at 10:00 AM 238 S D Street, Madera
Virtual Workshop Tuesday, March 12 at 6:00 PM Webinar ID: 831 9180 8232 Passcode: 921346	North Fork Library Saturday, March 16 at 1:00 PM 32908 Road 222, North Fork	Madera Main Library Tuesday, March 19 at 6:00 PM 121 N G Street, Madera

 **Fill out an online survey**

If you prefer to provide your comments electronically, fill out the online survey by scanning the QR code or go to:
<https://www.surveymonkey.com/r/UTN2024MCTC>



 **Comment at the public hearing**

Attend the public hearing to tell us about your transit needs:

MCTC Board Meeting
Wednesday, April 24 at 3:00 PM
2001 Howard Road, Suite. 201
Madera

 **NEW DATE!**

Participate in the way that's convenient for you!

for more information:

 (559) 675-0721  naustin@maderactc.org



MCTC
Madera County Transportation Commission

Figure 19: Unmet Transit Needs Flyer - Spanish

www.maderactc.org

¿EL TRANSPORTE PÚBLICO LOCAL SATISFACE SUS NECESIDADES DE TRANSPORTE PÚBLICO?

- ¿Hay lugares en el condado de Madera a los que no se puede viajar en autobús?
- ¿No está el servicio de transporte público disponible para realizar viajes importantes, como ir al trabajo o acudir a citas médicas?

¿CUÉNTENOS SOBRE SU NECESIDAD DE TRANSPORTE PÚBLICO INSATISFECHA!

Una necesidad de transporte público insatisfecha es una necesidad expresada o identificada que actualmente no se satisface a través de los servicios de transporte público existentes. Una necesidad de transporte público insatisfecha también es una necesidad requerida para cumplir con al Ley de Estadounidenses con discapacidades (ADA).



Ven a uno de nuestros talleres y déjanos saber lo que piensas...

Casas De La Vina (en español)
Viernes, Marzo 1, 6:00 PM
23784 Avenue 9, Madera

Chowchilla Library
Miércoles, Marzo 6, 3:00 PM
Y a las 6:00 PM
300 Kings Avenue, Chowchilla

Frank Bergon Senior Center
Jueves, Marzo 7, 10:00 AM
238 S D Street, Madera

Talleres Virtuales
Martes, Marzo 12, 6:00 PM
Webinar ID: 831 9180 8232
Passcode: 921346

North Fork Library
Sábado, Marzo 16, 1:00 PM
32908 Road 222, North Fork

Madera Main Library
Martes, Marzo 19, 6:00 PM
121 N G Street, Madera

Llene una encuesta en línea

Si prefiere proveer comentarios en línea, llene la encuesta en línea escaneando el código QR o llenando a: <https://www.surveymonkey.com/r/UTN2024MCTC>



Comparta sus ideas de la forma más conveniente para usted!

Comentar en la audiencia pública

Atienda a la audiencia pública para contarnos sobre sus necesidades de transporte público:

MCTC Junta Directiva
Miércoles, Abril 24 a las 3:00 PM
2001 Howard Road, Suite. 201
Madera



Para más información:

 (559) 675-0721  evelyn@maderactc.org

Figure 20: Unmet Transit Needs Workshop Handout Side 1 – English

HELP US IDENTIFY UNMET TRANSIT NEEDS

WHAT:

An unmet transit need is an expressed or identified need that is not currently being met through existing public transportation services. It can also be a need that is required to comply with the Americans with Disabilities Act (ADA).

WHY:

To provide an opportunity for the public to identify all "unmet transit needs" that are "reasonable to meet" in Madera County

WHEN:

Comments are accepted throughout the year

Comments can also be received at the MCTC Policy Board Meeting public hearing typically held in April

YOU CAN MAKE A DIFFERENCE!

Submit a comment form or fill out the survey to have your comment considered



<https://www.surveymonkey.com/r/UTN2024MCTC>

FOR MORE INFORMATION:

559-675-0721
naustin@maderactc.org
maderactc.org



Figure 21: Unmet Transit Needs Workshop Handout Side 2 – English



ARE THE UNMET TRANSIT NEEDS REASONABLE TO MEET?

The term "reasonable to meet" shall apply to public or specialized transportation services that meet the following minimum criteria:

FEASIBILITY

- The proposed service can be provided with available Transportation Development Act (TDA) funding and/or other funding sources (per State law, the lack of available resources shall not be the sole reason for finding that a transit need is not reasonable to meet per PUC § 99401.5 (c))
- Sufficient ridership potential exists for new, expanded, or revisited transit services
- The proposed transit service will be safe and comply with local, State, and federal law

COMMUNITY ACCEPTANCE

- The proposed transit service has community support from the general public, community groups, and/or community leaders

COST-EFFECTIVE

- The proposed transit service will not affect the ability of the overall system of the implementing agency or agencies to meet applicable transit system performance objectives or the State TDA farebox ratio requirement after any exemption(s) period(s) if the service is eligible for an exemption(s) per CCR 6633.2
- The proposed transit service, if implemented or funded, would not cause the responsible operator to incur expenditures in excess of the maximum amount of LTF, STA, FTA funds, and fare revenues and local support

BENEFIT TO POPULATION

- The proposed transit service serves a significant number of residents where it is needed and would benefit the general public and/or senior and disabled persons as a whole

CONSISTENT WITH THE INTENT OF EXISTING TRANSIT SERVICE(S) AND PLANS

- Once established, the proposed transit service will not abuse or obscure the intent of existing transit service(s)
- The proposed transit need should be in conformance with the goals included in the Regional Transportation Plan / Sustainable Communities Strategy, and consistent with the intent of the goals of the adopted Short Range Transit Plan

Figure 22: Unmet Transit Needs Workshop Handout Side 1 – Spanish

AYÚDENOS A IDENTIFICAR NECESIDADES DE TRANSPORTE PÚBLICO INSATISFECHAS

¿QUÉ ES?

Una necesidad de transporte público insatisfecha es una necesidad expresada o identificada que actualmente no se satisface a través de los servicios de transporte público existentes. Una necesidad de transporte público insatisfecha también es una necesidad requerida para cumplir con la Ley de Estadounidenses con Discapacidades (ADA).

OBJETIVO:

Oportunidad para que el público identifique todas las "necesidades de transporte público insatisfechas" que son "razonables de satisfacer" en el Condado de Madera

¿CUANDO?

Se aceptan comentarios durante todo el año

La Audiencia Pública de Necesidades de Transporte Público Insatisfechas normalmente se lleva a cabo en la Reunión de la Junta Normativa de MCTC de abril

¡TU PUEDES HACER LA DIFERENCIA!

Envíe el formulario de comentarios o complete la encuesta para que se considere su necesidad de transporte público no satisfecha



<https://www.surveymonkey.com/r/UTN2024MCTC>



PARA MÁS INFORMACIÓN

559-675-0721
evelyn@maderactc.org
maderactc.org

Figure 23: Unmet Transit Needs Workshop Handout Side 2 – Spanish



¿LAS NECESIDADES DE TRANSPORTE PÚBLICO INSATISFECHAS SON RAZONABLES PARA CUMPLIR?

El término "razonable para cumplir" se aplicará a los servicios de transporte público o especializados que cumplan con los siguientes criterios mínimos:

VIABILIDAD

- El servicio propuesto puede proporcionarse con fondos disponibles de la Ley de Desarrollo del Transporte (TDA) y / u otras fuentes de financiamiento (según la ley estatal, la falta de recursos disponibles no será la única razón para determinar que una necesidad de transporte público no es razonable de satisfacer, PUC § 99401.5 (c))
- Existe suficiente potencial de pasajeros para servicios de transporte público nuevos, ampliados o revisados
- El servicio de transporte público propuesto será seguro y cumplirá con las leyes locales, estatales y federales

ACEPTACIÓN DE LA COMUNIDAD

- El servicio de transporte público propuesto cuenta con el apoyo de la comunidad, del público en general, grupos comunitarios, y/o líderes comunitarios

ECONÓMICO

- El servicio de transporte público propuesto no afectará a la capacidad del sistema general del organismo u organismos de ejecución para cumplir los objetivos de rendimiento del régimen de transporte público aplicables o el requisito de la relación tarifaria estatal después de cualquier periodo o periodos de exención si el servicio es elegible para una exención/exenciones, CCR 6633.2
- El servicio de transporte público propuesto, si se implementa o se financia, no provocaría que el operador responsable incurra en gastos que excedan la cantidad máxima de fondos LTF, STA, FTA, e ingresos por tarifas y apoyo local

BENEFICIO PARA LA POBLACIÓN

- El servicio de transporte público propuesto atiende a un número significativo de residentes donde es necesario y beneficiará al público en general y/o a las personas mayores y discapacitadas en general

CONSISTENTE CON LA INTENCIÓN DE SERVICIO(S) DE TRANSPORTE PÚBLICO Y PLANES

- Una vez establecido, el servicio de transporte público propuesto no abusará ni oscurecerá la intención de los servicios de transporte público existentes
- La necesidad de transporte público propuesta debe estar en conformidad con las metas incluidas en el Plan Regional de Transporte/Estrategia de Comunidades Sustentables, y consistente con la intención de las metas del Plan de Transporte público de Corto Plazo adoptado

Figure 24: Unmet Transit Needs Public Hearing Flyer – English



UNMET TRANSIT NEEDS PUBLIC HEARING

The Madera County Transportation Commission (MCTC) invites you to a Public Hearing to provide your comments on public transportation needs in Madera County.

WAYS TO PARTICIPATE

Wednesday, April 24, at 3:00PM

In-Person

2001 Howard Road, Suite 201
Madera, CA 93637

Teleconference via Zoom


Webinar ID: 839 2843 2465
Passcode: 005685
Call-in number: (408) 638-0968

TAKE OUR SURVEY!

<https://www.surveymonkey.com/r/UTN2024MCTC>



For more information:

 (559) 675-0721

 naustin@maderactc.org



If you're unable to attend the hearing in person or via Zoom, submit your comments in writing to publiccomment@maderactc.org before April 24, 2024, for inclusion in the public record.

Figure 25: Unmet Transit Needs Public Hearing Flyer – Spanish



NECESIDADES DE TRANSPORTE PÚBLICO INSATISFECHAS

AUDIENCIA PÚBLICA

La Comisión de Transporte del Condado de Madera (MCTC) le invita a una Audiencia Pública para dar sus comentarios sobre las necesidades de transporte público en el Condado de Madera.

PARA PARTICIPAR

Miércoles 24 de Abril, a las 3:00PM

Presencial

2001 Howard Road, Suite 201
Madera, CA 93637

Teleconferencia vía Zoom

Código de Junta: 839 2843 2465
Clave: 005685
Por Teléfono: (408) 638-0968

¡TOMA NUESTRA ENCUESTA!

<https://www.surveymonkey.com/r/UTN2024MCTC>



Para más información:

(559) 675-0721

evelyn@maderactc.org

Se anima a aquellos que no pueden participar en la audiencia a través del Zoom, o en persona, a enviar sus comentarios por escrito antes del 24 de abril de 2024 para su inclusión en el registro público. Puede enviar un correo electrónico a publiccomment@maderactc.org



Table 5: List of Interested Individuals and Organizations

AGENCY	ADDRESS
City of Chowchilla – Rod Pruett	145 Robertson Boulevard, Chowchilla, CA 93610
City of Chowchilla – Robin Roman	130 S. 2 nd Street, Chowchilla, CA 93610
MV – Dial-A-Ride	123 North E Street #102, Madera, CA 93638
Madera County Health Department	1604 Sunrise Avenue, Madera, CA 93638
City of Madera – Ellen Bitter	205 West 4th Street, Madera, CA 93637
City of Madera – Marcela Zuniga	205 West 4 th Street, Madera, CA 93637
County of Madera – Phil Toler	200 West 4 th Street, Madera, CA 93637
Department of Social Services – Bill Martin, CALWORKS Program Manager	P.O. Box 569, Madera, CA 93638
Department of Social Services – Deborah Martinez	1626 Sunrise Avenue, Madera, CA 93638
Department of Social Services – Susan Arteaga	1626 Sunrise Avenue, Madera, CA 93638
Center for Independent Living – Tamala Fields	1225 Gill Avenue, Madera, CA 93637
Community Action Partnership of Madera County	1225 Gill Avenue, Madera, CA 93637
Center for Independent Living	1225 Gill Avenue, Madera, CA 93637
First 5 Madera County	525 E Yosemite Avenue, Madera, CA 93638
Madera Parks and Community Services	1030 South Gateway Drive, Madera, CA 93637
Madera County Public Health Department – Sara Bosse, Executive Director	1604 Sunrise Avenue, Madera, CA 93638
Madera County Public Health Department – Zoltan Torok, Health Ed. Coord.	1604 Sunrise Avenue, Madera, CA 93638
Madera County Public Health Department – Comprehensive Prenatal Outreach – Cheryl Edgar, R.N.	1604 Sunrise Avenue, Madera, CA 93638
Moy and Associates	6082 Millerton Road, Friant, CA 93626

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Camarena Health Center – Paulo Soares	201 South B Street, Madera, CA 93638
Fresno-Madera Area Agency on Aging – Linda Descoteaux	2037 West Bullard Ave. #512, Fresno, CA 93711
Fresno-Madera Area Agency on Aging – Melinda Jo Johnson	2037 West Bullard Ave. #512, Fresno, CA 93711
Community Integrated Work Program	968 Emily Way, Madera, CA 93637
Kings View Community Services	125 South D Street #101, Madera, CA 93638
Madera County Welfare Dept – Child Protective Services	P.O. Box 569, Madera, CA 93639
Picayune Rancheria of the Chukchansi Indians – Member Marco Alcantar	49260 Chapel Hill Drive PO Box 2226, Oakhurst, CA 93614
Picayune Rancheria of the Chukchansi Indians – Secretary Michael Wynn	49260 Chapel Hill Drive PO Box 2226, Oakhurst, CA 93614
Picayune Rancheria of the Chukchansi Indians – Chairwoman Traci Hopkins	49260 Chapel Hill Drive PO Box 2226, Oakhurst, CA 93614
Picayune Rancheria of the Chukchansi Indians – Vice Chair Melvin Espe	49260 Chapel Hill Drive PO Box 2226, Oakhurst, CA 93614
Picayune Rancheria of the Chukchansi Indians – Treasurer Elena Sanders	49260 Chapel Hill Drive PO Box 2226, Oakhurst, CA 93614
Picayune Rancheria of the Chukchansi Indians – Member Laurie Arriaga	49260 Chapel Hill Drive PO Box 2226, Oakhurst, CA 93614
Madera County Behavioral Health	209 E. 7 th St. Madera, CA 93638
Madera County Department of Social Services	1626 Sunrise Avenue, Madera, CA 93637
Oakhurst Sierra Senior Care	49111 Cinder Lane P.O. Box 122, Oakhurst, CA 93644
Oakhurst Area Chamber of Commerce	40343 Highway 41, Oakhurst, CA 93644
Madera Community College Faculty Assoc. – Norma Kaser	30277 Avenue 12, Madera, CA 93638
Madera Community College – Annette Presley	30277 Avenue 12, Madera, CA 93638
Madera Community College – Traci Menz	30277 Avenue 12, Madera, CA 93638

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Heartland Opportunity Center – Maureen Rosiere	323 North E Street, Suite 2, Madera, CA 93638
Heartland Opportunity Center – Kristi Anderson, Executive Director	323 North E Street, Suite 2, Madera, CA 93638
Oakhurst Counseling Center – Alisha Carlson	49774 Road 426, Suite D, Oakhurst, CA 93644
Oakhurst Counseling Center – Jenifer Strait	49774 Road 426, Suite D, Oakhurst, CA 93644
SCCD - Oakhurst Center	P.O. Box 1910, Oakhurst, CA 93644
North Fork Rancheria of Mono Indians – Paul Irwin	57907 Old Mill Site Court, North Fork, CA 93643
North Fork Rancheria of Mono Indians – Fred Beihn	33143 Road 222 P.O. Box 929, North Fork, CA 93643
North Fork Rancheria of Mono Indians – Katrina Gonzalez	33143 Road 222 P.O. Box 929, North Fork, CA 93643
North Fork Rancheria of Mono Indians – The Honorable Elaine Fink	33143 Road 222 P.O. Box 929, North Fork, CA 93643
Sierra Mono Indian Museum	33103 Road 228, North Fork, CA 93643
American Association of Retired Persons	2713 Monocott Drive, Madera, CA 93637
Da Vita Madera Dialysis	720 North I Street, Madera, CA 93637
Bass Lake Chamber of Commerce	P.O. Box 126, Bass Lake, CA 93604
Frank A. Bergon Senior Center	238 South D Street, Madera, CA 93637
Golden Valley Chamber of Commerce	37167 Avenue 12, Suit 5C, Madera, CA 93638
Madera County Council on Aging	1030 S. Gateway Drive, Madera, CA 93637
North Fork Chamber of Commerce	33037 Rd 222, North Fork, CA 93643
Chowchilla District Chamber of Commerce	P.O. Box 638, Chowchilla, CA 93610
Ranchos/Hills Senior Center	37330 Berkshire Drive, Madera, CA 93638
Madera Coalition for Community Justice – Maria Rios	219 S. D Street, Madera, CA 93638
Madera Coalition for Community Justice – Lourdes Herrera	219 S. D Street, Madera, CA 93638

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Madera Chamber of Commerce	120 North E Street, Madera, CA 93638
Rolling Hills Citizens Association	41016 Ave 11, Madera, CA 93636
Coarsegold Chamber of Commerce	P.O. Box 815, Coarsegold, CA 93614
Leadership Counsel for Justice and Accountability	2210 San Joaquin St. Fresno, CA 93721
Fairmead and Friends	P.O. Box 517, Chowchilla, CA 93610
Chowchilla Senior Center	130 S. Second St. Chowchilla, CA 93610
Madera County Food Bank	225 South Pine, Madera, CA 93637
Valley Children's Hospital	9300 Valley Children's Pl., Madera, CA 93638
Madera County Connection	201 W Almond Ave, Madera, CA 93637
Madera County Workforce	2037 W Cleveland Ave, Madera, CA 93637
Sierra Senior Society, Inc	P.O. Box 122, Oakhurst, CA 93644

INDIVIDUALS	
Cynthia Ortegon	Russell Shaw
Daniel Rivera	Nancy Fitzgerald
Doris Harley	Pamela Mashack
Jose Munera	Linda Clark
Mike Fuller	Modesta Avila
Gloria T. Media	

[Analysis of the Public Comments Received for FY 2024-25](#)

The SSTAC reviewed twenty-seven comments. Seventeen of the comments were identified as potential unmet transit needs and were evaluated using the “unmet transit need” and “reasonable to meet” definitions. The SSTAC has made the following recommendations for each jurisdiction:

SSTAC Recommendation for Madera County: There are unmet transit needs, including needs that are reasonable to meet.

SSTAC Recommendation for the City of Madera: There are no unmet transit needs that are reasonable to meet.

SSTAC Recommendation for the City of Chowchilla: There are no unmet transit needs that are reasonable to meet.

MCTC Staff concur with the SSTAC recommendations for all three jurisdictions.

The rest of the comments received were determined to be either operational or non-transit issues. These comments were forwarded to the appropriate agencies to be addressed. Agenda items and minutes of the meetings held by the SSTAC during this fiscal year, the SSTAC recommendations letter to the MCTC Policy Board, and the signed resolution by the MCTC Policy Board of the unmet transit needs findings for FY 2024-25 will be included in the Appendix.

All twenty-seven public comments received and subsequent SSTAC responses and recommendations are following:

1. Comment Form – Mail:

Name: Fanny Sofia De La O – Madera

Received: October 24, 2023

*Answers translated from Spanish

Q1: Which systems do you most frequently use?

A1: Metro Dial-A-Ride (DAR)

Q2: Are there places in Madera County you would like to travel to by bus but cannot? If so, where? To effectively evaluate your comment, please provide the nearest cross street or area of town, your destination, day of the week, and approximate time of day that you are interested in making your trip.

A2: St. Agnes Community Hospital in Fresno. Above all for people over 60 like me. We need help*.

Q3: Describe the transit improvements(s) you are requesting.

A3: Metro (DAR) for hospital appointments in Fresno*.

Q4: Do you feel safe using transit? Why or why not?

A4: Yes, I haven't had any issues, and the drivers are very kind*.

[SSTAC Recommendation: Not an unmet transit need](#)

There are options to travel to Fresno for medical appointments from Madera. Madera County provides fixed route service from Madera to Valley Children's Medical Center, where riders can connect to Fresno Area Express to get to destinations (including medical) in the City of Fresno. Madera County also provides the Medical Escort service on Tuesday, Wednesday, & Thursday specifically for medical trips to the Fresno and Clovis Area.

2. Online Survey #1

Name: Anonymous

Received: September 7, 2023

*Answers translated from Spanish

Q1: Which systems do you most frequently use?

A1: Madera Metro

Q2: Are there places in Madera County you would like to travel to by bus but cannot? If so, where? To effectively evaluate your comment, please provide the nearest cross street or area of town, your destination, day of the week, and approximate time of day that you are interested in making your trip.

A2: I want to save the schedules*.

Q3: Describe the transit improvements(s) you are requesting.

A3: (Respondent skipped this question)

Q4: Do you feel safe using transit? Why or why not?

A4: (Respondent skipped this question)

[SSTAC Recommendation: Not an unmet transit need](#)

There are many ways to access and save the schedules. They are available in hardcopy or for download on each agency's website.

3. Online Survey #2

Name: Anonymous

Received: September 9, 2023

Q1: Which systems do you most frequently use?

A1: Madera Metro

Q2: Are there places in Madera County you would like to travel to by bus but cannot? If so, where? To effectively evaluate your comment, please provide the nearest cross street or area of town, your destination, day of the week, and approximate time of day that you are interested in making your trip.

A2: No.

Q3: Describe the transit improvements(s) you are requesting.

A3: (Respondent skipped this question)

Q4: Do you feel safe using transit? Why or why not?

A4: Yes, I never have problems when riding it.

[SSTAC Recommendation: None](#)

4. Online Survey #3

Name: Sarai Ortiz

Received: February 14, 2024

Q1: Which systems do you most frequently use?

A1: Madera Metro

Q2: Are there places in Madera County you would like to travel to by bus but cannot? If so, where? To effectively evaluate your comment, please provide the nearest cross street or area of town, your destination, day of the week, and approximate time of day that you are interested in making your trip.

A2: I would if there was public transportation on Sundays, since that is the day the farm workers have off. The mayor attractions are the San Joaquin Church, Walmart, Lions Park*.

Q3: Describe the transit improvements(s) you are requesting.

A3: The last changes were good, maybe if the route would reach the train station, go by Camarena kids on Yosemite, by the fire station, the Toro Loco store, DDS or a stop by Country Club would have more ridership*.

Q4: Do you feel safe using transit? Why or why not?

A4: No, because of the waiting time, it can be more than 1 hour and then it won't come by. Perhaps if they had fixed schedules, even if they take 1 hour, but with the schedule set and update the schedules on-line, it will improve planning when to take the bus. Inside the bus there are no issues, the drivers are good drivers, and the use of seatbelts is also good*.

Q5: (Optional) Your comments will be compiled in a report on Unmet Transit Needs. If you would like to be contacted regarding your comment please provide your name, phone number and/or email address.

A5: Thank you, I took the bus for a long time, and I was waiting for the opportunity to share my thoughts, since there wasn't that option before*.

[SSTAC Recommendation: Not an unmet transit need](#)

[Dial-a-Ride service is available on Sundays. A greater need would have to be established \(i.e. community acceptance, potential ridership\) before amending the budget and contracting with MV Transit to add a fixed route service on Sundays. Even though utilizing Dial-a-Ride requires an advance reservation, same-day service is available if there are cancellations. The City of Madera conducted a Transit Plan Services Assessment that was completed in July 2023. The newest route changes that have been implemented have been based on the results of the assessment.](#)

[St Joachim's Catholic Church, Camarena Kids, and Walmart are being served by the current fixed route system on Monday - Saturday.](#)

5. Online Survey #4

Name: Anonymous

Received: February 21, 2024

Q1: Which systems do you most frequently use?

A1: None of the above

Q2: Are there places in Madera County you would like to travel to by bus but cannot? If so, where? To effectively evaluate your comment, please provide the nearest cross street or area of town, your destination, day of the week, and approximate time of day that you are interested in making your trip.

A2: No

Q3: Describe the transit improvements(s) you are requesting.

A3: A connection to Merced, specifically to Merced Amtrak station

Q4: Do you feel safe using transit? Why or why not?

A4: In general, yes. Though I have not used Madera County services.

Q5: (Optional) Your comments will be compiled in a report on Unmet Transit Needs. If you would like to be contacted regarding your comment please provide your name, phone number and/or email address.

A5: Please consider connections to Merced. Thank you!

SSTAC Recommendation: Not an unmet transit need

There is not enough documented demand for a route to Merced. There was a route in the past that was discontinued due to low ridership. There are options to get to Merced Amtrak utilizing existing local transit service combined with rail service. The Madera Metro Blue Line serves the Madera Amtrak Station (MDR). Amtrak tickets from Madera to Merced cost \$9.00 for a direct one-way trip and have six different time options. The train ride takes less than 35 minutes.

6. Online Survey #5

Name: Anonymous

Received: March 1, 2024

Q1: Which systems do you most frequently use?

A1: Madera Metro

Q2: Are there places in Madera County you would like to travel to by bus but cannot? If so, where? To effectively evaluate your comment, please provide the nearest cross street or area of town, your destination, day of the week, and approximate time of day that you are interested in making your trip.

A2: (Respondent skipped this question)

Q3: Describe the transit improvements(s) you are requesting.

A3: Time punctuality for Madera Community College students.

Q4: Do you feel safe using transit? Why or why not?

A4: (Respondent skipped this question)

SSTAC Recommendation: None

The City values punctuality as a crucial aspect of a dependable and efficient transit system, a principle embraced by Madera Metro. Various reasons can cause a bus to run late, which would typically be categorized as an operational concern.

7. Comment Form – In-person Workshop

Name: Esther Cuevas V – La Vina

Received: March 1, 2024

*Answers translated from Spanish

Q1: Which systems do you most frequently use?

A1: Madera County Connection (MCC)

Q2: Are there places in Madera County you would like to travel to by bus but cannot? If so, where? To effectively evaluate your comment, please provide the nearest cross street or area of town, your destination, day of the week, and approximate time of day that you are interested in making your trip.

A2: Camarena Health. There needs to be a returning bus after 1 pm because doctors take their time*.

Q3: Describe the transit improvements(s) you are requesting.

A3: At least three times per week to go to the doctor*.

Q4: Do you feel safe using transit? Why or why not?

A4: Always*.

[SSTAC Recommendation: Unmet transit need, not reasonable to meet](#)

There is not enough documented demand for more frequent Fixed Route service in La Vina. The County is conducting a study to implement a microtransit service that could address the specific needs of the area and help document when increased fixed route service is warranted. A microtransit or demand-response type of service may provide the flexibility needed to serve the needs of this community better.

8. Comment Form – In-person Workshop

Name: Bertha Garcia – La Vina

Received: March 1, 2024

*Answers translated from Spanish

Q1: Which systems do you most frequently use?

A1: La Vina, Madera County Connection (MCC)

Q2: Are there places in Madera County you would like to travel to by bus but cannot? If so, where? To effectively evaluate your comment, please provide the nearest cross street or area of town, your destination, day of the week, and approximate time of day that you are interested in making your trip.

A2: There aren't buses that go directly to the hospital*.

Q3: Describe the transit improvements(s) you are requesting.

A3: Bus to come more days to per week and more frequently, like every half-hour. More stops in the City, more shelters, trash pick-up.*.

Q4: Do you feel safe using transit? Why or why not?

A4: No, the bus schedule makes me feel unsafe*.

SSTAC Recommendation: Unmet transit need, not reasonable to meet

There is not enough documented demand for more frequent Fixed Route service in La Vina. The County is conducting a study to implement a microtransit service that could address the specific needs of the area and help document when increased fixed route service is warranted. A microtransit or demand-response type of service may provide the flexibility needed to serve the needs of this community better.

SSTAC Recommendation: Unmet transit need, not reasonable to meet

The residential areas of La Vina tend to lack the supporting infrastructure (sidewalks) for the installation of benches and shelters. The County continues to look for opportunities to add shelters where they can be installed safely and with adequate ADA access.

9. Comment Form – In-person Workshop

Name: Guadalupe Nuñez – La Vina

Received: March 1, 2024

*Answers translated from Spanish

Q1: Which systems do you most frequently use?

A1: La Vina, Madera County Connection (MCC)

Q2: Are there places in Madera County you would like to travel to by bus but cannot? If so, where? To effectively evaluate your comment, please provide the nearest cross street or area of town, your destination, day of the week, and approximate time of day that you are interested in making your trip.

A2: Connections to medical sites like Camarena, routes to the Madera College*.

Q3: Describe the transit improvements(s) you are requesting.

A3: Street lighting, sidewalks towards the store, electronic signage with bus schedule. Bus to come more often, more days, for more hours, and going to more places*.

Q4: Do you feel safe using transit? Why or why not?

A4: Yes*.

SSTAC Recommendation: Unmet transit need, not reasonable to meet

There is not enough documented demand for more frequent Fixed Route service in La Vina. The County is conducting a study to implement a microtransit service that could address the specific needs of the area and help document when increased fixed route service is warranted. A microtransit or demand-response type of service may provide the flexibility needed to serve the needs of this community better.

MCC and the Madera Metro have fixed routes to Madera College. All but two of the Camarena clinics are being served by the current route system in the city. In most cases, the riders are dropped off right at the clinic.

SSTAC Recommendation: Unmet transit need, not reasonable to meet

The residential areas of La Vina tend to lack the supporting infrastructure (sidewalks) for the installation of benches and shelters. The County continues to look for opportunities to add shelters where they can be installed safely and with adequate ADA access.

SSTAC Recommendation: Unmet transit need, reasonable to meet

The Transit App (by Swiftly) provides the location of the bus in real-time. The schedules are also accessible on the app. However, the app may not perform well in areas with weak internet service. The County has plans to install new schedule holders that have a solar light at bus stops throughout the county, including in the community of La Vina. Together with the app and the lighted schedule holders, this unmet transit need will be met.

10. Comment Form – In-person Workshop

Name: Lourdes Castillo – La Vina

Received: March 1, 2024

*Answers translated from Spanish

Q1: Which systems do you most frequently use?

A1: Madera County Connection (MCC)

Q2: Are there places in Madera County you would like to travel to by bus but cannot? If so, where? To effectively evaluate your comment, please provide the nearest cross street or area of town, your destination, day of the week, and approximate time of day that you are interested in making your trip.

A2: MCC only arrives 3 times per week and I have to plan my trips.*.

Q3: Describe the transit improvements(s) you are requesting.

A3: MCC should arrive 4-5 times per week*.

Q4: Do you feel safe using transit? Why or why not?

A4: Yes*.

SSTAC Recommendation: Unmet transit need, not reasonable to meet

There is not enough documented demand for more frequent Fixed Route service in La Vina. The County is conducting a study to implement a microtransit service that could address the specific needs of the area and help document when increased fixed route service is warranted. A microtransit or demand-response type of service may provide the flexibility needed to serve the needs of this community better.

11. Comment Form – In-person Workshop

Name: Armando Martes – La Vina

Received: March 1, 2024

*Answers translated from Spanish

Q1: Which systems do you most frequently use?

A1: Madera Metro, Metro Dial-A-Ride, Madera County Connection (MCC), MCC Madera Dial-A-Ride, MCC Chowchilla Dial-A-Ride

Q2: Are there places in Madera County you would like to travel to by bus but cannot? If so, where? To effectively evaluate your comment, please provide the nearest cross street or area of town, your destination, day of the week, and approximate time of day that you are interested in making your trip.

A2: Yes, to La Vina*.

Q3: Describe the transit improvements(s) you are requesting.

A3: We need one bus stop at the La Vina Store*.

Q4: Do you feel safe using transit? Why or why not?

A4: Yes, very safe*.

[SSTAC Recommendation: Unmet transit need, not reasonable to meet](#)

There is not sufficient room for a bus shelter at the store; however, the County will continue to work with the store owner to find a solution. There may be a stop added on the other side of the street where there are planned sidewalks. Most of the MCC stops are in the unincorporated area that lacks infrastructure like sidewalks to add an ADA compliant shelter.

12. Comment Form – In-person Workshop

Name: Lidia Tinajero – La Vina

Received: March 1, 2024

*Answers translated from Spanish

Q1: Which systems do you most frequently use?

A1: Madera County Connection (MCC), other

Q2: Are there places in Madera County you would like to travel to by bus but cannot? If so, where? To effectively evaluate your comment, please provide the nearest cross street or area of town, your destination, day of the week, and approximate time of day that you are interested in making your trip.

A2: No*.

Q3: Describe the transit improvements(s) you are requesting.

A3: More days and more times per day. Everyday and every 3 hours*.

Q4: Do you feel safe using transit? Why or why not?

A4: Yes, it is comfortable and safe*.

[SSTAC Recommendation: Unmet transit need, not reasonable to meet](#)

There is not enough documented demand for more frequent Fixed Route service in La Vina. The County is conducting a study to implement a microtransit service that could address the specific needs of the area and help document when increased fixed route service is warranted. A microtransit or demand-response type of service may provide the flexibility needed to serve the needs of this community better.

13. Comment Form – In-person Workshop

Name: Catalina Ceja de Saldana – La Vina

Received: March 1, 2024

*Answers translated from Spanish

Q1: Which systems do you most frequently use?

A1: Madera County Connection (MCC)

Q2: Are there places in Madera County you would like to travel to by bus but cannot? If so, where? To effectively evaluate your comment, please provide the nearest cross street or area of town, your destination, day of the week, and approximate time of day that you are interested in making your trip.

A2: XXXXX Ave 9, (Casas de la Vina). That the bus comes over more times per week*.

Q3: Describe the transit improvements(s) you are requesting.

A3: Every day of the week. That the schedule is more accessible, more frequency*.

Q4: Do you feel safe using transit? Why or why not?

A4: Yes, the buses are comfortable, and the trip is safe*.

[SSTAC Recommendation: Unmet transit need, not reasonable to meet](#)

There is not enough documented demand for more frequent Fixed Route service in La Vina. The County is conducting a study to implement a microtransit service that could address the specific needs of the area and help document when increased fixed route service is warranted. A microtransit or demand-response type of service may provide the flexibility needed to serve the needs of this community better.

14. Comment Form – In-person Workshop

Name: Ascencion Aguayo – La Vina

Received: March 1, 2024

*Answers translated from Spanish

Q1: Which systems do you most frequently use?

A1: (Respondent skipped this question)

Q2: Are there places in Madera County you would like to travel to by bus but cannot? If so, where? To effectively evaluate your comment, please provide the nearest cross street or area of town, your destination, day of the week, and approximate time of day that you are interested in making your trip.

A2: (Respondent skipped this question)

Q3: Describe the transit improvements(s) you are requesting.

A3: A bench on La Vina Street*.

Q4: Do you feel safe using transit? Why or why not?

A4: (Respondent skipped this question)

SSTAC Recommendation: Unmet transit need, not reasonable to meet

The residential areas of La Vina tend to lack the supporting infrastructure (sidewalks) for the installation of benches and shelters. The County continues to look for opportunities to add shelters where they can be installed safely and with adequate ADA access.

15. Comment Form – In-person Workshop

Name: Lisbeth Lopez – La Vina

Received: March 1, 2024

*Answers translated from Spanish

Q1: Which systems do you most frequently use?

A1: Madera Metro, Other (Uber/Taxi)

Q2: Are there places in Madera County you would like to travel to by bus but cannot? If so, where? To effectively evaluate your comment, please provide the nearest cross street or area of town, your destination, day of the week, and approximate time of day that you are interested in making your trip.

A2: To all the Camarena clinics since there is no hospital in Madera*.

Q3: Describe the transit improvements(s) you are requesting.

A3: For the bus to go to La Vina every day, at least twice per day. Install a shelter and bench*.

Q4: Do you feel safe using transit? Why or why not?

A4: Yes, I do feel safe since they provide a good service*.

SSTAC Recommendation: Not an unmet transit need

All but two of the Camarena clinics are being served by the current route system in the city. In most cases, the riders are dropped off right at the clinic.

SSTAC Recommendation: Unmet transit need, not reasonable to meet

The residential areas of La Vina tend to lack the supporting infrastructure (sidewalks) for the installation of benches and shelters. The County continues to look for opportunities to add shelters where they can be installed safely and with adequate ADA access.

16. Comment Form – Mail

Name: Cynthia Russell

Received: March 4, 2024

Q1: Which systems do you most frequently use?

A1: Madera Metro, Chowchilla Area Transit Express, Madera County Connection

Q2: Are there places in Madera County you would like to travel to by bus but cannot? If so, where? To effectively evaluate your comment, please provide the nearest cross street or area of town, your destination, day of the week, and approximate time of day that you are interested in making your trip.

A2: Yes, I would like Chowchilla City Bus to run until 5PM with weekend service.

Q3: Describe the transit improvements(s) you are requesting.

A3: Chowchilla needs more drivers. One time there were no drivers available, and they canceled my trip.

Q4: Do you feel safe using transit? Why or why not?

A4: No, the driver XXXXX in Chowchilla drove with the door open twice and gave no explanation for it.

SSTAC Recommendation: Unmet transit need, not reasonable to meet

Several years ago, the City approved a pilot program with extended hours until 5 pm. For two years it was underutilized, so the service was discontinued. The City will continue to monitor community needs to determine if there should be an extension of service hours based on information collected during outreach efforts and ridership data.

SSTAC Recommendation: None, operational concern

The City of Chowchilla has been experiencing staffing shortages, but a new part-time driver/dispatcher was hired and is being trained.

The driver in question was counseled and given a warning for driving with the door open. Unfortunately, from time to time there may be a passenger who carries an unpleasant odor; the driver drove with the doors open in an attempt to “air out” the bus. The City will provide deodorizers to help minimize the odor and drivers will not drive with the doors open again.

17. Online Survey #6

Name: Anonymous

Received: March 5, 2024

Q1: Which systems do you most frequently use?

A1: None of the above

Q2: Are there places in Madera County you would like to travel to by bus but cannot? If so, where? To effectively evaluate your comment, please provide the nearest cross street or area of town, your destination, day of the week, and approximate time of day that you are interested in making your trip.

A2: Family member needs a ride on work days from Yosemite Ave to Valley Children’s Hospital 8pm and pick up at 7am back to Yosemite Ave.

Q3: Describe the transit improvements(s) you are requesting.

A3: More availability on times for those working but unable to drive.

Q4: Do you feel safe using transit? Why or why not?

A4: Yes

Q5: (Optional) Your comments will be compiled in a report on Unmet Transit Needs. If you would like to be contacted regarding your comment please provide your name, phone number and/or email address.

A5: My brother-in-law got a job at Valley Children's hospital, he is not a licensed driver, he needs transportation to and from work. Having affordable public transportation would be great.

SSTAC Recommendation: Unmet transit need, not reasonable to meet

There is not enough documented demand for transit service to Valley Children's Hospital in the evenings. The microtransit study will provide guidance on the amount of ridership needed to support this service if implemented.

18. Online survey #7

Name: Anonymous

Received: March 6, 2024

Q1: Which systems do you most frequently use?

A1: Madera Metro

Q2: Are there places in Madera County you would like to travel to by bus but cannot? If so, where? To effectively evaluate your comment, please provide the nearest cross street or area of town, your destination, day of the week, and approximate time of day that you are interested in making your trip.

A2: None

Q3: Describe the transit improvements(s) you are requesting.

A3: May there please be a stop near Sherwood that the Madera college bus can pick us up and also have a more better time management.

Q4: Do you feel safe using transit? Why or why not?

A4: I feel safe.

Q5: (Optional) Your comments will be compiled in a report on Unmet Transit Needs. If you would like to be contacted regarding your comment please provide your name, phone number and/or email address.

A5: Fix your stops.

SSTAC Recommendation: Not an unmet transit need

To get to Madera City College from Sherwood Way, there are a couple of options. A rider can reserve Dial-a-Ride to get to the college, or they can use the fixed route system. To use the fixed route system, get on the bus at one of the three bus stops along Sherwood Way. Take the blue line to Walgreens, then transfer to the green line to get to the college.

19. Online Survey #8

Name: Anonymous

Received: March 12, 2024

Q1: Which systems do you most frequently use?

A1: Roads within Madera County and they are dangerous and a mess.

Q2: Are there places in Madera County you would like to travel to by bus but cannot? If so, where? To effectively evaluate your comment, please provide the nearest cross street or area of town, your destination, day of the week, and approximate time of day that you are interested in making your trip.

A2: The "bus" in EMC is empty every time I see it, so cut back or eliminate it and focus on safety and roads.

Q3: Describe the transit improvements(s) you are requesting.

A3: Safer main roads, as tired of reading about fatal accidents. What is the coordination and interaction that Co. can be taking with the State for some of these roads? Let's talk about fire escape roads and get them fixed. Don't ignore what is blatantly broken.

Q4: Do you feel safe using transit? Why or why not?

A4: (Respondent skipped this question)

Q5: (Optional) Your comments will be compiled in a report on Unmet Transit Needs. If you would like to be contacted regarding your comment please provide your name, phone number and/or email address.

A5: How about descent, safe roads for a start, as far more important than where dial a ride goes. Why are evacuation routes in Eastern Madera County not repaired and down to one lane? Address the real issues, please.

SSTAC Recommendation: None

Regarding empty buses at a specific location along a route, the nature of public transit is not for riders to get on and ride the entire route. They get on and off along the way. Therefore, there are points along the route where passengers have generally gotten off and others have not got on yet. These comments are appreciated, but they do not pertain to transit needs. They will be forwarded to the County of Madera's Public Works Department as the appropriate authority to address them, since it is responsible for road and traffic concerns.

20. Online Survey #9

Name: Anonymous

Received: March 12, 2024

Q1: Which systems do you most frequently use?

A1: None of the above

Q2: Are there places in Madera County you would like to travel to by bus but cannot? If so, where? To effectively evaluate your comment, please provide the nearest cross street or area of town, your destination, day of the week, and approximate time of day that you are interested in making your trip.

A2: (Respondent skipped this question)

Q3: Describe the transit improvements(s) you are requesting.

A3: (Respondent skipped this question)

Q4: Do you feel safe using transit? Why or why not?

A4: (Respondent skipped this question)

[SSTAC Recommendation: None](#)

21. Virtual Workshop Comment

Name: Anonymous

Received: March 12, 2024

What we need in the mountains is medical transit to hospitals in Fresno, Madera, or Mariposa.

[SSTAC Recommendation: Unmet transit need, not reasonable to meet](#)

The County provides the Medical Escort Service for residents in the Eastern Madera County communities, including the mountain communities. The service runs on Tuesdays, Wednesdays, and Thursdays. Some residents are not healthy enough to utilize this service, since the ride and wait times can be long. In some instances, riders are dropped off in the morning for their appointments and then wait to get picked up, in some cases several hours later, after the rest of the riders are done with their appointments to head back home. The County believes that microtransit service will assist in making these medical trips more convenient, increasing the benefit to residents.

22. Online Survey #10

Name: Anonymous

Received: April 2, 2024

Q1: Which systems do you most frequently use?

A1: None of the above.

Q2: Are there places in Madera County you would like to travel to by bus but cannot? If so, where? To effectively evaluate your comment, please provide the nearest cross street or area of town, your destination, day of the week, and approximate time of day that you are interested in making your trip.

A2: None, I don't use a bus.

Q3: Describe the transit improvements(s) you are requesting.

A3: Fix our roads, repair potholes countywide, repair 221 before it falls into the river, install or cause to be installed and maintained stop signs on all roads leading to Road 426, build sidewalks on Road 426 and the School Road. Sidewalks on SR 41 in Oakhurst.

Q4: Do you feel safe using transit? Why or why not?

A4: I do not use public transit.

Q5: (Optional) Your comments will be compiled in a report on Unmet Transit Needs. If you would like to be contacted regarding your comment please provide your name, phone number and/or email address.

A5: (Respondent skipped this question)

SSTAC Recommendation: None

These comments are appreciated, but they do not pertain to transit needs. They will be forwarded to the County of Madera's Public Works Department as the appropriate authority to address them, since it is responsible for road and traffic concerns.

23. Comment Letter – Mail

Name: Synergy Kauffman – North Fork

Received: April 5, 2024

A pick-up drop-off stop closer to Road 200 would be awesome. Like really near the fire station or maybe near the turn out.

Thank you,
Synergy Kauffman

SSTAC Recommendation: Unmet transit need, not reasonable to meet

There is not enough documented demand for a new stop that would add ten minutes or more to the route at this time.

24. Comment Letter – Mail

Name: Scott and Brenda McElroy – Madera Ranchos

Received: April 8, 2024

Thank you for this opportunity to share our requests and concerns. We've been Madera Ranchos residents for forty-four years and love the community. We want to see it be a safe and enjoyable place for generations to come. These are the issues we would like to see addressed:

1. The intersection at Avenue 12 and Hwy 41 needs double right turn lanes for cars turning right from Avenue 12 going onto south Hwy 41. This would keep the cars from backing up onto Avenue 12 and keep cars from illegally turning from the middle lane and causing issues with drivers unaware of their presence where they're not supposed to be there.
2. Drivers should not be able to turn left into Riverstone from westbound Avenue 12 unless there's a separate turn lane provided. Some of those streets have those little poles to block drivers from doing that, but Riverstone Blvd (I believe) has a double yellow but no barrier. Traffic suddenly stops, when someone decides to turn left over the double yellow at a point that people are not expecting. It is unsafe. Road 40 has a break in the double yellow, but no left turn lane which is also unsafe.
3. Our wonderful little street, Sparta Ave. (between XXXXX and XXXXX), has waited patiently to be cared for as many of our neighboring streets have been. There are many smooth roads that we love to ride our bikes on. XXXXX is not one of them. It is really bad. Please consider putting it on the list for repaving in the near future.

Sincerely,

Scott and Brenda McElroy

SSTAC Recommendation: None

These comments are appreciated, but they do not pertain to transit needs. They will be forwarded to the County of Madera's Public Works Department as the appropriate authority to address them, since it is responsible for road and traffic concerns.

25. Public Hearing Comment – In person

Name: Cynthia Ortegon - Madera

Received: April 24, 2024

I'm with the City of Madera Transportation Advisory Board. I'm the chair. I'm also on the City of Madera ADA Advisory Board since 2006. I'm disabled and I come to meetings and I'm glad that this meeting is at 3:00pm because if I have a meeting at 5:00pm or later, the Dial-a-Ride bus can't pick me up and take me home because they stop picking people up at 5:30pm. So I know it's convenient for people who work and everything, but for the disabled community and seniors it is hard to be able to schedule rides for meetings held later in the evening. I was recently at our last Transportation Advisory meeting in January. The City did a workshop on micro-transportation, which is a door-to-door service, which would be like an Uber, and I am very excited about it. We have about 14 months to get this program going, which is a short period of time, because there's not a lot available in this area. There's not a lot of companies that have already established that work in the city and I'm hoping that the County will participate in this so the county people that live in the mountains and need to come down the mountain for services, will have a faster and more efficient ride. One of the things I found out doing some research on these micro projects they had a pilot program in LA. In LA they were charging each rider a \$1 per ride and the City was paying \$47 to that company for each ride. That was a lot of money and I know there was negotiations to be able to get that number down. For the amount of people that took the Madera Metro last year, which was about 68,000 and times that by \$47, I got about \$2M, mas y menos for that, and that's a lot of money. Madera is a little town, we don't have that many people and we don't have that much stuff. Transportation is very important for everybody in the town, in the city and the county especially. I go by where the County buses are parked on Almond, and I like to wave to the drivers there because they're really nice. I was concerned for them because it didn't look like they had a place to go inside and sit and get out of the sun. Their buses were sitting there in the heat, just getting hot. Then I found out, I went into the building, and I found out they do have a nice area for them to use the restrooms and get out of the sun and stuff. Even though their vans are sitting out there in the sun, there's no cover from the weather, the rain or anything. And I know that if we do incorporate this microtransit program, the Uber, then we need to install charging stations, solar farms, wind farms, something to generate that energy so it's not so costly to the City and the County. That's something we need to get going on if we have 14 months to do this. So, I'd like to really encourage the City and the County to work together on this program so that we have better transportation in the county.

SSTAC Recommendation: Unmet transit need, not reasonable to meet

Many events, including public meetings, begin at the end of the business day. Providing public transit service later in the evenings would provide transit dependent persons with increased mobility options. However, when the City surveyed residents as part of its recent needs assessment, later service was not

an issue. The need for later service would need to be established by further analysis and demonstrated possibly by a pilot study.

26. Public Hearing Comment – Online

Name: Andrea Uribe, Leadership Counsel for Justice and Accountability

Received: April 24, 2024

I just wanted to say thank you for the workshop that was hosted in La Vina on March 1. I know a lot of community members had an opportunity to talk about their unmet needs there. I just wanted to highlight some of the things the community members talked about during that day. I think one of the biggest things that came up in conversation was safety and I know one of the questions from the survey was, “Do you feel safe using transit?” I’ll just share a little excerpt from the meeting. At first most of the residents said ‘yes, we feel safe riding the bus’, because the residents were thinking mainly of their safety within the bus, like their route from Stop A to Stop B. Then we started talking about what it takes to get on the bus and make it back home and the conversation shifted. Residents brought out that they would like to have lighting at bus stops and on the pathways from their homes to the bus stop so that they could feel safe on their way to the bus stops. Additionally, one of the residents there shared a story of a time when one of her doctor’s appointments ran late and she missed her bus back to La Vina and similar to what the person before me just said, there were no other buses that ran after that set time. And like I said also, she used an electric wheelchair to get along, and because of this, she wasn’t able to just call a random taxi because she didn’t know if they would be able to accommodate for her wheelchair. She also talked about how reception was spotty, and she couldn’t just call an Uber or a Lyft because of not having reception, not having consistent access to data. She wasn’t sure if these options would be ADA Compliant. So, I just wanted to point out that sometimes it’s not that the residents are feeling scared or unsafe using public transit while they’re on the bus, but they were scared to be stranded if they relied on the bus. I also think this just discourages people from using the bus in general and makes it seem like the necessity for public transport maybe isn’t as needed in La Vina because the numbers of people using the bus aren’t as high, but I think it’s just that sometimes people aren’t able to use it as much because they’re not able to run their errands, or they’re not able to feel ensured that they will be able to have a ride back home. And I just want to reiterate that safety is important outside of the physical bus driving and they need to feel safe while they are walking on their way to the bus stop and they need to be able to feel like they would be able to make it back home. With that being said, they also reiterated the need for more infrastructure at the bus stops, like a trash can, maybe a light or a way to show the bus schedule and if the bus is showing up on time or if it’s running late and having additional route times and having the bus show up with more consistency.

[SSTAC Recommendation: Unmet transit need, reasonable to meet](#)

The Transit App (by Swiftly) provides the location of the bus in real-time. The schedules are also accessible on the app. However, the app may not perform well in areas with weak internet service. The County has plans to install new schedule holders that have a solar light at bus stops throughout the county, including in the community of La Vina. Together with the app and the lighted schedule holders, this unmet transit need will be met.

SSTAC Recommendation: Not an unmet transit need

The County transit administration will not allow trash cans at the stops because of the sustained maintenance that would be required.

SSTAC Recommendation: Unmet transit need, not reasonable to meet

The residential areas of La Vina tend to lack the supporting infrastructure (sidewalks) for the installation of benches and shelters. The County continues to look for opportunities to add shelters where they can be installed safely and with adequate ADA access.

27. Public Hearing Comment – Online

Name: Dan Metz, Oakhurst, Representing Sierra Citizens

Received: April 24, 2024

I'm not sure how much input you've had from the elderly and the disabled in the outlying areas, such as Oakhurst. We have a terrific community here of the elderly and the people who need rides to medical appointments, including into Fresno, primarily. I don't know what you can do about providing services of that type, but I'm also curious how much input you have received in total in your workshops, how many people participated. I'm also doubtful that you will have much input from the elderly or the disabled in the eastern county and the outlying areas without access to internet.

SSTAC Recommendation: Unmet transit need, not reasonable to meet

The County provides the Medical Escort Service for residents in the Eastern Madera County communities, including the mountain communities. The service runs on Tuesdays, Wednesdays, and Thursdays. Some residents are not healthy enough to utilize this service, since the ride and wait times can be long. In some instances, riders are dropped off in the morning for their appointments and then wait to get picked up, in some cases several hours later, after the rest of the riders are done with their appointments to head back home. The County believes that microtransit service will assist in making these medical trips more convenient, increasing the benefit to residents.

The final Unmet Transit Needs Analysis and Recommendations Report, scheduled for release in June 2024, will include a comprehensive overview of the entire unmet transit needs process for FY 2024-25. This will include details on outreach and advertising efforts, workshop participation, and all comments received.

Conclusion

The challenges of improving mobility in a region that encompasses urban and rural areas will remain. Nevertheless, MCTC is committed to collaborating with local transit agencies, the SSTAC, social service agencies, local jurisdictions, and county residents to enhance the transit systems in Madera County.

Additionally, the feedback gathered from the unmet transit needs process has offered valuable perspectives on the local transit systems' overall state in Madera County. Local transit agencies have acknowledged these comments as they strive to implement improvements and adjustments whenever feasible.

Looking ahead, the focus will remain on fostering a resilient and adaptable transit network. This includes exploring innovative transportation options - like microtransit, enhancing connectivity between different transit systems, and ensuring that underserved areas receive the attention they need for equitable access. Community engagement will continue to be a cornerstone of this endeavor, with regular opportunities for residents to provide comments to help refine and improve service.

In conclusion, despite the existing challenges, the collaborative efforts of all stakeholders reflect a progressive strategy towards establishing more accessible, streamlined, and inclusive transit systems in the Madera County Region.

Appendix

- A. Social Services Transportation Advisory Council Meeting Agenda – November 16, 2023*
- B. Social Services Transportation Advisory Council Meeting Agenda – February 6, 2024
- C. Social Services Transportation Advisory Council Meeting Agenda – April 30, 2024
- D. Social Services Transportation Advisory Council Recommendations to MCTC Policy Board
- E. MCTC Policy Board Signed Resolution 24-05 – Unmet Transit Needs Findings FY 2024-25

*Note: The Social Services Transportation Advisory Council meeting for August 8, 2023, was cancelled.

Appendix



Meeting of the Social Services Transportation Advisory Council

LOCATION

Madera County Transportation Commission
2001 Howard Road, Suite 201
Madera, California 93637

or Join Zoom Meeting

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Meeting ID: 881 1299 9760

Passcode: 509555

Call in: +1 408 638 0968

DATE

November 16, 2023

TIME

12:00 PM

SOCIAL SERVICE TRANSPORTATION ADVISORY COUNCIL MEMBERS

Frank Simonis, Chair	Potential Transit User Who Has a Disability
Alycia Falley, Vice Chair	Local Social Service Provider for Persons with Disabilities
Rosalind Esqueda	Social Service Transportation Provider for Seniors
Monty Cox	Social Service Transportation Provider for Seniors
Bertha Vega	Local Social Service Provider for Persons of Limited Means
Vincent Parker	Social Service Transportation Provider for Persons with Disabilities
Michelle Hernandez	Local Social Service Provider for Seniors
Franklina Bogan	Potential Transit User Who is 60 Years of Age or Older
Lynda Schafhauser	Potential Transit User Who is 60 Years of Age or Older
Olga Olivia Saucedo-Garcia	Local Social Service Provider for Seniors

REASONABLE ACCOMMODATIONS AND ADA

MCTC has adopted a Reasonable Accommodations Policy that provides a procedure for receiving and resolving requests for accommodation to participate in this meeting (see <https://www.maderactc.org/administration/page/reasonable-accommodations-policy>). If you need assistance in order to attend the meeting, or if you require auxiliary aids or services, e.g., listening devices or signing services to make a presentation, MCTC is happy to assist you. Please contact MCTC offices at (559) 675-0721 so such aids or services can be arranged. Requests may also be made by email to sandy@maderactc.org, or mailed to 2001 Howard Road, Suite 201, Madera, CA 93637. Accommodations should be requested as early as possible as additional time may be required in order to provide the requested accommodation; 72 hours in advance is suggested.

AGENDA

At least 72 hours prior to each regular MCTC Social Services Transportation Advisory Council meeting, a complete agenda packet is available for review on the [MCTC website](#) or at the MCTC office, 2001 Howard Road, Suite 201, Madera, California 93637. All public records relating to an open session item and copies of staff reports or other written documentation relating to items of business referred to on the agenda are on file at MCTC. Persons with questions concerning agenda items may call MCTC at (559) 675-0721 to make an inquiry regarding the nature of items described in the agenda.

INTERPRETING SERVICES

Interpreting services are not provided at MCTC's public meeting unless requested at least three (3) business days in advance. Please contact MCTC at (559) 675-0721 during regular business hours to request interpreting services.

Servicios de interprete no son ofrecidos en las juntas públicas de MCTC al menos de que se soliciten con tres (3) días de anticipación. Para solicitar estos servicios por favor contacte a Evelyn Espinosa al (559) 675-0721 x 5 durante horas de oficina.

MEETING CONDUCT

If this meeting is willfully interrupted or disrupted by one or more persons rendering orderly conduct of the meeting unfeasible, the Chair may order the removal of individuals who are willfully disrupting the meeting. Such individuals may be arrested. If order cannot be restored by such removal, the members of the SSTAC may direct that the meeting room be cleared (except for representatives of the press or other news media not participating in the disturbance), and the session may continue.

RECORD OF THE MEETING

SSTAC meetings are recorded. Copies of recordings are available upon request, or recordings may be listened to at the MCTC offices by appointment.

PUBLIC COMMENT

If you are participating remotely and wish to make a comment on a specific agenda item during the meeting, please use the “Raise Hand” feature in Zoom and you will be called on by the chair during the meeting. You can also submit your comments via email to publiccomment@maderactc.org. Comments will be shared with the SSTAC and placed into the record at the meeting. Every effort will be made to read comments received during the meeting into the record, but some comments may not be read due to time limitations. Comments received after an agenda item will be made part of the record if received prior to the end of the meeting.

Regarding any disruption that prevents the SSTAC from broadcasting the meeting to members of the public, then (1) if public access can be restored quickly, the meeting will resume in five (5) minutes to allow the re-connection of all members of the SSTAC, staff, and members of the public; or (2) if service cannot be restored quickly, the meeting shall stop, no further action shall be taken on the remaining agenda items, and notice of the continued meeting will be provided.

Agenda

Item	Description	Enclosure	Action
1.	Roll Call		
2.	Public Comment		
3.	Introduce new SSTAC members	No	Discussion
4.	Approve Minutes of the May 1, 2023, Social Services Transportation Advisory Council Meeting	Yes	Action
5.	Local Transit Agency Updates	No	Discussion
6.	Overview of SSTAC and Unmet Transit Needs Process <ul style="list-style-type: none"> • MCTC Policy Board Adopted Unmet Transit Need and Reasonable to Meet Definitions • Caltrans UTN documentation compliance letter • Unmet Transit Needs flyer – English & Spanish 	Yes	Discussion
7.	UTN Comment Analysis (July 1-Nov 2) <ul style="list-style-type: none"> • UTN Comments Summary • UTN Original Comments • UTN Analysis Table 	Yes	Discussion
8.	Announcements	No	Discussion
9.	Adjournment		

Social Service Transportation Advisory Council

MINUTES

DATE

Monday, May 1, 2023

The regular meeting of the Social Service Transportation Advisory Council held Monday, May 1, 2023 and was called to order by Chair, Frank Simonis, at 9:10 am.

MEMBERS PRESENT

Frank Simonis, Chair, Potential Transit User Who Is Disabled – appeared via Zoom for Just Cause under AB 2449

Monty Cox, Representative of a Transit Provider, Madera County

Bertha Vega, Representative of a Local Social Service Provider for Persons of Limited Means

Michelle Hernandez, Representative of the Local Social Service Provider for Seniors

Olga Olivia Saucedo-Garcia, Representative of the Local Social Service Provider for Seniors

STAFF PRESENT:

Nicholas Dybas, Madera County Transportation Commission

Evelyn Espinosa, Madera County Transportation Commission

Jeff Findley, Madera County Transportation Commission

Dylan Stone, Madera County Transportation Commission

Sandy Ebersole, Madera County Transportation Commission

VISITORS PRESENT:

David Padilla, Caltrans

Keyomi Jones, Caltrans

Nicholas Isla, Caltrans

Marcela Zuniga, City of Madera

Robin Roman, City of Chowchilla

Rebecca Donabed

I: Call to Order

Meeting started at 9:10 AM.

II: Public Comment

No public comment received.

III: Minutes of the January 30, 2023 SSTAC Meeting

Motioned by Olga Saucedo. Seconded by Bertha Vega. Approved 5-0.

IV: Unmet Transit Needs Comment Analysis

The SSTAC completed the analysis of the 17 comments received up to April 19, 2023. The recommendation for these comments will be shared with the MCTC Board along with all previously reviewed comments from the past Fiscal Year at the May MCTC Policy Board Meeting. Motioned by Frank Simonis. Seconded by Monty Cox. Approved 5-0.

V. Appoint SSTAC Representative to attend MCTC’s May 17 Board Meeting

Frank Simonis was nominated to be the SSTAC Representative. Motioned by Monty Cox. Seconded by Bertha Vega. Approved 5-0.

VI. Discuss Future Meetings

Quarterly schedule for 2023-24 was presented to the SSTAC for their discussion. The Tuesday after the first Monday of the month was chosen to base the schedule around. The time was chosen to be 10:00 am. Staff will follow up with placeholder calendar invites.

VII. Miscellaneous

Staff informed the SSTAC that Nicholas Dybas will be leaving MCTC and that his last day is June 2.

VIII. Adjournment

SOCIAL SERVICES TRANSPORTATION ADVISORY COUNCIL MEETING WAS ADJOURNED AT 11:00 AM



AGENDA ITEM: 6

PREPARED BY: Natalia Austin, Senior Regional Planner

SUBJECT:

The role of the Social Services Transportation Advisory Council and an overview of the Unmet Transit Needs Process

Enclosure: Yes

Action: For information and discussion

SUMMARY:

MCTC is the administrator of the Transportation Development Act (TDA) funds for Madera County and is responsible for performing the annual “unmet transit needs” process. The purpose of this process is to ensure that all “unmet transit needs” that are “reasonable to meet” are met before any TDA funds are expended for non-transit uses, such as street and roads.

The TDA also requires that MCTC establish a Social Services Transportation Advisory Council (SSTAC). The Public Utilities Code (PUC) defines the required membership of the SSTAC. The SSTAC solicits public input regarding transit service needs for the transit-dependent and transportation-disadvantaged persons, including the elderly, persons with disabilities and low-income persons. Annually, the SSTAC makes a recommendation to the MCTC Policy Board that:

- There are no unmet transit needs, or
- There are no unmet transit needs that are reasonable to meet, or
- There are unmet transit needs, including needs that are reasonable to meet.

Typically, the annual unmet transit needs public hearing is held in the spring, prior to the end of each fiscal year. However, Madera County residents can participate in the unmet transit needs process all year long in a way that is convenient for them. Options include submitting a comment by phone, mail, email, or by filling out an online survey. In addition, the unmet transit needs webpage on the MCTC website makes information regarding the unmet transit

needs process, submitting a comment, or looking at past years' unmet transit needs reports readily accessible.

MCTC Unmet Transit Needs webpage: [Click here](#)

Unmet Transit Needs Bilingual Survey link: [Click here](#)

Unmet Transit Needs English and Spanish Comment Form: [Click here](#)

On May 17, 2023, the MCTC Policy Board adopted Resolution Number 2023-05, approving the unmet transit need finding for FY 2023-2024 that:

“There are no unmet transit needs that are reasonable to meet in the County of Madera. There are unmet transit needs that are reasonable to meet in the City of Madera. There are no unmet transit needs in the City of Chowchilla.”

For details regarding the unmet transit needs finding and an assessment of the size and location of groups likely to be transit-dependent in Madera County, please see the [Unmet Transit Needs Final Analysis and Recommendations Report for FY 2023-2024](#).

The required unmet transit needs documentation for FY 2023-2024 has been submitted to the California Department of Transportation and has been approved.

For more information, please contact Natalia Austin at naustin@maderactc.org or 559-675-0721 ext. 6.

FISCAL IMPACT:

No fiscal impact to the approved 2023-24 Overall Work Program and Budget.



**Madera County Transportation Commission
Unmet Transit Needs and Reasonable to Meet Definitions
Policy Board Adopted by Resolution No. 22-01**

The Madera County Transportation Commission adopted the following definitions for its Unmet Transit Needs process:

- A. **UNMET TRANSIT NEEDS**: An unmet transit need is an expressed or identified need that is not currently being met through existing public transportation services. An unmet transit need also is a need required to comply with the Americans with Disabilities Act (ADA).
- B. **REASONABLE TO MEET**: The term “reasonable to meet” shall apply to public or specialized transportation services that meet the following minimum criteria:
1. **Feasibility**
 - The proposed service can be provided with available Transportation Development Act (TDA) funding and/or other funding sources (per State law, the lack of available resources shall not be the sole reason for finding that a transit need is not reasonable to meet per PUC § 99401.5 (c)).
 - Sufficient ridership potential exists for new, expanded, or revised transit services.
 - The proposed transit service will be safe and comply with local, State and federal law.
 2. **Community Acceptance**
 - The proposed transit service has community support from the general public, community groups, and/or community leaders.
 3. **Benefit to Population**
 - The proposed transit service serves a significant number of residents where it is needed and would benefit the general public and/or senior and disabled persons as a whole.
 4. **Cost-Effective**
 - The proposed transit service will not affect the ability of the overall system of the implementing agency or agencies to meet applicable transit system performance objectives or the State TDA farebox ratio requirement after any exemption(s) period(s) if the service is eligible for an exemption(s) per CCR 6633.2.
 - The proposed transit service, if implemented or funded, would not cause the responsible operator to incur expenditures in excess of the maximum amount of LTF, STA, FTA funds, and fare revenues and local support.
 5. **Consistent with Intent of Existing Transit Service(s) and Plans**
 - Once established, the proposed transit service will not abuse or obscure the intent of existing transit service(s).



- The proposed transit need should be in conformance with the goals included in the Regional Transportation Plan/Sustainable Communities Strategy, and consistent with the intent of the goals of the adopted Short Range Transit Plan.

California Department of Transportation

DIVISION OF TRANSPORTATION PLANNING
P.O. BOX 942873, MS-32 | SACRAMENTO, CA 94273-0001
PHONE (916) 654-8811 FAX (916) 654-9366 TTY 711
www.dot.ca.gov



July 24, 2023

Ms. Patricia Taylor
Executive Director
Madera County Transportation Commission
2001 Howard Road, Suite 201
Madera, CA 93637

Dear Ms. Taylor:

Thank you for submitting your agency's unmet transit needs documentation for Fiscal Year 2023-24. I have reviewed your documentation, as required under Public Utilities Code Section 99401.6 of the Transportation Development Act, and find the documentation to be complete and in accordance with current statutes.

Please continue to work with David Padilla, telephone number (559) 905-9371, at the local Caltrans District 6 office to help identify solutions in meeting your region's transit needs.

If you have any questions or need to contact us, please do not hesitate to call Tiara Schmidt at (916) 907-2135.

Sincerely,

Joshua Pulverman

JOSHUA PULVERMAN, Branch Chief
Integration and Network Planning

c: David Padilla, Department of Transportation
Tiara Schmidt, Department of Transportation
Patricia Taylor, Madera County Transportation Commission

DOES LOCAL PUBLIC TRANSIT MEET YOUR TRANSPORTATION NEEDS?

- Are there places in Madera County you are unable to travel to by bus?
- Is transit service unavailable for you to make important trips, such as traveling to work or doctor's appointments?



TELL US ABOUT YOUR UNMET TRANSIT NEED!



An unmet transit need is an expressed or identified need that is not currently being met through existing public transportation services. It is also a need required to comply with the Americans with Disabilities Act (ADA).

We want to hear from you!

In coordination with the Madera County Transportation Commission, the Social Services Transportation Advisory Council would like to receive comments regarding unmet transit needs that may exist in the local transit services in Madera County from transit dependent persons, including the elderly, persons with disabilities, and persons of limited means.



Fill out an online survey

If you prefer to submit your comments electronically, fill out the online survey by scanning the QR code or go to:

<https://www.surveymonkey.com/r/UTN2024MCTC>



Submit a comment form

Fill out a comment form to give details about the transit improvements you are suggesting.

Share your thoughts in the way that's convenient for you!



¿EL TRANSPORTE PÚBLICO LOCAL SATISFACE SUS NECESIDADES DE TRANSPORTE PÚBLICO?

- ¿Hay lugares en el condado de Madera a los que no se puede viajar en autobús?
- ¿No está el servicio de transporte público disponible para realizar viajes importantes, como ir al trabajo o acudir a citas médicas?



¿CUÉNTENOS SOBRE SU NECESIDAD DE TRANSPORTE PÚBLICO INSATISFECHA!



Una necesidad de transporte público insatisfecha es una necesidad expresada o identificada que actualmente no se satisface a través de los servicios de transporte público existentes. Una necesidad de transporte público insatisfecha también es una necesidad requerida para cumplir con al Ley de Estadounidenses con discapacidades (ADA).

¡Queremos saber de ti!

En coordinación con la Comisión de Transporte del Condado de Madera, el Consejo Asesor de Transporte Público de Servicios Sociales desea recibir comentarios sobre las necesidades de transporte no satisfechas que puedan existir en los servicios de transporte público locales en el Condado de Madera por parte de personas dependientes del transporte público, incluidos los ancianos, las personas con discapacidades y las personas de recursos limitados.



Llene una encuesta en línea

Si prefiere proveer comentarios en línea, llene la encuesta en línea escaneando el código QR o llenando a: <https://www.surveymonkey.com/r/UTN2024MCTC>



Llene un formulario

Llene un formulario de comentarios para dar detalles acerca de las mejoras de transporte público que sugiere.

Comparta sus ideas de la forma más conveniente para usted!



Para más información:

(559) 675 0721

evelyn@maderactc.org



AGENDA ITEM: 7

PREPARED BY: Natalia Austin, Senior Regional Planner

SUBJECT:

The Social Services Transportation Advisory Council will analyze public comments received to determine if those comments meet the criteria of the adopted definitions of "Unmet Transit Need" and "Reasonable to Meet" before making a final recommendation of findings to the MCTC Policy Board for FY 2024-25.

Enclosure: Yes

Action: Identify comments that meet the criteria of an unmet transit need and provide further direction.

BACKGROUND:

The Transportation Development Act (TDA) provides two major sources of funding for public transportation: The Local Transportation Fund (LTF) and the State Transit Assistance fund (STA). These funds are for the development and support of public transportation needs that exist in California and are allocated to each eligible county based on population, taxable sales and transit performance.

All counties eligible for this funding are required to establish and implement a process of citizen participation, utilizing the Social Services Transportation Advisory Council (SSTAC) to identify the needs of transit dependent or disadvantaged persons. CA PUC Section 99238.5 (a) requires that this process provides at least one public hearing annually.

If the MCTC Policy Board through the unmet transit needs process identifies an "unmet transit need" and determines the need is "reasonable to meet", these transit needs must be met before any TDA funds are expended for non-transit uses, such as street and road projects. (Definitions of "unmet transit need" and "reasonable to meet" were adopted by the MCTC Policy Board and are attached for reference.)

According to CA PUC Section 99401.5 (c), an agency's determination of needs that are "reasonable to meet" shall not be made by comparing unmet transit needs with the need for streets and roads.

SUMMARY:

MCTC staff have provided all transit related public comments received between the period of July 1, 2023, through November 2, 2023, for the SSTAC to evaluate and apply the “Unmet Transit Need” and “Reasonable to Meet” MCTC Policy Board adopted definitions. The SSTAC will provide direction on which comments meet the criteria of an unmet transit need, if additional information or analysis is needed, and whether a comment should be recommended for consideration by the MCTC Policy Board for FY 2024-25.

For more information, please contact Natalia Austin at naustin@maderactc.org or 559-675-0721 ext. 6.

FISCAL IMPACT:

No fiscal impact to the approved 2023-24 Overall Work Program and Budget.



Unmet Transit Needs Comments

FY 2024-2025

Received July 1, 2023 - November 2, 2023

1. Comment Form – Mail:

Name: Fanny Sofia De La O – Madera

Received: October 24, 2023

*Answers translated from Spanish

Q1: Which systems do you most frequently use?

A1: Metro Dial-A-Ride (DAR)

Q2: Are there places in Madera County you would like to travel to by bus but cannot? If so, where? To effectively evaluate your comment, please provide the nearest cross street or area of town, your destination, day of the week, and approximate time of day that you are interested in making your trip.

A2: St. Agnes Community Hospital in Fresno. Above all for people over 60 like me. We need help*.

Q3: Describe the transit improvements(s) you are requesting.

A3: Metro (DAR) for hospital appointments in Fresno*.

Q4: Do you feel safe using transit? Why or why not?

A4: Yes, I haven't had any issues, and the drivers are very kind*.

2. Online Survey #1

Name: Anonymous

Received: September 7, 2023

*Answers translated from Spanish

Q1: Which systems do you most frequently use?

A1: Madera Metro

Q2: Are there places in Madera County you would like to travel to by bus but cannot? If so, where? To effectively evaluate your comment, please provide the nearest cross street or area of

town, your destination, day of the week, and approximate time of day that you are interested in making your trip.

A2: I want to save the schedules*.

Q3: Describe the transit improvements(s) you are requesting.

A3: (Respondent skipped this question)

Q4: Do you feel safe using transit? Why or why not?

A4: (Respondent skipped this question)

3. Online Survey #2

Name: Anonymous

Received: September 9, 2023

Q1: Which systems do you most frequently use?

A1: Madera Metro

Q2: Are there places in Madera County you would like to travel to by bus but cannot? If so, where? To effectively evaluate your comment, please provide the nearest cross street or area of town, your destination, day of the week, and approximate time of day that you are interested in making your trip.

A2: No.

Q3: Describe the transit improvements(s) you are requesting.

A3: (Respondent skipped this question)

Q4: Do you feel safe using transit? Why or why not?

A4: Yes, I never have problems when riding it.



2024 Necesidades Insatisfechas de Transporte Público Formulario para Comentarios

Nombre*: Fanny Sofía De La O

Correo electrónico: [REDACTED]

Ciudad*: Madera Número de Teléfono: [REDACTED]

1. ¿Qué sistema de transporte público usa frecuentemente?*

- | | |
|---|---|
| <input type="checkbox"/> Madera Metro | <input type="checkbox"/> Madera County Connection (MCC) |
| <input checked="" type="checkbox"/> Metro Dial-A-Ride (DAR) | <input type="checkbox"/> MCC Madera Dial-A-Ride (DAR) |
| <input type="checkbox"/> Chowchilla Area Transit Express (CATX) | <input type="checkbox"/> MCC Chowchilla Dial-A-Ride (DAR) |
| <input type="checkbox"/> Otro (por favor especifique) | <input type="checkbox"/> Eastern Madera County Senior Bus |
| | <input type="checkbox"/> Eastern Madera County Escort Service |

2. ¿Hay lugares en el Condado de Madera donde le gustaría ir utilizando el autobús y no puede? Para poder evaluar su comentario efectivamente, por favor provea el cruce de calle más cercano (o el área de la ciudad donde vive), a dónde se dirige, día de la semana, y aproximadamente a qué hora desea hacer su viaje.*

Sí, St. Agnes Community Hospital
en Fresno. Sobre todo para los mayores de 60 años
como yo. Necesitamos ayuda.

3. Describa las mejoras de transporte público que necesita.*

Metro Dial-A-Ride (DAR) para citas
en los hospitales en Fresno.

4. ¿Se siente seguro utilizando el autobús? Díganos ¿Por qué sí? o ¿por qué no?

Sí, no he tenido ningún problema y
los conductores son muy amables.

Sus comentarios serán presentados en un informe de Necesidades Insatisfechas de Transporte Público. Si desea ser contactado acerca de su comentario por favor de su nombre, número de teléfono y/o correo electrónico. Por favor devuelva este formulario a Evelyn Espinosa por correo electrónico a evelyn@maderactc.org o por correo a: 2001 Howard Road, Suite 201, Madera, CA 93637, o respondiendo la encuesta en línea: <https://www.surveymonkey.com/r/UTN2024MCTC>

*Respuesta es requerida



#1

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Thursday, September 07, 2023 5:19:09 PM
Last Modified: Thursday, September 07, 2023 5:23:06 PM
Time Spent: 00:03:57
IP Address: 107.115.33.41

Page 1

Q1

Madera Metro (Metro)

Which system(s) do you use most frequently? / ¿Qué sistema de transporte público usa frecuentemente?

Q2

Are there places in Madera County you would like to travel to by bus but cannot? If so, where? To effectively evaluate your comment, please provide the nearest cross street or area of town, your destination, day of the week, and approximate time of day that you are interest in making your trip. ¿Hay lugares en el Condado de Madera donde le gustaría ir utilizando el autobús y no puede? Para poder evaluar su comentario efectivamente, por favor provea el cruce de calle más cercano (o el área de la ciudad donde vive), a dónde se dirige, día de la semana, y aproximadamente a qué hora desea hacer su viaje.

Quiero saver los horarios

Q3

Respondent skipped this question

Describe the transit improvements(s) you are requesting. /
 Describa las mejoras de transporte público que necesita.

Q4

Respondent skipped this question

Do you feel safe using transit? Why or why not? / ¿Se siente seguro utilizando el autobús? Díganos ¿Por qué si? o ¿por qué no?

Q5

Respondent skipped this question

(Optional) Your comments will be compiled in a report on Unmet Transit Needs. If you would like to be contacted regarding your comment please provide your name, phone number and/or email address. Sus comentarios serán presentados en un informe de Necesidades Insatisfechas de Transporte Público. Si desea ser contactado acerca de su comentario por favor de su nombre, número de teléfono y/o correo electrónico.

#2

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Saturday, September 09, 2023 12:06:28 PM
Last Modified: Saturday, September 09, 2023 12:07:52 PM
Time Spent: 00:01:23
IP Address: 73.48.144.88

Page 1

Q1

Madera Metro (Metro)

Which system(s) do you use most frequently? / ¿Qué sistema de transporte público usa frecuentemente?

Q2

Are there places in Madera County you would like to travel to by bus but cannot? If so, where? To effectively evaluate your comment, please provide the nearest cross street or area of town, your destination, day of the week, and approximate time of day that you are interest in making your trip. ¿Hay lugares en el Condado de Madera donde le gustaría ir utilizando el autobús y no puede? Para poder evaluar su comentario efectivamente, por favor provea el cruce de calle más cercano (o el área de la ciudad donde vive), a dónde se dirige, día de la semana, y aproximadamente a qué hora desea hacer su viaje.

No

Q3

Respondent skipped this question

Describe the transit improvements(s) you are requesting. /
 Describa las mejoras de transporte público que necesita.

Q4

Do you feel safe using transit? Why or why not? / ¿Se siente seguro utilizando el autobús? Díganos ¿Por qué si? o ¿por qué no?

Yes I never have problems when riding it

Q5

Respondent skipped this question

(Optional) Your comments will be compiled in a report on Unmet Transit Needs. If you would like to be contacted regarding your comment please provide your name, phone number and/or email address. Sus comentarios serán presentados en un informe de Necesidades Insatisfechas de Transporte Público. Si desea ser contactado acerca de su comentario por favor de su nombre, número de teléfono y/o correo electrónico.

APPLICATION OF "UNMET TRANSIT NEED" AND "REASONABLE TO MEET" MCTC POLICY BOARD ADOPTED DEFINITIONS TO

FY 2024- 2025 UNMET TRANSIT NEEDS PUBLIC COMMENTS (received July 1 - November 2, 2023)

PUBLIC COMMENT	IS THIS AN UNMET NEED?	SSTAC RECOMMENDATION / DISCUSSION	Reasonable to Meet Requirements						
			Feasibility	Community Acceptance	Benefit to Population	Cost Effective	Consistent with Existing Service and Plans		
NEW SERVICE									
1	Travel to St.Agnes Community Hospital in Fresno by Madera Metro Dial-a-ride								
AMENITIES OR IMPROVEMENTS									
2	Ability for users to save the transit schedules (Madera Metro)								
3									
4									



Meeting of the Social Services Transportation Advisory Council

MEETING LOCATION

Madera County Transportation Commission
2001 Howard Road, Suite 201
Madera, California 93637

Or join via Zoom

<https://us06web.zoom.us/j/89073566436?pwd=bFpZUXluK2xkUDRMd2N3c2w4VkVvQT09>

Meeting ID: 890 7356 6436

Passcode: 046542

Call in: +1 408 638 0968

DATE

February 6, 2024

TIME

12:00 PM

SOCIAL SERVICE TRANSPORTATION ADVISORY COUNCIL MEMBERS

Frank Simonis, Chair	Potential Transit User Who Has a Disability
Alycia Falley, Vice Chair	Local Social Service Provider for Persons with Disabilities
Rosalind Esqueda	Social Service Transportation Provider for Seniors
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AGENDA

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MEETING CONDUCT

If this meeting is willfully interrupted or disrupted by one or more persons rendering orderly conduct of the meeting unfeasible, the Chair may order the removal of individuals who are willfully disrupting the meeting. Such individuals may be arrested. If order cannot be restored by such removal, the members of the SSTAC may direct that the meeting room be cleared (except for representatives of the press or other news media not participating in the disturbance), and the session may continue.

RECORD OF THE MEETING

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Regarding any disruption that prevents the SSTAC from broadcasting the meeting to members of the public, then (1) if public access can be restored quickly, the meeting will resume in five (5) minutes to allow the re-connection of all members of the SSTAC, staff, and members of the public; or (2) if service cannot be restored quickly, the meeting shall stop, no further action shall be taken on the remaining agenda items, and notice of the continued meeting will be provided.

Agenda

Item	Description	Enclosure	Action
1.	Roll Call		
2.	Public Comment		
3.	Approve Minutes of the November 16, 2023, Social Services Transportation Advisory Council Meeting	Yes	Action
4.	Local Transit Agency Updates <ul style="list-style-type: none"> • County of Madera - MCC • City of Madera – Madera Metro • City of Chowchilla – CATX 	No	Information
5.	Unmet Transit Needs FY 2024 - 2025 <ul style="list-style-type: none"> • Madera County “Unmet Transit Need” and “Reasonable to Meet” Definitions • Unmet Transit Needs Flyer 	Yes	Information
6.	Announcements		
7.	Adjourn		



SOCIAL SERVICE TRANSPORTATION ADVISORY COUNCIL

MINUTES

DATE

Tuesday, November 16, 2023

The regular meeting of the Social Service Transportation Advisory Council was held Tuesday, November 16, 2023, and was called to order by Chair Frank Simonis, at 12:04 pm.

MEMBERS PRESENT

Frank Simonis, Chair, Potential Transit User Who Is Disabled – appeared via Zoom for Just Cause under AB 2449
Bertha Vega, Local Social Service Provider for Persons of Limited Means
Michelle Hernandez, Local Social Service Provider for Seniors
Olga Olivia Saucedo-Garcia, Local Social Service Provider for Seniors
Franklina Bogan, Potential Transit User Who is 60 Years of Age or Older
Lynda Schafhauser, Potential Transit User Who is 60 Years of Age or Older
Rosalind Esqueda, Social Service Transportation Provider for Seniors
Amber Parkinson (substitute for Monty Cox), Social Service Transportation Provider for Seniors
Vincent Parker, Social Service Transportation Provider for Persons with Disabilities – appeared via Zoom

MEMBERS ABSENT

Alycia Falley, Vice Chair, Local Social Service Provider for Persons with Disabilities

MCTC STAFF PRESENT:

Natalia Austin, Senior Regional Planner
Evelyn Espinosa, Senior Regional Planner
Jeff Findley, Principal Regional Planner

VISITORS PRESENT:

Nicholas Isla, Caltrans
Keyomi Jones, Caltrans
Lorena Mendibles, Caltrans

1. Roll Call

At 12:04 pm, Chair Frank Simonis called the meeting to order and instructed that the roll call for attendance be taken. It was determined that a quorum was present.

2. Public Comment

Franklina Bogan had a question regarding fees for volunteers who ride the bus. Rosalind Esqueda answered her question with information about city and county fares. Frank Simonis advised that if the SSTAC members have concerns then they can bring them to council, but the SSTAC is not an enforcing committee, but instead are advisors.

3. Introduce new SSTAC members

All members introduced themselves, as well as Caltrans staff who were in attendance.

4. Approve Minutes of the May 1, 2023, Social Services Transportation Advisory Council Meeting

Chair Frank Simonis moved to approve the minutes of the May 1, 2023, Social Services Transportation Advisory Council Meeting.

Seconded by Olga Saucedo

Roll Call Vote:

Ayes: Frank Simonis, Rosalind Esqueda, Amber Parkinson, Bertha Vega, Michelle Hernandez, Olga Saucedo

Noes: None

Abstain: Vincent Parker, Franklina Bogan, Lynda Schafhauser

MOTION CARRIED UNANIMOUSLY

5. Local Transit Agency Updates

Amber Parkinson updated the group regarding new electric charging stations for new electric buses. Frank Simonis inquired if the bus vendor also has maintenance or repair capabilities. Amber Parkinson nor Rosalind Esqueda was aware if the vendor had those capabilities. Lorena Mendibles, Caltrans, commented that Tulare was in a similar situation looking for vendors with maintenance capabilities for electric buses. Amber Parkinson shared that County staff are getting prepared to repair locally. Madera Metro is planning to roll out the new route to the Amtrak Station in the first or second week of December.

6. Overview of SSTAC and Unmet Transit Needs Process

Natalia Austin, MCTC, gave a presentation overview of the role of the SSTAC and the Unmet Transit Needs process. The MCTC Policy Board Adopted Unmet Transit Need and Reasonable to Meet Definitions were explained.

7. UTN Comment Analysis (July 1-Nov 2)

Two public comments that were received during July 1, 2023 – November 2 via the online survey were considered. One was regarding transit services to St. Agnes Community Hospital in Fresno by Madera Metro Dial-a-ride. It was determined by the SSTAC members that there is a need for residents of Madera County to access healthcare in Fresno since there are no hospitals in Madera. Further analysis will be made at a future meeting to make a final determination if this is an unmet transit need and if it is reasonable to meet. The other comment was regarding the ability of users to save the Madera Metro transit schedules. It was determined that there are many ways for Madera Metro transit users to access and save the schedules, so this comment did not rise to the level of an unmet transit need. Further discussion was made regarding the opportunities for residents to submit questions and get information regarding unmet transit needs. MCTC outreach events and MCTC Policy Board meetings were mentioned as options. It was also recommended to reach out to the Board of Supervisor's Town Hall meetings, adding information to utility bills, libraries, and senior centers to get the word out.

8. Announcements

Announcements were made regarding the upcoming storm and resources for assistance. There were also announcements regarding various community events, such as the Pan-Am Senior Dinner, Rotary Club Senior Thanksgiving Center. Chair Frank Simonis shared dial-a-ride information and Natalia Austin, MCTC, shared information about the SB 125 Transit Program.

9. Adjourn

Meeting was adjourned by Chair Frank Simonis at 1:19 pm



AGENDA ITEM: 5

PREPARED BY: Natalia Austin, Senior Regional Planner

SUBJECT:

Several workshops and a public hearing are scheduled during the next few months to receive comments regarding unmet transit needs in Madera County for FY 2024-2025.

Enclosure: Yes

Action: For information and discussion

SUMMARY:

MCTC is the administrator of the Transportation Development Act (TDA) funds for Madera County and is responsible for performing the annual “unmet transit needs” process. The purpose of this process is to ensure that all “unmet transit needs” that are “reasonable to meet” are met before any TDA funds are expended for non-transit uses, such as street and roads.

The TDA also requires that MCTC establish a Social Services Transportation Advisory Council (SSTAC). The Public Utilities Code (PUC) defines the required membership of the SSTAC. The SSTAC solicits public input regarding transit service needs for the transit-dependent and transportation-disadvantaged persons, including the elderly, persons with disabilities and low-income persons. Annually, the SSTAC makes a recommendation to the MCTC Policy Board that:

- There are no unmet transit needs, or
- There are no unmet transit needs that are reasonable to meet, or
- There are unmet transit needs, including needs that are reasonable to meet.

There are several opportunities for Madera County residents to give their input on transit service needs. As required by law, a public hearing will be held at the regular MCTC Policy Board meeting on April 17, 2024. In addition, in-person and virtual workshops will be held in various locations throughout the County for residents to learn about the unmet transit needs process and provide comments. Interpreting services will be available at all workshops and the public hearing. However, it is easy to participate in the unmet transit needs process all year long in many convenient ways. Options include submitting a comment by phone, mail, email, or by filling out an online survey. Also, the unmet transit needs webpage on the MCTC

website makes information regarding the unmet transit needs process, submitting a comment, or looking at past years' unmet transit needs reports readily accessible.

MCTC Unmet Transit Needs webpage: [Click here](#)

Unmet Transit Needs Bilingual Survey link: [Click here](#)

Unmet Transit Needs English and Spanish Comment Form: [Click here](#)

When	Where	In-Person	Virtual
Spanish Language Workshop Friday, March 1 at 6:00 PM	Casas De La Vina 23784 Avenue 9 Madera, CA 93637	Yes	No
Workshop Wednesday, March 6 at 3:00 PM and 6:00 PM	Chowchilla Library 300 Kings Avenue Chowchilla, CA 93610	Yes	No
Workshop Thursday, March 7 at 10:00 AM	Frank Bergon Senior Center 238 S D St Madera, CA 93638	Yes	No
Workshop Tuesday, March 12 at 6:00 PM	Webinar ID: 831 9180 8232 Passcode: 921346 Click here to join!	No	Yes
Workshop Saturday, March 16 at 1:00 PM	North Fork Library 32908 Rd 222 North Fork, CA 93643	Yes	No
Workshop Tuesday, March 19 at 6:00 PM	Madera Main Library 121 N G Street Madera, CA 93637	Yes	No
Public Hearing Wednesday, April 17 at 3:00 PM	MCTC Policy Board Meeting 2001 Howard Road, Ste. 201 Madera, CA 93637 See MCTC website for Zoom information	Yes	Yes

For details regarding last year's unmet transit needs finding and an assessment of the size and location of groups likely to be transit-dependent in Madera County, please see the [Unmet Transit Needs Final Analysis and Recommendations Report for FY 2023-2024](#).

For more information, please contact Natalia Austin at naustin@maderactc.org or 559-675-0721 ext. 6.

FISCAL IMPACT:

No fiscal impact to the approved 2023-24 Overall Work Program and Budget.



**Madera County Transportation Commission
Unmet Transit Needs and Reasonable to Meet Definitions
Policy Board Adopted by Resolution No. 22-01**

The Madera County Transportation Commission adopted the following definitions for its Unmet Transit Needs process:

- A. **UNMET TRANSIT NEEDS**: An unmet transit need is an expressed or identified need that is not currently being met through existing public transportation services. An unmet transit need also is a need required to comply with the Americans with Disabilities Act (ADA).
- B. **REASONABLE TO MEET**: The term “reasonable to meet” shall apply to public or specialized transportation services that meet the following minimum criteria:
1. **Feasibility**
 - The proposed service can be provided with available Transportation Development Act (TDA) funding and/or other funding sources (per State law, the lack of available resources shall not be the sole reason for finding that a transit need is not reasonable to meet per PUC § 99401.5 (c)).
 - Sufficient ridership potential exists for new, expanded, or revised transit services.
 - The proposed transit service will be safe and comply with local, State and federal law.
 2. **Community Acceptance**
 - The proposed transit service has community support from the general public, community groups, and/or community leaders.
 3. **Benefit to Population**
 - The proposed transit service serves a significant number of residents where it is needed and would benefit the general public and/or senior and disabled persons as a whole.
 4. **Cost-Effective**
 - The proposed transit service will not affect the ability of the overall system of the implementing agency or agencies to meet applicable transit system performance objectives or the State TDA farebox ratio requirement after any exemption(s) period(s) if the service is eligible for an exemption(s) per CCR 6633.2.
 - The proposed transit service, if implemented or funded, would not cause the responsible operator to incur expenditures in excess of the maximum amount of LTF, STA, FTA funds, and fare revenues and local support.
 5. **Consistent with Intent of Existing Transit Service(s) and Plans**
 - Once established, the proposed transit service will not abuse or obscure the intent of existing transit service(s).



- The proposed transit need should be in conformance with the goals included in the Regional Transportation Plan/Sustainable Communities Strategy, and consistent with the intent of the goals of the adopted Short Range Transit Plan.

DOES LOCAL PUBLIC TRANSIT MEET YOUR TRANSPORTATION NEEDS?

- Are there places in Madera County you are unable to travel to by bus?
- Is transit service unavailable for you to make important trips, such as traveling to work or doctor's appointments?



TELL US ABOUT YOUR UNMET TRANSIT NEED!



An unmet transit need is an expressed or identified need that is not currently being met through existing public transportation services. It is also a need required to comply with the Americans with Disabilities Act (ADA).

Attend one of our workshops and share your thoughts...

Casas De La Vina (in Spanish)
 Friday, March 1 at 6:00 PM
 23784 Avenue 9, Madera

Chowchilla Library
 Wednesday, March 6 at 3:00 PM
 AND 6:00 PM
 300 Kings Avenue, Chowchilla

Frank Bergon Senior Center
 Thursday, March 7 at 10:00 AM
 238 S D Street, Madera

Virtual Workshop
 Tuesday, March 12 at 6:00 PM
 Webinar ID: 831 9180 8232
 Passcode: 921346

North Fork Library
 Saturday, March 16 at 1:00 PM
 32908 Road 222, North Fork

Madera Main Library
 Tuesday, March 19 at 6:00 PM
 121 N G Street, Madera



Fill out an online survey

If you prefer to provide your comments electronically, fill out the online survey by scanning the QR code or go to:

<https://www.surveymonkey.com/r/UTN2024MCTC>




Participate in the way that's convenient for you!



Comment at the public hearing

Attend the public hearing to tell us about your transit needs:

MCTC Board Meeting
 Wednesday, April 17 at 3:00 PM
 2001 Howard Road, Suite. 201
 Madera



¿EL TRANSPORTE PÚBLICO LOCAL SATISFACE SUS NECESIDADES DE TRANSPORTE PÚBLICO?

- ¿Hay lugares en el condado de Madera a los que no se puede viajar en autobús?
- ¿No está el servicio de transporte público disponible para realizar viajes importantes, como ir al trabajo o acudir a citas médicas?



¿CUÉNTENOS SOBRE SU NECESIDAD DE TRANSPORTE PÚBLICO INSATISFECHA!

Una necesidad de transporte público insatisfecha es una necesidad expresada o identificada que actualmente no se satisface a través de los servicios de transporte público existentes. Una necesidad de transporte público insatisfecha también es una necesidad requerida para cumplir con la Ley de Estadounidenses con discapacidades (ADA).

Ven a uno de nuestros talleres y déjanos saber lo que piensas...

Casas De La Vina (en español)
Viernes, Marzo 1, 6:00 PM
23784 Avenue 9, Madera

Chowchilla Library
Miércoles, Marzo 6, 3:00 PM
Y a las 6:00 PM
300 Kings Avenue, Chowchilla

Frank Bergon Senior Center
Jueves, Marzo 7, 10:00 AM
238 S D Street, Madera

Talleres Virtuales
Martes, Marzo 12, 6:00 PM
Webinar ID: 831 9180 8232
Passcode: 921346

North Fork Library
Sábado, Marzo 16, 1:00 PM
32908 Road 222, North Fork

Madera Main Library
Martes, Marzo 19, 6:00 PM
121 N G Street, Madera

Llene una encuesta en línea

Si prefiere proveer comentarios en línea, llene la encuesta en línea escaneando el código QR o llenando a: <https://www.surveymonkey.com/r/UTN2024MCTC>




Comentar en la audiencia pública

Atienda a la audiencia pública para contarnos sobre sus necesidades de transporte público:

MCTC Junta Directiva
Miércoles, Abril 17 a las 3:00 PM
2001 Howard Road, Suite. 201
Madera

Comparta sus ideas de la forma más conveniente para usted!

Para más información:

 (559) 675-0721



evelyn@maderactc.org



Meeting of the Social Services Transportation Advisory Council

MEETING LOCATION

Madera County Transportation Commission
2001 Howard Road, Suite 201
Madera, California 93637

Or join via Zoom

<https://us06web.zoom.us/j/89205172228?pwd=MWZUcThQaGZEEeGxZUFJRFP2dmIEUT09>

Meeting ID: 892 0517 2228

Passcode: 522482

Call in: +1 408 638 0968

DATE

April 30, 2024

TIME

12:00 PM

SOCIAL SERVICE TRANSPORTATION ADVISORY COUNCIL MEMBERS

Frank Simonis, Chair	Potential Transit User Who Has a Disability
Alycia Falley, Vice Chair	Local Social Service Provider for Persons with Disabilities
Rosalind Esqueda	Social Service Transportation Provider for Seniors
Monty Cox	Social Service Transportation Provider for Seniors
Bertha Vega	Local Social Service Provider for Persons of Limited Means
Vincent Parker	Social Service Transportation Provider for Persons with Disabilities
Michelle Hernandez	Local Social Service Provider for Seniors
Franklina Bogan	Potential Transit User Who is 60 Years of Age or Older
Lynda Schafhauser	Potential Transit User Who is 60 Years of Age or Older
Olga Olivia Saucedo-Garcia	Local Social Service Provider for Seniors

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Regarding any disruption that prevents the SSTAC from broadcasting the meeting to members of the public, then (1) if public access can be restored quickly, the meeting will resume in five (5) minutes to allow the re-connection of all members of the SSTAC, staff, and members of the public; or (2) if service cannot be restored quickly, the meeting shall stop, no further action shall be taken on the remaining agenda items, and notice of the continued meeting will be provided.

Agenda

Item	Description	Enclosure	Action
1.	Roll Call		
2.	Public Comment		
3.	Approve Minutes of the February 6, 2024, Social Services Transportation Advisory Council Meeting	Yes	Action
4.	Unmet Transit Needs Comment Analysis <ul style="list-style-type: none"> • Madera County “Unmet Transit Need” and “Reasonable to Meet” Definitions • Unmet Transit Needs Comments Summary Table – Potential Unmet Transit Needs – FY 2024-2025 • Unmet Transit Needs Comments FY 2024-2025 	Yes	Action
5.	Appoint SSTAC Representative to attend MCTC Policy Board Meeting on May 29, 2024	No	Action
6.	Discuss Future Meetings Tuesday, August 6, 2024, at noon Tuesday, November 5, 2024, at noon Tuesday, February 4, 2025, at noon Tuesday, April 29, 2025, at noon		Discussion
7.	Announcements		
8.	Adjourn		



ITEM 3

SOCIAL SERVICE TRANSPORTATION ADVISORY COUNCIL

MINUTES

DATE

Tuesday, February 6, 2024

The regular meeting of the Social Service Transportation Advisory Council was held Tuesday, February 6, 2024, and was called to order by Chair Frank Simonis, at 12:05 pm.

MEMBERS PRESENT

Frank Simonis, Chair, Potential Transit User Who Has a Disability – appeared via Zoom
Bertha Vega, Local Social Service Provider for Persons of Limited Means
Michelle Hernandez, Local Social Service Provider for Seniors*
Olga Olivia Saucedo-Garcia, Local Social Service Provider for Seniors
Franklina Bogan, Potential Transit User Who is 60 Years of Age or Older
Lynda Schafhauser, Potential Transit User Who is 60 Years of Age or Older*
Monty Cox, Social Service Transportation Provider for Seniors
Alycia Falley, Vice Chair, Social Service Provider for Persons with Disabilities*

MEMBERS ABSENT

Vincent Parker, Social Service Transportation Provider for Persons With Disabilities
Rosalind Esqueda, Social Service Transportation Provider for Seniors

MCTC STAFF PRESENT:

Natalia Austin, Senior Regional Planner
Evelyn Espinosa, Senior Regional Planner
Jeff Findley, Principal Regional Planner
Troy McNeil, Deputy Director/Fiscal Supervisor
Sandy Ebersole, Administrative Analyst

VISITORS PRESENT:

John Saucedo, Chukchansi Tribe
Keyomi Jones, Caltrans District 6
Orianna Walker, ICWA
Pamela Mayshack
Phone In – (559) 981-XXXX

1. Roll Call

At 12:05 pm, Chair Frank Simonis called the meeting to order and instructed that the roll call for attendance be taken. Later, after three more members joined after roll call, it was determined that a quorum was present.

2. Public Comment

Pamela Mashack, paratransit rider: Appreciates the changes to the schedules, but is adjusting because the recent changes to the Madera Metro transit schedules came as a big surprise. She has been taking the bus since 2009 and would love it if, when they make major changes, they do it when the weather is nice, and not when it's cold. It is hard for seniors to get around when the weather is cold, so please consider the seniors when making the changes as far as the weather is concerned.

3. Approve Minutes of the November 16, 2023, Social Services Transportation Advisory Council Meeting

Olga Saucedo-Garcia moved to approve the minutes of the November 16, 2023, Social Services Transportation Advisory Council Meeting.

Seconded by Alycia Falley

Roll Call Vote:

Ayes: Frank Simonis, Bertha Vega, Michelle Hernandez, Olga Saucedo-Garcia, Franklina Bogan, Lynda Schafhauser, Monty Cox, Alycia Falley

Noes: None

Abstain: None

MOTION CARRIED UNANIMOUSLY

4. Local Transit Agency Updates

Monty Cox from Madera County gave an update on the County's transit system (MCC). Two new staff members, an analyst and an accountant, have joined the transit operations staff in the last year. The County is in the last year of a five-year contract for operations, so they are preparing an RFP to get proposals for a new operator by July 1, 2024. Orders have been placed for six new buses – three electric and three gas. At the Almond Yard, a bus wash, electric infrastructure to accommodate sixteen buses, and solar panels are being installed. The County has hired a consultant to study how microtransit can be implemented in the County. They are currently in the information-gathering phase of the study. The County has become a direct recipient of federal money this year and is in the process of putting schedules at every bus stop. Chair Simonis asked about fares for microtransit. Monty Cox clarified that the microtransit fares would be higher than typical fares but would be lower than Uber or Lyft. The vehicles used for the new microtransit service would be a transit style van. Franklina Bogan asked which drivers would be used for the microtransit service. Monty Cox answered that they will be hiring more drivers to implement the microtransit service. Lynda Schafhauser asked about the relocation of the Madera Amtrak Station to Avenue 12. Monty Cox answered that it is scheduled for 2025 and there will be bus service to the new station since it will be near the Madera College. Natalia Austin also referenced the High-Speed Rail website to find information about the

Madera Station Relocation.

Xochitl Villasenor from the City of Madera gave an update on the City's transit system (Madera Metro). The routes have been assessed and the City is piloting a new route system, starting January 6, 2024. The City went from a numbered route system to a color line system. The stop to Amtrak has been paused until February. The City now has four routes. They are open to feedback from the community and there are some stops that they had to reinstate due to feedback from the community. Since they are still in the pilot phase, they have not printed new schedules but hope to have all the issues worked out by the end of the month. They also had some issues with stops on the highway right-of-way. So, the City is working with Caltrans to get approval for those stops. The unmet transit needs finding for last year was to add shelters and benches at the stops. There has been some progress and some semi-seats have been installed. Franklina Bogan asked how many people the average bus stop accommodates. Xochitl Villasenor answered that the semi-seats only accommodate two people. The benches and shelters accommodate four to six people. Chair Frank Simonis clarified that the city did a cost estimate to determine how many shelters would be needed to accommodate current ridership. Olga Saucedo-Garcia commented that she has received positive feedback regarding the new system changes from the seniors that frequent the senior centers. The seniors ride together to the center and appreciate the new stop locations.

Natalia Austin from MCTC gave an update on the City of Chowchilla's transit system since the City's transit manager was unable to attend the meeting. Chowchilla's finding for FY 2023-2024 is there were no unmet transit needs, but they are always open to feedback from the riders and community to better serve the growing population. In harmony with this, they are planning to electrify the fleet and modernize the infrastructure to include a contactless/mobile payment system with SB 125 funding. All of this aligns with the state's goal of having an all zero-emission bus fleet by 2040. To enhance the service, they have installed two new bus shelters and purchased two new vehicles with LCTOP, SGR, PTMISEA, and Measure T funding, with an emphasis on prioritizing the safety of the riders, efficiency of the transit system, and reliability of the service. The transit department is also collaborating with the City of Chowchilla's Community Development department to install additional bus shelters on the west side of town. Chowchilla Transit will continue to pursue funding opportunities and partnerships with other agencies to provide more innovative services. A map and pictures of the new and proposed shelter improvements were shown. Franklina Bogan asked about lighting at the shelters using solar panels. Xochitl Villasenor mentioned that the shelters that the City of Madera is installing will also have solar panels to power the lights at the shelters.

5. Unmet Transit Needs FY 2024 - 2025

Natalia Austin from MCTC gave a summary of the unmet transit needs process, information about the ways that the public can provide comments, and the location for the unmet transit needs workshops that will be held in March. She also shared that she would send out a social media package to make it easy for the Council and others to share

the information and get the word out. Chair Frank Simonis mentioned that he would help put up flyers and share the information on Facebook. Troy McNeil from MCTC, mentioned that there will be several townhall meetings in March which will be an opportunity for the public to provide comments on transit needs and Measure T.

6. Announcements

Natalia Austin announced that MCTC launched a new quarterly newsletter, The Commission Vision.

7. Adjourn

Meeting was adjourned by Chair Frank Simonis at 12:57 PM



AGENDA ITEM: 4

PREPARED BY: Natalia Austin, Senior Regional Planner

SUBJECT:

The Social Services Transportation Advisory Council will analyze public comments received to determine if there are any transit needs that meet the adopted definitions of “Unmet Transit Need” and “Reasonable to Meet” before making a recommendation of findings to the MCTC Policy Board.

Enclosure: Yes

Action:

Recommend the MCTC Policy Board adopt by resolution a finding of fact for Fiscal Year 2024-2025 with the following options for each jurisdiction within Madera County:

- a.) There are **no unmet transit needs**, or
- b.) There are **no unmet transit needs that are reasonable to meet**, or
- c.) There are **unmet transit needs**, including needs that are reasonable to meet.

BACKGROUND:

The Transportation Development Act (TDA) provides two major sources of funding for public transportation: The Local Transportation Fund (LTF) and the State Transit Assistance fund (STA). These funds are for the development and support of public transportation needs that exist in California and are allocated to each eligible county based on population, taxable sales and transit performance.

All counties eligible for this funding are required to establish and implement a process of citizen participation, utilizing the Social Services Transportation Advisory Council (SSTAC) to identify the needs of transit dependent or disadvantaged persons. CA PUC Section 99238.5 (a) requires that this process provides at least one public hearing annually.

If the MCTC Policy Board through the unmet transit needs process identifies an “unmet transit need” and determines the need is “reasonable to meet”, these transit needs must be met before any TDA funds are expended for non-transit uses, such as street and road projects. (Definitions of “unmet transit need” and “reasonable to meet” were adopted by the MCTC Policy Board and are attached for reference.)

According to CA PUC Section 99401.5 (c), an agency's determination of needs that are “reasonable to meet” shall not be made by comparing unmet transit needs with the need for streets and roads. Annually, the SSTAC makes a recommendation to the MCTC Policy Board that:

- There are no unmet transit needs, or
- There are no unmet transit needs that are reasonable to meet, or
- There are unmet transit needs, including needs that are reasonable to meet.

SUMMARY:

In accordance with the Transportation Development Act (TDA), MCTC held a public hearing on April 24, 2024, to solicit public comment regarding transit needs in Madera County. MCTC also received comments regarding unmet transit needs through mail, email, phone, social media and an online survey. Additionally, during the month of March, MCTC hosted seven workshops in various locations throughout the county for residents to learn about the unmet transit needs process and to receive assistance in filling out comment forms.

MCTC staff have provided all transit related public comments received through these efforts between the period of July 1, 2023, through April 24, 2024, for the SSTAC to evaluate and apply the “Unmet Transit Need” and “Reasonable to Meet” MCTC Policy Board adopted definitions.

For more information, please contact Natalia Austin at naustin@maderactc.org or 559-675-0721 ext. 6.

FISCAL IMPACT:

No fiscal impact to the approved 2023-24 Overall Work Program and Budget.



**Madera County Transportation Commission
Unmet Transit Needs and Reasonable to Meet Definitions
Policy Board Adopted by Resolution No. 22-01**

The Madera County Transportation Commission adopted the following definitions for its Unmet Transit Needs process:

- A. **UNMET TRANSIT NEEDS**: An unmet transit need is an expressed or identified need that is not currently being met through existing public transportation services. An unmet transit need also is a need required to comply with the Americans with Disabilities Act (ADA).
- B. **REASONABLE TO MEET**: The term “reasonable to meet” shall apply to public or specialized transportation services that meet the following minimum criteria:
1. **Feasibility**
 - The proposed service can be provided with available Transportation Development Act (TDA) funding and/or other funding sources (per State law, the lack of available resources shall not be the sole reason for finding that a transit need is not reasonable to meet per PUC § 99401.5 (c)).
 - Sufficient ridership potential exists for new, expanded, or revised transit services.
 - The proposed transit service will be safe and comply with local, State and federal law.
 2. **Community Acceptance**
 - The proposed transit service has community support from the general public, community groups, and/or community leaders.
 3. **Benefit to Population**
 - The proposed transit service serves a significant number of residents where it is needed and would benefit the general public and/or senior and disabled persons as a whole.
 4. **Cost-Effective**
 - The proposed transit service will not affect the ability of the overall system of the implementing agency or agencies to meet applicable transit system performance objectives or the State TDA farebox ratio requirement after any exemption(s) period(s) if the service is eligible for an exemption(s) per CCR 6633.2.
 - The proposed transit service, if implemented or funded, would not cause the responsible operator to incur expenditures in excess of the maximum amount of LTF, STA, FTA funds, and fare revenues and local support.
 5. **Consistent with Intent of Existing Transit Service(s) and Plans**
 - Once established, the proposed transit service will not abuse or obscure the intent of existing transit service(s).



- The proposed transit need should be in conformance with the goals included in the Regional Transportation Plan/Sustainable Communities Strategy, and consistent with the intent of the goals of the adopted Short Range Transit Plan.

APPLICATION OF "UNMET TRANSIT NEED" AND "REASONABLE TO MEET" MCTC POLICY BOARD ADOPTED DEFINITIONS TO
 FY 2024- 2025 UNMET TRANSIT NEEDS PUBLIC COMMENTS (received July 1, 2023 - April 24, 2024)

PUBLIC COMMENT	IS THIS AN UNMET NEED?	SSTAC RECOMMENDATION / DISCUSSION	TRANSIT AGENCY RESPONSE	Reasonable to Meet Requirements				
				Feasibility	Community Acceptance	Benefit to Population	Cost Effective	Consistent with Existing Service and Plans
NEW SERVICE								
1	Travel to St. Agnes Community Hospital in Fresno by Madera Metro Dial-a-Ride	At the SSTAC meeting held on 11/16/23, the SSTAC acknowledged that there is a need for residents of Madera County to access hospitals in Fresno, since there are no hospitals in Madera at this time.	County (MCC): a.) Madera County provides Fixed Route service from Madera to Valley Children's Medical Center, where customers can connect to Fresno Area Express to get to destinations (including medical) in the City of Fresno. b.) Madera County provides the Medical Escort service on Tuesday, Wednesday, & Thursday specifically for medical trips to the Fresno and Clovis Area.					
2	Connect to Merced, specifically to the Merced Amtrak Station		County (MCC): Currently there is not enough documented demand for a route to Merced. There was a route in the past that was discontinued due to low ridership. The Madera Metro Blue Line serves the Madera Amtrak Station (MDR). Amtrak tickets from Madera to Merced cost \$9.00 for a direct one-way trip and have six different time options. The train ride takes less than 35 minutes.					

APPLICATION OF "UNMET TRANSIT NEED" AND "REASONABLE TO MEET" MCTC POLICY BOARD ADOPTED DEFINITIONS TO
 FY 2024- 2025 UNMET TRANSIT NEEDS PUBLIC COMMENTS (received July 1, 2023 - April 24, 2024)

PUBLIC COMMENT	IS THIS AN UNMET NEED?	SSTAC RECOMMENDATION / DISCUSSION	TRANSIT AGENCY RESPONSE	Reasonable to Meet Requirements				
				Feasibility	Community Acceptance	Benefit to Population	Cost Effective	Consistent with Existing Service and Plans
EXPANDED SERVICE								
3	Add service on Sundays in the city of Madera.		Madera (Madera Metro): Dial-a-Ride service is available on Sundays. A greater need would have to be established (i.e. community acceptance, potential ridership) before amending the budget and contracting with MV Transit to add a fixed route service on Sundays.					
4	Provide a stop near Sherwood Way to get to Madera College.		Madera (Madera Metro): To get to the Madera City College from Sherwood Way, there are a couple of options. A rider can reserve Dial-a-Ride to get to the college, or they can use the fixed route system. To use the fixed route system, get on the bus at one of the three bus stops along Sherwood Way. Take the blue line to Walgreens, then transfer to the green line to get to the college.					
5	Provide service later in the evenings in Madera after 5:30 PM		A response to this comment will be provided at the SSTAC meeting.					
6	Provide service to all the Camarena Clinics		Madera (Madera Metro): All but two of the Camarena clinics are being served by the current route system. In most cases, the riders are dropped off right at the clinic.					
7	Add later service to/from the community of La Vina, so riders can make it back home from appointments that run late.		A response to this comment will be provided at the SSTAC meeting.					
8	Add more frequency in the community of La Vina.		County (MCC): Currently there is not enough documented demand for more frequent Fixed Route service in La Vina. The County is conducting a study to implement a Microtransit service that could address the limited needs and help document when increased fixed route service is warranted.					

APPLICATION OF "UNMET TRANSIT NEED" AND "REASONABLE TO MEET" MCTC POLICY BOARD ADOPTED DEFINITIONS TO
 FY 2024- 2025 UNMET TRANSIT NEEDS PUBLIC COMMENTS (received July 1, 2023 - April 24, 2024)

PUBLIC COMMENT	IS THIS AN UNMET NEED?	SSTAC RECOMMENDATION / DISCUSSION	TRANSIT AGENCY RESPONSE	Reasonable to Meet Requirements				
				Feasibility	Community Acceptance	Benefit to Population	Cost Effective	Consistent with Existing Service and Plans
9	Provide service in Chowchilla until 5PM and add weekend service		Chowchilla (CATX): Several years ago, the City approved a pilot program with extended hours until 5 pm. For two years it was underutilized, so the service was discontinued. The City will continue to monitor community needs to determine if there should be an extension of service hours based on information collected during outreach efforts and ridership data.					
10	Provide service to Valley Children's Hospital at 8PM and back to Yosemite Avenue in Madera at 7AM		County (MCC): Currently there is not enough documented demand for transit service to Valley Children's Hospital in the evenings					
11	Provide medical transit service from the mountains (Eastern Madera County) to hospitals in Fresno, Madera, or Mariposa.		The County currently provides the Medical Escort Service for residents in the Eastern Madera County communities, including the mountain communities. The service runs on Tuesdays, Wednesdays, and Thursdays.					
12	Add a stop closer to Road 200 in North Fork		County (MCC): We do not have enough documented demand for a new stop that would require us to add ten minutes to the route at this time.					

APPLICATION OF "UNMET TRANSIT NEED" AND "REASONABLE TO MEET" MCTC POLICY BOARD ADOPTED DEFINITIONS TO
 FY 2024- 2025 UNMET TRANSIT NEEDS PUBLIC COMMENTS (received July 1, 2023 - April 24, 2024)

PUBLIC COMMENT	IS THIS AN UNMET NEED?	SSTAC RECOMMENDATION / DISCUSSION	TRANSIT AGENCY RESPONSE	Reasonable to Meet Requirements				
				Feasibility	Community Acceptance	Benefit to Population	Cost Effective	Consistent with Existing Service and Plans
AMENITIES OR IMPROVEMENTS								
13	Ability for users to save the transit schedules (Madera Metro)	No	At the SSTAC meeting held on 11/16/23, it was determined that there are many ways for Madera Metro transit users to access and save schedules. They are available in hardcopy or available for download on each agency's website.	A response to this comment will be provided at the SSTAC meeting.				
14	Add a bus shelter at the store in La Vina		Currently, there is not sufficient room for a shelter at the store; however, the County will continue to work with the store owner to find a solution.					
15	Add trash cans at the stops in La Vina			A response to this comment will be provided at the SSTAC meeting.				
16	1.)Add more lighting at bus stops and along the routes to bus stops in La Vina 2.) Add lighted schedules to show if the bus is running on time			A response to this comment will be provided at the SSTAC meeting.				
17	Add a bench at the stop on La Vina Street		Currently, there is not enough room for a shelter or bench in the residential areas of La Vina. We will continue to look for opportunities to add shelters where they can be installed safely and with adequate ADA access.					



Unmet Transit Needs Comments

FY 2024-2025

July 1, 2023 – April 24, 2024

1. Comment Form – Mail:

Name: Fanny Sofia De La O – Madera

Received: October 24, 2023

*Answers translated from Spanish

Q1: Which systems do you most frequently use?

A1: Metro Dial-A-Ride (DAR)

Q2: Are there places in Madera County you would like to travel to by bus but cannot? If so, where? To effectively evaluate your comment, please provide the nearest cross street or area of town, your destination, day of the week, and approximate time of day that you are interested in making your trip.

A2: St. Agnes Community Hospital in Fresno. Above all for people over 60 like me. We need help*.

Q3: Describe the transit improvements(s) you are requesting.

A3: Metro (DAR) for hospital appointments in Fresno*.

Q4: Do you feel safe using transit? Why or why not?

A4: Yes, I haven't had any issues, and the drivers are very kind*.

Madera County Response (MCC):

- a.) Madera County provides Fixed Route service from Madera to Valley Children's Medical Center, where customers can connect to Fresno Area Express to get to destinations (including medical) in the City of Fresno.
- b.) Madera County provides the Medical Escort service on Tuesday, Wednesday, & Thursday specifically for medical trips to the Fresno and Clovis Area.

2. Online Survey #1

Name: Anonymous

Received: September 7, 2023

*Answers translated from Spanish

Q1: Which systems do you most frequently use?

A1: Madera Metro

Q2: Are there places in Madera County you would like to travel to by bus but cannot? If so, where? To effectively evaluate your comment, please provide the nearest cross street or area of town, your destination, day of the week, and approximate time of day that you are interested in making your trip.

A2: I want to save the schedules*.

Q3: Describe the transit improvements(s) you are requesting.

A3: (Respondent skipped this question)

Q4: Do you feel safe using transit? Why or why not?

A4: (Respondent skipped this question)

SSTAC Response: There are many ways to access and save the schedules. They are available in hardcopy or available for download on each agency's website.

3. Online Survey #2

Name: Anonymous

Received: September 9, 2023

Q1: Which systems do you most frequently use?

A1: Madera Metro

Q2: Are there places in Madera County you would like to travel to by bus but cannot? If so, where? To effectively evaluate your comment, please provide the nearest cross street or area of town, your destination, day of the week, and approximate time of day that you are interested in making your trip.

A2: No.

Q3: Describe the transit improvements(s) you are requesting.

A3: (Respondent skipped this question)

Q4: Do you feel safe using transit? Why or why not?

A4: Yes, I never have problems when riding it.

4. Online Survey #3

Name: Sarai Ortiz

Received: February 14, 2024

Q1: Which systems do you most frequently use?

A1: Madera Metro

Q2: Are there places in Madera County you would like to travel to by bus but cannot? If so, where? To effectively evaluate your comment, please provide the nearest cross street or area of town, your destination, day of the week, and approximate time of day that you are interested in making your trip.

A2: I would if there was public transportation on Sundays, since that is the day the farm workers have off. The major attractions are the San Joaquin Church, Walmart, Lions Park*.

Q3: Describe the transit improvements(s) you are requesting.

A3: The last changes were good, maybe if the route would reach the train station, go by Camarena kids on Yosemite, by the fire station, the Toro Loco store, DDS or a stop by Country Club would have more ridership*.

Q4: Do you feel safe using transit? Why or why not?

A4: No, because of the waiting time, it can be more than 1 hour and then it won't come by. Perhaps if they had fixed schedules, even if they take 1 hour, but with the schedule set and update the schedules on-line, it will improve planning when to take the bus. Inside the bus there are no issues, the drivers are good drivers, and the use of seatbelts is also good*.

Q5: (Optional) Your comments will be compiled in a report on Unmet Transit Needs. If you would like to be contacted regarding your comment please provide your name, phone number and/or email address.

A5: Thank you, I took the bus for a long time, and I was waiting for the opportunity to share my thoughts, since there wasn't that option before*.

City of Madera Response (Madera Metro): Dial-a-Ride service is available on Sundays. There have been some comments in the past regarding additional service on Sunday. The City of Madera conducted a *Transit Plan Services Assessment* that was completed in July 2023. The newest route changes that have been implemented have been based on the results of the assessment. A greater need would have to be established (i.e. community acceptance, potential ridership) before amending the budget and contracting with MV Transit to add a fixed route service on Sundays.

St. Joachim's Catholic Church, Camarena Kids, and Walmart are being served by the current fixed route system on Monday - Saturday.

5. Online Survey #4

Name: Anonymous

Received: February 21, 2024

Q1: Which systems do you most frequently use?

A1: None of the above

Q2: Are there places in Madera County you would like to travel to by bus but cannot? If so, where? To effectively evaluate your comment, please provide the nearest cross street or area of town, your destination, day of the week, and approximate time of day that you are interested in making your trip.

A2: No

Q3: Describe the transit improvements(s) you are requesting.

A3: A connection to Merced, specifically to Merced Amtrak station

Q4: Do you feel safe using transit? Why or why not?

A4: In general, yes. Though I have not used Madera County services.

Q5: (Optional) Your comments will be compiled in a report on Unmet Transit Needs. If you would like to be contacted regarding your comment please provide your name, phone number and/or email address.

A5: Please consider connections to Merced. Thank you!

Madera County Response (MCC):

Currently there is not enough documented demand for a route to Merced. There was a route in the past that was discontinued due to low ridership. The Madera Metro Blue Line serves the Madera Amtrak Station (MDR). Amtrak tickets from Madera to Merced cost \$9.00 for a direct one-way trip and have six different time options. The train ride takes less than 35 minutes.

6. Online Survey #5

Name: Anonymous

Received: March 1, 2024

Q1: Which systems do you most frequently use?

A1: Madera Metro

Q2: Are there places in Madera County you would like to travel to by bus but cannot? If so, where? To effectively evaluate your comment, please provide the nearest cross street or area of town, your destination, day of the week, and approximate time of day that you are interested in making your trip.

A2: (Respondent skipped this question)

Q3: Describe the transit improvements(s) you are requesting.

A3: Time punctuality for Madera Community College students.

Q4: Do you feel safe using transit? Why or why not?

A4: (Respondent skipped this question)

City of Madera Response (Madera Metro): The City values punctuality as a crucial aspect of a dependable and efficient transit system, a principle embraced by Madera Metro. Various reasons can cause a bus to run late, which would typically be categorized as an operational concern.

7. Comment Form – In-person Workshop

Name: Esther Cuevas V – La Vina

Received: March 1, 2024

*Answers translated from Spanish

Q1: Which systems do you most frequently use?

A1: Madera County Connection (MCC)

Q2: Are there places in Madera County you would like to travel to by bus but cannot? If so, where? To effectively evaluate your comment, please provide the nearest cross street or area of town, your destination, day of the week, and approximate time of day that you are interested in making your trip.

A2: Camarena Health. There needs to be a returning bus after 1 pm because doctors take their time*.

Q3: Describe the transit improvements(s) you are requesting.

A3: At least three times per week to go to the doctor*.

Q4: Do you feel safe using transit? Why or why not?

A4: Always*.

Madera County Response (MCC): Currently there is not enough documented demand for more frequent Fixed Route service in La Vina. The County is conducting a study to implement a Microtransit service that could address the limited needs and help document when increased fixed route service is warranted.

8. Comment Form – In-person Workshop

Name: Bertha Garcia – La Vina

Received: March 1, 2024

*Answers translated from Spanish

Q1: Which systems do you most frequently use?

A1: La Vina, Madera County Connection (MCC)

Q2: Are there places in Madera County you would like to travel to by bus but cannot? If so, where? To effectively evaluate your comment, please provide the nearest cross street or area of town, your destination, day of the week, and approximate time of day that you are interested in making your trip.

A2: There aren't buses that go directly to the hospital*.

Q3: Describe the transit improvements(s) you are requesting.

A3: Bus to come more days to per week and more frequently, like every half-hour. More stops in the City, more shelters, trash pick-up.*.

Q4: Do you feel safe using transit? Why or why not?

A4: No, the bus schedule makes me feel unsafe*.

Madera County Response (MCC): Currently there is not enough documented demand for more frequent Fixed Route service in La Vina. The County is conducting a study to implement a Microtransit service that could address the limited needs and help document when increased fixed route service is warranted.

9. Comment Form – In-person Workshop

Name: Guadalupe Nuñez – La Vina

Received: March 1, 2024

*Answers translated from Spanish

Q1: Which systems do you most frequently use?

A1: La Vina, Madera County Connection (MCC)

Q2: Are there places in Madera County you would like to travel to by bus but cannot? If so, where? To effectively evaluate your comment, please provide the nearest cross street or area of town, your destination, day of the week, and approximate time of day that you are interested in making your trip.

A2: Connections to medical sites like Camarena, routes to the Madera College*.

Q3: Describe the transit improvements(s) you are requesting.

A3: Street lighting, sidewalks towards the store, electronic signage with bus schedule. Bus to come more often, more days, for more hours, and going to more places*.

Q4: Do you feel safe using transit? Why or why not?

A4: Yes*.

Madera County Response (MCC): Currently there is not enough documented demand for more frequent Fixed Route service in La Vina. The County is conducting a study to implement a Microtransit service that could address the limited needs and help document when increased fixed route service is warranted.

MCC and the Madera Metro have fixed routes to Madera College. The Madera Metro's fixed routes service all but two of the Camarena clinics.

10. Comment Form – In-person Workshop

Name: Lourdes Castillo – La Vina

Received: March 1, 2024

*Answers translated from Spanish

Q1: Which systems do you most frequently use?

A1: Madera County Connection (MCC)

Q2: Are there places in Madera County you would like to travel to by bus but cannot? If so, where? To effectively evaluate your comment, please provide the nearest cross street or area of town, your destination, day of the week, and approximate time of day that you are interested in making your trip.

A2: MCC only arrives 3 times per week and I have to plan my trips.*.

Q3: Describe the transit improvements(s) you are requesting.

A3: MCC should arrive 4-5 times per week*.

Q4: Do you feel safe using transit? Why or why not?

A4: Yes*.

Madera County Response (MCC): Currently there is not enough documented demand for more frequent Fixed Route service in La Vina. The County is conducting a study to implement a Microtransit service that could address the limited needs and help document when increased fixed route service is warranted.

11. Comment Form – In-person Workshop

Name: Armando Martes – La Vina

Received: March 1, 2024

*Answers translated from Spanish

Q1: Which systems do you most frequently use?

A1: Madera Metro, Metro Dial-A-Ride, Madera County Connection (MCC), MCC Madera Dial-A-Ride, MCC Chowchilla Dial-A-Ride

Q2: Are there places in Madera County you would like to travel to by bus but cannot? If so, where? To effectively evaluate your comment, please provide the nearest cross street or area of town, your destination, day of the week, and approximate time of day that you are interested in making your trip.

A2: Yes, to La Vina*.

Q3: Describe the transit improvements(s) you are requesting.

A3: We need one bus stop at the La Vina Store*.

Q4: Do you feel safe using transit? Why or why not?

A4: Yes, very safe*.

Madera County Response (MCC): Currently, there is not sufficient room for a shelter at the store; however, the County will continue to work with the store owner to find a solution.

12. Comment Form – In-person Workshop

Name: Lidia Tinajero – La Vina

Received: March 1, 2024

*Answers translated from Spanish

Q1: Which systems do you most frequently use?

A1: Madera County Connection (MCC), other

Q2: Are there places in Madera County you would like to travel to by bus but cannot? If so, where? To effectively evaluate your comment, please provide the nearest cross street or area of town, your destination, day of the week, and approximate time of day that you are interested in making your trip.

A2: No*.

Q3: Describe the transit improvements(s) you are requesting.

A3: More days and more times per day. Everyday and every 3 hours*.

Q4: Do you feel safe using transit? Why or why not?

A4: Yes, it is comfortable and safe*.

Madera County Response (MCC): Currently there is not enough documented demand for more frequent Fixed Route service in La Vina. The County is conducting a study to implement a Microtransit service that could address the limited needs and help document when increased fixed route service is warranted.

13. Comment Form – In-person Workshop

Name: Catalina Ceja de Saldana – La Vina

Received: March 1, 2024

*Answers translated from Spanish

Q1: Which systems do you most frequently use?

A1: Madera County Connection (MCC)

Q2: Are there places in Madera County you would like to travel to by bus but cannot? If so, where? To effectively evaluate your comment, please provide the nearest cross street or area of

town, your destination, day of the week, and approximate time of day that you are interested in making your trip.

A2: [REDACTED] Ave 9, (Casas de la Vina). That the bus comes over more times per week*.

Q3: Describe the transit improvements(s) you are requesting.

A3: Every day of the week. That the schedule is more accessible, more frequency*.

Q4: Do you feel safe using transit? Why or why not?

A4: Yes, the buses are comfortable, and the trip is safe*.

Madera County Response (MCC): Currently there is not enough documented demand for more frequent Fixed Route service in La Vina. The County is conducting a study to implement a Microtransit service that could address the limited needs and help document when increased fixed route service is warranted.

14. Comment Form – In-person Workshop

Name: Ascencion Aguayo – La Vina

Received: March 1, 2024

*Answers translated from Spanish

Q1: Which systems do you most frequently use?

A1: (Respondent skipped this question)

Q2: Are there places in Madera County you would like to travel to by bus but cannot? If so, where? To effectively evaluate your comment, please provide the nearest cross street or area of town, your destination, day of the week, and approximate time of day that you are interested in making your trip.

A2: (Respondent skipped this question)

Q3: Describe the transit improvements(s) you are requesting.

A3: A bench on La Vina Street*.

Q4: Do you feel safe using transit? Why or why not?

A4: (Respondent skipped this question)

Madera County Response (MCC): Currently, there is not enough room for a shelter or bench in the residential areas of La Vina. We will continue to look for opportunities to add shelters where they can be installed safely and with adequate ADA access.

15. Comment Form – In-person Workshop

Name: Lisbeth Lopez – La Vina

Received: March 1, 2024

*Answers translated from Spanish

Q1: Which systems do you most frequently use?

A1: Madera Metro, Other (Uber/Taxi)

Q2: Are there places in Madera County you would like to travel to by bus but cannot? If so, where? To effectively evaluate your comment, please provide the nearest cross street or area of town, your destination, day of the week, and approximate time of day that you are interested in making your trip.

A2: To all the Camarena clinics since there is no hospital in Madera*.

Q3: Describe the transit improvements(s) you are requesting.

A3: For the bus to go to La Vina every day, at least twice per day. Install a shelter and bench*.

Q4: Do you feel safe using transit? Why or why not?

A4: Yes, I do feel safe since they provide a good service*.

City of Madera Response (Madera Metro): All but two of the Camarena clinics are being served by the current route system. In most cases, the riders are dropped off right at the clinic.

16. Comment Form – Mail

Name: Cynthia Russell

Received: March 4, 2024

Q1: Which systems do you most frequently use?

A1: Madera Metro, Chowchilla Area Transit Express, Madera County Connection

Q2: Are there places in Madera County you would like to travel to by bus but cannot? If so, where? To effectively evaluate your comment, please provide the nearest cross street or area of town, your destination, day of the week, and approximate time of day that you are interested in making your trip.

A2: Yes, I would like Chowchilla City Bus to run until 5PM with weekend service.

Q3: Describe the transit improvements(s) you are requesting.

A3: Chowchilla needs more drivers. One time there were no drivers available, and they canceled my trip.

Q4: Do you feel safe using transit? Why or why not?

A4: No, the driver [REDACTED] in Chowchilla drove with the door open twice and gave no explanation for it.

City of Chowchilla Response (CATX): Chowchilla Transit is planning community outreach to better understand transit needs in 2024 and the upcoming years. We have been experiencing staffing shortages, but a new part-time driver/dispatcher was hired and is being trained. Now that there is an additional staff person, there are plans to conduct outreach at various locations, such as the senior center, senior living facilities, schools, social service agencies, and clinics to gather vital information from these community service providers. City staff also intend to ride the buses to survey the riders to understand their needs.

The driver in question was counseled and given a warning for driving with the door open. Unfortunately, from time to time there may be a passenger who carries an unpleasant odor; the driver drove with the doors open in an attempt to “air out” the bus. The City will provide deodorizers to help minimize the odor and drivers will not drive with the doors open again.

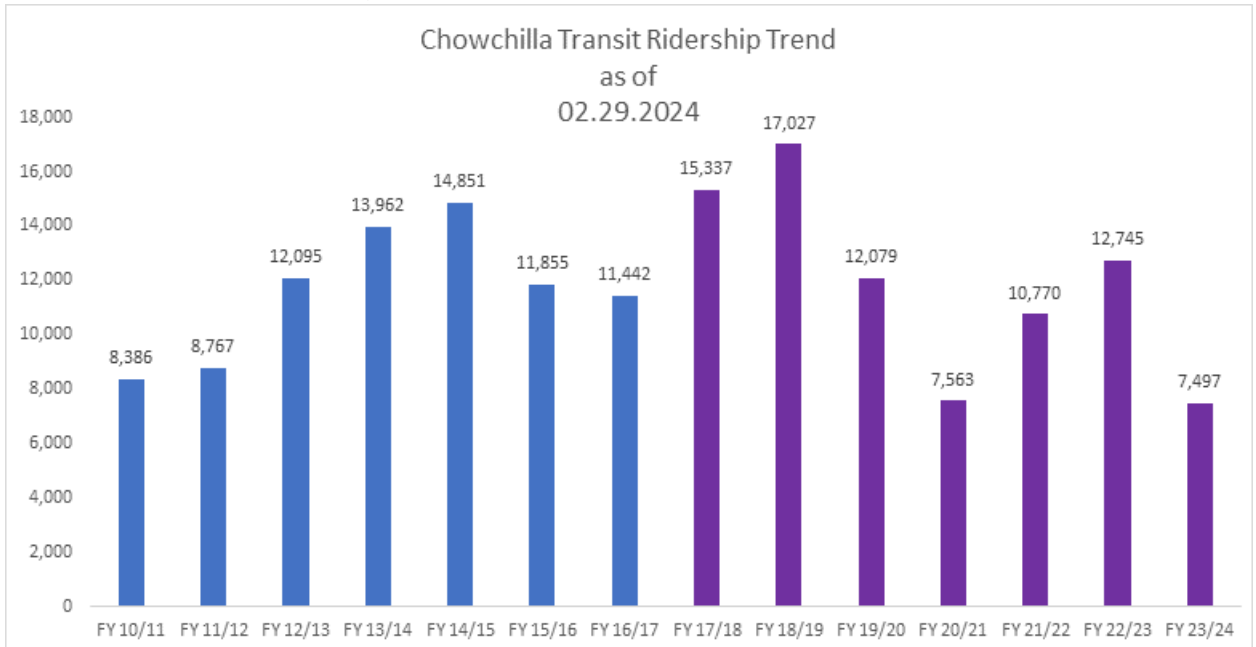
Several years ago, the City approved a pilot program with extended hours until 5 pm. For two years it was underutilized, so the service was discontinued.

The chart below shows the transit trends in Chowchilla over the past 12 years. The blue bars on the chart represent the years when transit services were contracted out, with five full-time employees, two full-time drivers, two full-time dispatchers, and one full-time manager managing the ridership.

The purple bars show the years when the transit services were brought back in-house (managed by the City), with three full-time City employees all cross-trained as drivers/dispatchers overseeing the ridership. The fiscal year 2023/2024 only shows data through February 2024, so an additional four months of ridership data has not yet been received.

As the chart below shows, ridership has not returned to pre-pandemic levels in Chowchilla. Current transit ridership numbers do not warrant additional operating hours at this time. The City will continue to monitor community needs to determine if there should be an extension of service hours based on information collected during outreach efforts to determine community acceptance, benefit to the transit-dependent population, and ridership data.

Chart: Chowchilla Transit Ridership Trends



17. Online Survey #6

Name: Anonymous

Received: March 5, 2024

Q1: Which systems do you most frequently use?

A1: None of the above

Q2: Are there places in Madera County you would like to travel to by bus but cannot? If so, where? To effectively evaluate your comment, please provide the nearest cross street or area of town, your destination, day of the week, and approximate time of day that you are interested in making your trip.

A2: Family member needs a ride on work days from Yosemite Ave to Valley Children’s Hospital 8pm and pick up at 7am back to Yosemite Ave.

Q3: Describe the transit improvements(s) you are requesting.

A3: More availability on times for those working but unable to drive.

Q4: Do you feel safe using transit? Why or why not?

A4: Yes

Q5: (Optional) Your comments will be compiled in a report on Unmet Transit Needs. If you would like to be contacted regarding your comment please provide your name, phone number and/or email address.

A5: My brother-in-law got a job at Valley Children's hospital, he is not a licensed driver, he needs transportation to and from work. Having affordable public transportation would be great.

Madera County Response (MCC): Currently there is not enough documented demand for transit service to Valley Children's Hospital in the evenings.

18. Online survey #7

Name: Anonymous

Received: March 6, 2024

Q1: Which systems do you most frequently use?

A1: Madera Metro

Q2: Are there places in Madera County you would like to travel to by bus but cannot? If so, where? To effectively evaluate your comment, please provide the nearest cross street or area of town, your destination, day of the week, and approximate time of day that you are interested in making your trip.

A2: None

Q3: Describe the transit improvements(s) you are requesting.

A3: May there please be a stop near Sherwood that the Madera college bus can pick us up and also have a more better time management.

Q4: Do you feel safe using transit? Why or why not?

A4: I feel safe.

Q5: (Optional) Your comments will be compiled in a report on Unmet Transit Needs. If you would like to be contacted regarding your comment please provide your name, phone number and/or email address.

A5: Fix your stops.

City of Madera Response (Madera Metro): To get to the Madera City College from Sherwood Way, there are a couple of options. A rider can reserve Dial-a-Ride to get to the college, or they can use the fixed route system. To use the fixed route system, get on the bus at one of the three bus stops along Sherwood Way. Take the blue line to Walgreens, then transfer to the green line to get to the college.

19. Online Survey #8

Name: Anonymous

Received: March 12, 2024

Q1: Which systems do you most frequently use?

A1: Roads within Madera County and they are dangerous and a mess.

Q2: Are there places in Madera County you would like to travel to by bus but cannot? If so, where? To effectively evaluate your comment, please provide the nearest cross street or area of town, your destination, day of the week, and approximate time of day that you are interested in making your trip.

A2: The "bus" in EMC is empty every time I see it, so cut back or eliminate it and focus on safety and roads.

Q3: Describe the transit improvements(s) you are requesting.

A3: Safer main roads, as tired of reading about fatal accidents. What is the coordination and interaction that Co. can be taking with the State for some of these roads? Let's talk about fire escape roads and get them fixed. Don't ignore what is blatantly broken.

Q4: Do you feel safe using transit? Why or why not?

A4: (Respondent skipped this question)

Q5: (Optional) Your comments will be compiled in a report on Unmet Transit Needs. If you would like to be contacted regarding your comment please provide your name, phone number and/or email address.

A5: How about descent, safe roads for a start, as far more important than where dial a ride goes. Why are evacuation routes in Eastern Madera County not repaired and down to one lane? Address the real issues, please.

Madera County Response (MCC): Regarding empty buses at a specific location along a route, the nature of public transit is not for riders to get on and ride the entire route. They get on and off along the way. As a result, there are points along the route where passengers have generally disembarked, while others have not yet boarded.

SSTAC Response: These comments are appreciated, but they do not pertain to transit needs. They will be forwarded to the Madera County Public Works Department as the appropriate authority to address them, since it is responsible for road and traffic concerns.

20. Online Survey #9

Name: Anonymous

Received: March 12, 2024

Q1: Which systems do you most frequently use?

A1: None of the above

Q2: Are there places in Madera County you would like to travel to by bus but cannot? If so, where? To effectively evaluate your comment, please provide the nearest cross street or area of town, your destination, day of the week, and approximate time of day that you are interested in making your trip.

A2: (Respondent skipped this question)

Q3: Describe the transit improvements(s) you are requesting.

A3: (Respondent skipped this question)

Q4: Do you feel safe using transit? Why or why not?

A4: (Respondent skipped this question)

21. Virtual Workshop Comment

Name: Anonymous

Received: March 12, 2024

What we need in the mountains is medical transit to hospitals in Fresno, Madera, or Mariposa.

[Madera County Response \(MCC\)](#): The County currently provides the Medical Escort Service for residents in the Eastern Madera County communities, including the mountain communities. The service runs on Tuesdays, Wednesdays, and Thursdays.

22. Online Survey #10

Name: Anonymous

Received: April 2, 2024

Q1: Which systems do you most frequently use?

A1: None of the above.

Q2: Are there places in Madera County you would like to travel to by bus but cannot? If so, where? To effectively evaluate your comment, please provide the nearest cross street or area of town, your destination, day of the week, and approximate time of day that you are interested in making your trip.

A2: None, I don't use a bus.

Q3: Describe the transit improvements(s) you are requesting.

A3: Fix our roads, repair potholes countywide, repair 221 before it falls into the river, install or cause to be installed and maintained stop signs on all roads leading to Road 426, build sidewalks on Road 426 and the School Road. Sidewalks on SR 41 in Oakhurst.

Q4: Do you feel safe using transit? Why or why not?

A4: I do not use public transit.

Q5: (Optional) Your comments will be compiled in a report on Unmet Transit Needs. If you would like to be contacted regarding your comment please provide your name, phone number and/or email address.

A5: (Respondent skipped this question)

SSTAC Response: These comments are appreciated, but they do not pertain to transit needs. They will be forwarded to the Madera County Public Works Department as the appropriate authority to address them, since it is responsible for road and traffic concerns.

23. Comment Letter – Mail

Name: Synergy Kauffman – North Fork

Received: April 5, 2024

A pick-up drop-off stop closer to Road 200 would be awesome. Like really near the fire station or maybe near the turn out.

Thank you,

Synergy Kauffman

Madera County Response (MCC): We do not have enough documented demand for a new stop that would require us to add ten minutes to the route at this time.

24. Comment Letter – Mail

Name: Scott and Brenda McElroy – Madera Ranchos

Received: April 8, 2024

Thank you for this opportunity to share our requests and concerns. We've been Madera Ranchos residents for forty-four years and love the community. We want to see it be a safe and enjoyable place for generations to come. These are the issues we would like to see addressed:

1. The intersection at Avenue 12 and Hwy 41 needs double right turn lanes for cars turning right from Avenue 12 going onto south Hwy 41. This would keep the cars from backing up onto Avenue 12 and keep cars from illegally turning from the middle lane and causing issues with drivers unaware of their presence where they're not supposed to be there.
2. Drivers should not be able to turn left into Riverstone from westbound Avenue 12 unless there's a separate turn lane provided. Some of those streets have those little poles to block drivers from doing that, but Riverstone Blvd (I believe) has a double yellow but no barrier. Traffic suddenly stops, when someone decides to turn left over the double yellow at a point that people are not expecting. It is unsafe. Road 40 has a break in the double yellow, but no left turn lane which is also unsafe.
3. Our wonderful little street, [REDACTED] has waited patiently to be cared for as many of our neighboring streets have been. There are many smooth roads that we love to ride our bikes on. Sparta is not one of them. It is really bad. Please consider putting it on the list for repaving in the near future.

Sincerely,

Scott and Brenda McElroy

SSTAC Response: These comments are appreciated, but they do not pertain to transit needs. They will be forwarded to the Madera County Public Works Department as the appropriate authority to address them, since it is responsible for road and traffic concerns.

25. Public Hearing Comment – In person

Name: Cynthia Ortegon - Madera

Received: April 24, 2024

I'm with the City of Madera Transportation Advisory Board. I'm the chair. I'm also on the City of Madera ADA Advisory Board since 2006. I'm disabled and I come to meetings and I'm glad that this meeting is at 3:00pm because if I have a meeting at 5:00pm or later, the Dial-a-ride bus can't pick me up and take me home because they stop picking people up at 5:30pm. So I know it's convenient for people who work and everything, but for the disabled community and seniors it is hard to be able to schedule rides for meetings held later in the evening. I was recently at our last Transportation Advisory meeting in January. The City did a workshop on micro-transportation, which is a door-to-door service, which would be like an Uber, and I am very excited about it. We have about 14 months to get this program going, which is a short period of time, because there's not a lot available in this area. There's not a lot of companies that have already established that work in the city and I'm hoping that the County will participate in this so the county people that live in the mountains and need to come down the mountain for services, will have a faster and more efficient ride. One of the things I found out doing some research on these micro projects they had a pilot program in LA. In LA they were charging each rider a \$1 per ride and the City was paying \$47 to that company for each ride. That was a lot of money and I know there was negotiations to be able to get that number down. For the amount of people that took the Madera Metro last year, which was about 68,000 and times that by \$47, I got about \$2M, mas y menos for that, and that's a lot of money. Madera is a little town, we don't have that many people and we don't have that much stuff. Transportation is very important for everybody in the town, in the city and the county especially. I go by where the County buses are parked on Almond, and I like to wave to the drivers there because they're really nice. I was concerned for them because it didn't look like they had a place to go inside and sit and get out of the sun. Their buses were sitting there in the heat, just getting hot. Then I found out, I went into the building, and I found out they do have a nice area for them to use the restrooms and get out of the sun and stuff. Even though their vans are sitting out there in the sun, there's no cover from the weather, the rain or anything. And I know that if we do incorporate this microtransit program, the Uber, then we need to install charging stations, solar farms, wind farms, something to generate that energy so it's not so costly to the City and the County. That's something we need to get going on if we have 14 months to do this. So, I'd like to really encourage the City and the County to work together on this program so that we have better transportation in the county.

26. Public Hearing Comment – Online

Name: Andrea Uribe, Leadership Counsel for Justice and Accountability

Received: April 24, 2024

I just wanted to say thank you for the workshop that was hosted in La Vina on March 1. I know a lot of community members had an opportunity to talk about their unmet needs there. I just wanted to highlight some of the things the community members talked about during that day. I think one of the biggest things that came up in conversation was safety and I know one of the questions from the survey was, “Do you feel safe using transit?” I’ll just share a little excerpt from the meeting. At first most of the residents said ‘yes, we feel safe riding the bus’, because the residents were thinking mainly of their safety within the bus, like their route from Stop A to Stop B. Then we started talking about what it takes to get on the bus and make it back home and the conversation shifted. Residents brought out that they would like to have lighting at bus stops and on the pathways from their homes to the bus stop so that they could feel safe on their way to the bus stops. Additionally, one of the residents there shared a story of a time when one of her doctor’s appointments ran late and she missed her bus back to La Vina and similar to what the person before me just said, there were no other buses that ran after that set time. And like I said also, she used an electric wheelchair to get along, and because of this, she wasn’t able to just call a random taxi because she didn’t know if they would be able to accommodate for her wheelchair. She also talked about how reception was spotty, and she couldn’t just call an Uber or a Lyft because of not having reception, not having consistent access to data. She wasn’t sure if these options would be ADA Compliant. So, I just wanted to point out that sometimes it’s not that the residents are feeling scared or unsafe using public transit while they’re on the bus, but they were scared to be stranded if they relied on the bus. I also think this just discourages people from using the bus in general and makes it seem like the necessity for public transport maybe isn’t as needed in La Vina because the numbers of people using the bus aren’t as high, but I think it’s just that sometimes people aren’t able to use it as much because they’re not able to run their errands, or they’re not able to feel ensured that they will be able to have a ride back home. And I just want to reiterate that safety is important outside of the physical bus driving and they need to feel safe while they are walking on their way to the bus stop and they need to be able to feel like they would be able to make it back home. With that being said, they also reiterated the need for more infrastructure at the bus stops, like a trash can, maybe a light or a way to show the bus schedule and if the bus is showing up on time or if it’s running late and having additional route times and having the bus show up with more consistency.

Madera County Response (MCC): Currently there is not enough documented demand for more frequent Fixed Route service in La Vina. The County is conducting a study to implement a Microtransit service that could address the limited needs and help document when increased fixed route service is warranted.

27. Public Hearing Comment – Online

Name: Dan Metz, Oakhurst, Representing Sierra Citizens

Received: April 24, 2024

I'm not sure how much input you've had from the elderly and the disabled in the outlying areas, such as Oakhurst. We have a terrific community here of the elderly and the people who need rides to medical appointments, including into Fresno, primarily. I don't know what you can do about providing services of that type, but I'm also curious how much input you have received in total in your workshops, how many people participated. I'm also doubtful that you will have much input from the elderly or the disabled in the eastern county and the outlying areas without access to internet.

Madera County Response (MCC): The County currently provides the Medical Escort Service for residents in the Eastern Madera County communities, including the mountain communities. The service runs on Tuesdays, Wednesdays, and Thursdays.

MCTC Response: The final Unmet Transit Needs Analysis and Recommendations Report, scheduled for release in June 2024, will include a comprehensive overview of the entire unmet transit needs process for FY 2024-25. This will include details on outreach and advertising efforts, workshop participation, and all comments received.

Comments in Original Format



2024 Necesidades Insatisfechas de Transporte Público Formulario para Comentarios

Nombre*: Fanny Sofía De La O

Correo electrónico: [REDACTED]

Ciudad*: Madera Número de Teléfono: [REDACTED]

1. ¿Qué sistema de transporte público usa frecuentemente?*

- | | |
|---|---|
| <input type="checkbox"/> Madera Metro | <input type="checkbox"/> Madera County Connection (MCC) |
| <input checked="" type="checkbox"/> Metro Dial-A-Ride (DAR) | <input type="checkbox"/> MCC Madera Dial-A-Ride (DAR) |
| <input type="checkbox"/> Chowchilla Area Transit Express (CATX) | <input type="checkbox"/> MCC Chowchilla Dial-A-Ride (DAR) |
| <input type="checkbox"/> Otro (por favor especifique) | <input type="checkbox"/> Eastern Madera County Senior Bus |
| | <input type="checkbox"/> Eastern Madera County Escort Service |

2. ¿Hay lugares en el Condado de Madera donde le gustaría ir utilizando el autobús y no puede? Para poder evaluar su comentario efectivamente, por favor provea el cruce de calle más cercano (o el área de la ciudad donde vive), a dónde se dirige, día de la semana, y aproximadamente a qué hora desea hacer su viaje.*

Sí, St. Agnes Community Hospital
en Fresno. Sobre todo para los mayores de 60 años
como yo. Necesitamos ayuda.

3. Describa las mejoras de transporte público que necesita.*

Metro Dial-A-Ride (DAR) para citas
en los hospitales en Fresno.

4. ¿Se siente seguro utilizando el autobús? Díganos ¿Por qué sí? o ¿por qué no?

Sí, no he tenido ningún problema y
los conductores son muy amables.

Sus comentarios serán presentados en un informe de Necesidades Insatisfechas de Transporte Público. Si desea ser contactado acerca de su comentario por favor de su nombre, número de teléfono y/o correo electrónico. Por favor devuelva este formulario a Evelyn Espinosa por correo electrónico a evelyn@maderactc.org o por correo a: 2001 Howard Road, Suite 201, Madera, CA 93637, o respondiendo la encuesta en línea: <https://www.surveymonkey.com/r/UTN2024MCTC>

*Respuesta es requerida






2024 Necesidades Insatisfechas de Transporte Público Formulario para Comentarios

Nombre*: Esther Cuevas V

Correo electrónico: _____

Ciudad*: Madera, La Vina Número de Teléfono: 

1. ¿Qué sistema de transporte público usa frecuentemente?*

- | | |
|---|--|
| <input type="checkbox"/> Madera Metro | <input checked="" type="checkbox"/> Madera County Connection (MCC) |
| <input type="checkbox"/> Metro Dial-A-Ride (DAR) | <input type="checkbox"/> MCC Madera Dial-A-Ride (DAR) |
| <input type="checkbox"/> Chowchilla Area Transit Express (CATX) | <input type="checkbox"/> MCC Chowchilla Dial-A-Ride (DAR) |
| <input type="checkbox"/> Otro (por favor especifique) | <input type="checkbox"/> Eastern Madera County Senior Bus |
| | <input type="checkbox"/> Eastern Madera County Escort Service |

2. ¿Hay lugares en el Condado de Madera donde le gustaría ir utilizando el autobús y no puede? Para poder evaluar su comentario efectivamente, por favor provea el cruce de calle más cercano (o el área de la ciudad donde vive), a dónde se dirige, día de la semana, y aproximadamente a qué hora desea hacer su viaje.*

Ir a Camarena Health y tener autobus de regreso
despues de la 7pm porque los doctores se tardan.

3. Describa las mejoras de transporte público que necesita.*

Al menos tres veces a la semana para ir a los
doctores.

4. ¿Se siente seguro utilizando el autobús? Díganos ¿Por qué si? o ¿por qué no?

Siempre.

Sus comentarios serán presentados en un informe de Necesidades Insatisfechas de Transporte Público. Si desea ser contactado acerca de su comentario por favor de su nombre, número de teléfono y/o correo electrónico. Por favor devuelva este formulario a Evelyn Espinosa por correo electrónico a evelyn@maderactc.org o por correo a: 2001 Howard Road, Suite 201, Madera, CA 93637, o respondiendo la encuesta en línea: <https://www.surveymonkey.com/r/UTN2024MCTC>

*Respuesta es requerida





2024 Necesidades Insatisfechas de Transporte Público Formulario para Comentarios

Nombre*: _____

Correo electrónico: ^{Name:} BERTHA BARCIA

Ciudad*: La Uirna Número de Teléfono:

1. ¿Qué sistema de transporte público usa frecuentemente?*

- | | |
|---|---|
| <input type="checkbox"/> Madera Metro | <input type="checkbox"/> Madera County Connection (MCC) |
| <input type="checkbox"/> Metro Dial-A-Ride (DAR) | <input type="checkbox"/> MCC Madera Dial-A-Ride (DAR) |
| <input type="checkbox"/> Chowchilla Area Transit Express (CATX) | <input type="checkbox"/> MCC Chowchilla Dial-A-Ride (DAR) |
| <input type="checkbox"/> Otro (por favor especifique) | <input type="checkbox"/> Eastern Madera County Senior Bus |
| | <input type="checkbox"/> Eastern Madera County Escort Service |

La Uirna

2. ¿Hay lugares en el Condado de Madera donde le gustaría ir utilizando el autobús y no puede? Para poder evaluar su comentario efectivamente, por favor provea el cruce de calle más cercano (o el área de la ciudad donde vive), a dónde se dirige, día de la semana, y aproximadamente a qué hora desea hacer su viaje.*

No hay camiones directamente al hospital

3. Describa las mejoras de transporte público que necesita.*

Que venga el camion mas dias por semana,
que venga mas seguido como cada media hora
mas paradas en la ciudad y casillas en las paradas

4. ¿Se siente seguro utilizando el autobús? Díganos ¿Por qué si? o ¿por qué no?

que recoja un camion la basivera

No, me siento segura, debido al horario del
autobus.

Sus comentarios serán presentados en un informe de Necesidades Insatisfechas de Transporte Público. Si desea ser contactado acerca de su comentario por favor de su nombre, número de teléfono y/o correo electrónico. Por favor devuelva este formulario a Evelyn Espinosa por correo electrónico a evelyn@maderactc.org o por correo a: 2001 Howard Road, Suite 201, Madera, CA 93637, o respondiendo la encuesta en línea: <https://www.surveymonkey.com/r/UTN2024MCTC>

*Respuesta es requerida





2024 Necesidades Insatisfechas de Transporte Público Formulario para Comentarios

Nombre*: Guadalupe Peñuñez

Correo electrónico: _____

Ciudad*: Madera Número de Teléfono:

1. ¿Qué sistema de transporte público usa frecuentemente?*

- | | |
|---|---|
| <input type="checkbox"/> Madera Metro | <input type="checkbox"/> Madera County Connection (MCC) |
| <input type="checkbox"/> Metro Dial-A-Ride (DAR) | <input type="checkbox"/> MCC Madera Dial-A-Ride (DAR) |
| <input type="checkbox"/> Chowchilla Area Transit Express (CATX) | <input type="checkbox"/> MCC Chowchilla Dial-A-Ride (DAR) |
| <input type="checkbox"/> Otro (por favor especifique) | <input type="checkbox"/> Eastern Madera County Senior Bus |
| | <input type="checkbox"/> Eastern Madera County Escort Service |

La Vini

2. ¿Hay lugares en el Condado de Madera donde le gustaría ir utilizando el autobús y no puede? Para poder evaluar su comentario efectivamente, por favor provea el cruce de calle más cercano (o el área de la ciudad donde vive), a dónde se dirige, día de la semana, y aproximadamente a qué hora desea hacer su viaje.*

Alumbrado público, banquetas hasta la tienda

sign electronicas con noticias del horario de los camiones, que venga mas seguido, mas dias y horas, y que vaya a mas lugares

3. Describa las mejoras de transporte público que necesita.*
connecciones a lugares medicos para camaviana, rutas para el colegio de Madera

4. ¿Se siente seguro utilizando el autobús? Díganos ¿Por qué si? o ¿por qué no?

se siente segura

Sus comentarios serán presentados en un informe de Necesidades Insatisfechas de Transporte Público. Si desea ser contactado acerca de su comentario por favor de su nombre, número de teléfono y/o correo electrónico. Por favor devuelva este formulario a Evelyn Espinosa por correo electrónico a evelyn@maderactc.org o por correo a: 2001 Howard Road, Suite 201, Madera, CA 93637, o respondiendo la encuesta en línea: <https://www.surveymonkey.com/r/UTN2024MCTC>

*Respuesta es requerida





2024 Necesidades Insatisfechas de Transporte Público Formulario para Comentarios

Nombre*: LOURDES CASTILLO

Correo electrónico: _____

Ciudad*: Madera Número de Teléfono: [REDACTED]

1. ¿Qué sistema de transporte público usa frecuentemente?*

- | | |
|---|--|
| <input type="checkbox"/> Madera Metro | <input checked="" type="checkbox"/> Madera County Connection (MCC) |
| <input type="checkbox"/> Metro Dial-A-Ride (DAR) | <input type="checkbox"/> MCC Madera Dial-A-Ride (DAR) |
| <input type="checkbox"/> Chowchilla Area Transit Express (CATX) | <input type="checkbox"/> MCC Chowchilla Dial-A-Ride (DAR) |
| <input type="checkbox"/> Otro (por favor especifique) | <input type="checkbox"/> Eastern Madera County Senior Bus |
| | <input type="checkbox"/> Eastern Madera County Escort Service |

2. ¿Hay lugares en el Condado de Madera donde le gustaría ir utilizando el autobús y no puede? Para poder evaluar su comentario efectivamente, por favor provea el cruce de calle más cercano (o el área de la ciudad donde vive), a dónde se dirige, día de la semana, y aproximadamente a qué hora desea hacer su viaje.*

MCC nada más llega 3 veces a la
semana y me toca planear mis viajes.

3. Describa las mejoras de transporte público que necesita.*

MCC tendría que venir 4-5 veces a la
semana.

4. ¿Se siente seguro utilizando el autobús? Díganos ¿Por qué sí? o ¿por qué no?

Se siente segura.

Sus comentarios serán presentados en un informe de Necesidades Insatisfechas de Transporte Público. Si desea ser contactado acerca de su comentario por favor de su nombre, número de teléfono y/o correo electrónico. Por favor devuelva este formulario a Evelyn Espinosa por correo electrónico a evelyn@maderactc.org o por correo a: 2001 Howard Road, Suite 201, Madera, CA 93637, o respondiendo la encuesta en línea: <https://www.surveymonkey.com/r/UTN2024MCTC>

*Respuesta es requerida





2024 Necesidades Insatisfechas de Transporte Público Formulario para Comentarios

Nombre*: Armando Martinez

Correo electrónico: _____

Ciudad*: Madera Número de Teléfono: [REDACTED]

1. ¿Qué sistema de transporte público usa frecuentemente?*

- | | |
|---|--|
| <input checked="" type="checkbox"/> Madera Metro | <input checked="" type="checkbox"/> Madera County Connection (MCC) |
| <input checked="" type="checkbox"/> Metro Dial-A-Ride (DAR) | <input checked="" type="checkbox"/> MCC Madera Dial-A-Ride (DAR) |
| <input type="checkbox"/> Chowchilla Area Transit Express (CATX) | <input checked="" type="checkbox"/> MCC Chowchilla Dial-A-Ride (DAR) |
| <input type="checkbox"/> Otro (por favor especifique) | <input type="checkbox"/> Eastern Madera County Senior Bus |
| | <input type="checkbox"/> Eastern Madera County Escort Service |

2. ¿Hay lugares en el Condado de Madera donde le gustaría ir utilizando el autobús y no puede? Para poder evaluar su comentario efectivamente, por favor provea el cruce de calle más cercano (o el área de la ciudad donde vive), a dónde se dirige, día de la semana, y aproximadamente a qué hora desea hacer su viaje.*

si la vina

3. Describa las mejoras de transporte público que necesita.*

Necesitamos 1 para de transporte en la vina Tienda

4. ¿Se siente seguro utilizando el autobús? Díganos ¿Por qué si? o ¿por qué no?

Si muy seguro

Sus comentarios serán presentados en un informe de Necesidades Insatisfechas de Transporte Público. Si desea ser contactado acerca de su comentario por favor de su nombre, número de teléfono y/o correo electrónico. Por favor devuelva este formulario a Evelyn Espinosa por correo electrónico a evelyn@maderactc.org o por correo a: 2001 Howard Road, Suite 201, Madera, CA 93637, o respondiendo la encuesta en línea: <https://www.surveymonkey.com/r/UTN2024MCTC>

*Respuesta es requerida





2024 Necesidades Insatisfechas de Transporte Público Formulario para Comentarios

Nombre*: Lidia Linajero

Correo electrónico: [Redacted]

Ciudad*: Madera Número de Teléfono: [Redacted]

1. ¿Qué sistema de transporte público usa frecuentemente?*
- | | |
|--|--|
| <input type="checkbox"/> Madera Metro | <input checked="" type="checkbox"/> Madera County Connection (MCC) |
| <input type="checkbox"/> Metro Dial-A-Ride (DAR) | <input type="checkbox"/> MCC Madera Dial-A-Ride (DAR) |
| <input type="checkbox"/> Chowchilla Area Transit Express (CATX) | <input type="checkbox"/> MCC Chowchilla Dial-A-Ride (DAR) |
| <input checked="" type="checkbox"/> Otro (por favor especifique) | <input type="checkbox"/> Eastern Madera County Senior Bus |
| | <input type="checkbox"/> Eastern Madera County Escort Service |

2. ¿Hay lugares en el Condado de Madera donde le gustaría ir utilizando el autobús y no puede? Para poder evaluar su comentario efectivamente, por favor provea el cruce de calle más cercano (o el área de la ciudad donde vive), a dónde se dirige, día de la semana, y aproximadamente a qué hora desea hacer su viaje.*

NO.

3. Describa las mejoras de transporte público que necesita.*

Que los dias y horarios sean mas frecuentes. Todos los dias, y que pasaran cada 3 horas al dia.

4. ¿Se siente seguro utilizando el autobús? Díganos ¿Por qué si? o ¿por qué no?

Si, es comodo y seguro

Sus comentarios serán presentados en un informe de Necesidades Insatisfechas de Transporte Público. Si desea ser contactado acerca de su comentario por favor de su nombre, número de teléfono y/o correo electrónico. Por favor devuelva este formulario a Evelyn Espinosa por correo electrónico a evelyn@maderactc.org o por correo a: 2001 Howard Road, Suite 201, Madera, CA 93637, o respondiendo la encuesta en línea: <https://www.surveymonkey.com/r/UTN2024MCTC>

*Respuesta es requerida





2024 Necesidades Insatisfechas de Transporte Público Formulario para Comentarios

Nombre*: Catalina Ceja de Saldana

Correo electrónico: _____

Ciudad*: Madera Número de Teléfono: [REDACTED]

1. ¿Qué sistema de transporte público usa frecuentemente?*

- | | |
|---|--|
| <input type="checkbox"/> Madera Metro | <input checked="" type="checkbox"/> Madera County Connection (MCC) |
| <input type="checkbox"/> Metro Dial-A-Ride (DAR) | <input type="checkbox"/> MCC Madera Dial-A-Ride (DAR) |
| <input type="checkbox"/> Chowchilla Area Transit Express (CATX) | <input type="checkbox"/> MCC Chowchilla Dial-A-Ride (DAR) |
| <input type="checkbox"/> Otro (por favor especifique) | <input type="checkbox"/> Eastern Madera County Senior Bus |
| | <input type="checkbox"/> Eastern Madera County Escort Service |

2. ¿Hay lugares en el Condado de Madera donde le gustaría ir utilizando el autobús y no puede? Para poder evaluar su comentario efectivamente, por favor provea el cruce de calle más cercano (o el área de la ciudad donde vive), a dónde se dirige, día de la semana, y aproximadamente a qué hora desea hacer su viaje.*

[REDACTED] AVE 9, (casas de la uva)

Que sean mas dias a la semana los que venga.

3. Describa las mejoras de transporte público que necesita.*

Que venga todos los dias de la semana.

Que los horarios sean mas accesibles, mas frecuentes.

4. ¿Se siente seguro utilizando el autobús? Díganos ¿Por qué si? o ¿por qué no?

Si, los bases son comodas y es seguro el viaje.

Sus comentarios serán presentados en un informe de Necesidades Insatisfechas de Transporte Público. Si desea ser contactado acerca de su comentario por favor de su nombre, número de teléfono y/o correo electrónico. Por favor devuelva este formulario a Evelyn Espinosa por correo electrónico a evelyn@maderactc.org o por correo a: 2001 Howard Road, Suite 201, Madera, CA 93637, o respondiendo la encuesta en línea: <https://www.surveymonkey.com/r/UTN2024MCTC>

*Respuesta es requerida





2024 Unmet Transit Needs Comment Form

Name*: Ascencion Aguayo

Email: _____

City*: _____ Phone Number: _____

1. Which system(s) do you most frequently use?*

- | | |
|---|---|
| <input type="checkbox"/> Madera Metro | <input type="checkbox"/> Madera County Connection (MCC) |
| <input type="checkbox"/> Metro Dial-A-Ride (DAR) | <input type="checkbox"/> MCC Madera Dial-A-Ride (DAR) |
| <input type="checkbox"/> Chowchilla Area Transit Express (CATX) | <input type="checkbox"/> MCC Chowchilla Dial-A-Ride (DAR) |
| <input type="checkbox"/> Other (please specify) | <input type="checkbox"/> Eastern Madera County Senior Bus |
| _____ | <input type="checkbox"/> Eastern Madera County Escort Service |

2. Are there places in Madera County you would like to travel to by bus but cannot? If so, where? To effectively evaluate your comment, please provide the nearest cross street or area of town, your destination, day of the week, and approximate time of day that you are interest in making your trip.*

3. Describe the transit improvements(s) you are requesting.*

una banca por la calle la vinda

4. Do you feel safe using transit? Why or why not?

Your comments will be compiled in a report on Unmet Transit Needs. If you would like to be contacted regarding your comment please provide your name, phone number and/or email address. Please return form to Natalia Austin via email at naustin@maderactc.org , mail 2001 Howard Road, Suite 201, Madera, CA 93637, or on-line survey: <https://www.surveymonkey.com/r/UTN2024MCTC>

*Response is required





2024 Necesidades Insatisfechas de Transporte Público Formulario para Comentarios

Nombre*: Lisbeth Lopez

Correo electrónico: [Redacted]

Ciudad*: Madera Número de Teléfono: [Redacted]

1. ¿Qué sistema de transporte público usa frecuentemente?*
- | | |
|--|---|
| <input checked="" type="checkbox"/> Madera Metro | <input type="checkbox"/> Madera County Connection (MCC) |
| <input type="checkbox"/> Metro Dial-A-Ride (DAR) | <input type="checkbox"/> MCC Madera Dial-A-Ride (DAR) |
| <input type="checkbox"/> Chowchilla Area Transit Express (CATX) | <input type="checkbox"/> MCC Chowchilla Dial-A-Ride (DAR) |
| <input checked="" type="checkbox"/> Otro (por favor especifique)
<u>Uber/Taxi</u> | <input type="checkbox"/> Eastern Madera County Senior Bus |
| | <input type="checkbox"/> Eastern Madera County Escort Service |

2. ¿Hay lugares en el Condado de Madera donde le gustaría ir utilizando el autobús y no puede? Para poder evaluar su comentario efectivamente, por favor provea el cruce de calle más cercano (o el área de la ciudad donde vive), a dónde se dirige, día de la semana, y aproximadamente a qué hora desea hacer su viaje.*

Todas las clínicas de Camarena ya que no hay Hospital en Madera.

3. Describa las mejoras de transporte público que necesita.*

Que el bus venga a La Vina todos los días y al menos 2 veces/día. Instalar otra marquesina y banca de espera.

4. ¿Se siente seguro utilizando el autobús? Díganos ¿Por qué sí? o ¿por qué no?

Sí me siento segura ya que brindan un buen servicio.

Sus comentarios serán presentados en un informe de Necesidades Insatisfechas de Transporte Público. Si desea ser contactado acerca de su comentario por favor de su nombre, número de teléfono y/o correo electrónico. Por favor devuelva este formulario a Evelyn Espinosa por correo electrónico a evelyn@maderactc.org o por correo a: 2001 Howard Road, Suite 201, Madera, CA 93637, o respondiendo la encuesta en línea: <https://www.surveymonkey.com/r/UTN2024MCTC>

*Respuesta es requerida





2024 Unmet Transit Needs Comment Form

Name*: Cynthia Russell

Email: [REDACTED]

City*: Chowchilla Phone Number: [REDACTED]

1. Which system(s) do you most frequently use?*

- | | |
|--|--|
| <input checked="" type="checkbox"/> Madera Metro | <input checked="" type="checkbox"/> Madera County Connection (MCC) |
| <input type="checkbox"/> Metro Dial-A-Ride (DAR) | <input type="checkbox"/> MCC Madera Dial-A-Ride (DAR) |
| <input checked="" type="checkbox"/> Chowchilla Area Transit Express (CATX) | <input type="checkbox"/> MCC Chowchilla Dial-A-Ride (DAR) |
| <input type="checkbox"/> Other (please specify) | <input type="checkbox"/> Eastern Madera County Senior Bus |
| | <input type="checkbox"/> Eastern Madera County Escort Service |

2. Are there places in Madera County you would like to travel to by bus but cannot? If so, where? To effectively evaluate your comment, please provide the nearest cross street or area of town, your destination, day of the week, and approximate time of day that you are interest in making your trip.*

yes I would like Chowchilla City Bus to run until 5pm with weekend service.

3. Describe the transit improvements(s) you are requesting.*

Chowchilla needs more drivers. One time there were no drivers available and they canceled my trip.

4. Do you feel safe using transit? Why or why not?

No the driver [REDACTED] in Chowchilla drove with the door open twice and gave no explanation for it.

Your comments will be compiled in a report on Unmet Transit Needs. If you would like to be contacted regarding your comment please provide your name, phone number and/or email address. Please return form to Natalia Austin via email at naustin@maderactc.org, mail 2001 Howard Road, Suite 201, Madera, CA 93637, or on-line survey: <https://www.surveymonkey.com/r/UTN2024MCTC>

*Response is required

Received

MAR 4 2024

MCTC





Received

APR - 5 2024

March, 2024

MCTC

A pick up drop off
stop closer to Road
200 would be awesome,
like really near the
Fire Station or maybe
near the turn out.



©Nancy E. Mink

Thank you,
Suzanne

Thank you.

Sorry; could not
attend.

Thank you.

Sincerely,
—

To: Madera County Transportation Commission—Natalia Austin
2001 Howard Road Suite 201
Madera, CA 93637

Received

APR - 8 2024

From: Scott & Brenda McElroy

[REDACTED]
Madera, CA 93636

MCTC

Thank you for this opportunity to share our requests and concerns. We've been Madera Ranchos residents for forty-four years and love the community. We want to see it be a safe and enjoyable place for generations to come. These are the issues we would like to see addressed:

1. The intersection at Avenue 12 and Hwy 41 needs double right turn lanes for cars turning right from Avenue 12 going onto south Hwy 41. This would keep the cars from backing up onto Avenue 12 and keep cars from illegally turning from the middle lane and causing issues with drivers unaware of their presence where they're not supposed to be there.
2. Drivers should not be able to turn left into Riverstone from westbound Avenue 12 unless there's a separate turn lane provided. Some of those streets have those little poles to block drivers from doing that, but Riverstone Blvd (I believe) has a double yellow but no barrier. Traffic suddenly stops, when someone decides to turn left over the double yellow at a point that people are not expecting. It is unsafe. Road 40 has a break in the double yellow, but no left turn lane which is also unsafe.
3. Our wonderful little street, [REDACTED], has waited patiently to be cared for as many of our neighboring streets have been. There are many smooth roads that we love to ride our bikes on. [REDACTED] is not one of them. It is really bad. Please consider putting it on the list for repaving in the near future.

Sincerely,



Scott & Brenda McElroy

#1

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Thursday, September 07, 2023 5:19:09 PM
Last Modified: Thursday, September 07, 2023 5:23:06 PM
Time Spent: 00:03:57
IP Address: 107.115.33.41

Page 1

Q1

Madera Metro (Metro)

Which system(s) do you use most frequently? / ¿Qué sistema de transporte público usa frecuentemente?

Q2

Are there places in Madera County you would like to travel to by bus but cannot? If so, where? To effectively evaluate your comment, please provide the nearest cross street or area of town, your destination, day of the week, and approximate time of day that you are interest in making your trip. ¿Hay lugares en el Condado de Madera donde le gustaría ir utilizando el autobús y no puede? Para poder evaluar su comentario efectivamente, por favor provea el cruce de calle más cercano (o el área de la ciudad donde vive), a dónde se dirige, día de la semana, y aproximadamente a qué hora desea hacer su viaje.

Quiero saver los horarios

Q3

Respondent skipped this question

Describe the transit improvements(s) you are requesting. /
 Describa las mejoras de transporte público que necesita.

Q4

Respondent skipped this question

Do you feel safe using transit? Why or why not? / ¿Se siente seguro utilizando el autobús? Díganos ¿Por qué sí? o ¿por qué no?

Q5

Respondent skipped this question

(Optional) Your comments will be compiled in a report on Unmet Transit Needs. If you would like to be contacted regarding your comment please provide your name, phone number and/or email address. Sus comentarios serán presentados en un informe de Necesidades Insatisfechas de Transporte Público. Si desea ser contactado acerca de su comentario por favor de su nombre, número de teléfono y/o correo electrónico.

#2

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Saturday, September 09, 2023 12:06:28 PM
Last Modified: Saturday, September 09, 2023 12:07:52 PM
Time Spent: 00:01:23
IP Address: 73.48.144.88

Page 1

Q1

Madera Metro (Metro)

Which system(s) do you use most frequently? / ¿Qué sistema de transporte público usa frecuentemente?

Q2

Are there places in Madera County you would like to travel to by bus but cannot? If so, where? To effectively evaluate your comment, please provide the nearest cross street or area of town, your destination, day of the week, and approximate time of day that you are interest in making your trip. ¿Hay lugares en el Condado de Madera donde le gustaría ir utilizando el autobús y no puede? Para poder evaluar su comentario efectivamente, por favor provea el cruce de calle más cercano (o el área de la ciudad donde vive), a dónde se dirige, día de la semana, y aproximadamente a qué hora desea hacer su viaje.

No

Q3

Respondent skipped this question

Describe the transit improvements(s) you are requesting. /
 Describa las mejoras de transporte público que necesita.

Q4

Do you feel safe using transit? Why or why not? / ¿Se siente seguro utilizando el autobús? Díganos ¿Por qué si? o ¿por qué no?

Yes I never have problems when riding it

Q5

Respondent skipped this question

(Optional) Your comments will be compiled in a report on Unmet Transit Needs. If you would like to be contacted regarding your comment please provide your name, phone number and/or email address. Sus comentarios serán presentados en un informe de Necesidades Insatisfechas de Transporte Público. Si desea ser contactado acerca de su comentario por favor de su nombre, número de teléfono y/o correo electrónico.

#3

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Wednesday, February 14, 2024 10:34:10 PM
Last Modified: Wednesday, February 14, 2024 10:47:19 PM
Time Spent: 00:13:09
IP Address: 72.193.172.36

Page 1

Q1

Madera Metro (Metro)

Which system(s) do you use most frequently? / ¿Qué sistema de transporte público usa frecuentemente?

Q2

Are there places in Madera County you would like to travel to by bus but cannot? If so, where? To effectively evaluate your comment, please provide the nearest cross street or area of town, your destination, day of the week, and approximate time of day that you are interest in making your trip. ¿Hay lugares en el Condado de Madera donde le gustaría ir utilizando el autobús y no puede? Para poder evaluar su comentario efectivamente, por favor provea el cruce de calle más cercano (o el área de la ciudad donde vive), a dónde se dirige, día de la semana, y aproximadamente a qué hora desea hacer su viaje.

Me gustaría que los domingos hubiera transporte, ya que es el día que la mayoría del campo descansan. Punto principal a visitar la iglesia san joaquin, walt mart, el parque de los leones

Q3

Describe the transit improvements(s) you are requesting. / Describa las mejoras de transporte público que necesita.

Los últimos cambios me parecieron buenos, quizá si la ruta que va a la estación del tren cruzara del camarena kids de la yosemite por la estación de bomberos, el toro loco a la dds o parada del cuntry club tendría más afluencia

Q4

Do you feel safe using transit? Why or why not? / ¿Se siente seguro utilizando el autobús? Díganos ¿Por qué si? o ¿por qué no?

No al ir a esperarlo y que estés esperando por más de una hora y no pase.

Quizá si manejarán horarios fijos aun si tardarán en pasar 1 hora pero que fuera un horario seguro y actualizarán los horarios en Internet mejoraría la planeación en cuanto a su uso.

Al interior del autobús no hay problema, el personal es prudente al manejar y el uso del cinturón es bueno

Q5

(Optional) Your comments will be compiled in a report on Unmet Transit Needs. If you would like to be contacted regarding your comment please provide your name, phone number and/or email address. Sus comentarios serán presentados en un informe de Necesidades Insatisfechas de Transporte Público. Si desea ser contactado acerca de su comentario por favor de su nombre, número de teléfono y/o correo electrónico.

Gracias, use por mucho tiempo el servicio y esperaba tener oportunidad de expresar mis comentarios, por que les hacia falta esta opción . Mi nombre Sarai Ortiz [REDACTED]

#4

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Wednesday, February 21, 2024 4:03:28 PM
Last Modified: Wednesday, February 21, 2024 4:14:06 PM
Time Spent: 00:10:37
IP Address: 76.20.72.219

Page 1

Q1 **None of the above**

Which system(s) do you use most frequently? / ¿Qué sistema de transporte público usa frecuentemente?

Q2

Are there places in Madera County you would like to travel to by bus but cannot? If so, where? To effectively evaluate your comment, please provide the nearest cross street or area of town, your destination, day of the week, and approximate time of day that you are interest in making your trip. ¿Hay lugares en el Condado de Madera donde le gustaría ir utilizando el autobús y no puede? Para poder evaluar su comentario efectivamente, por favor provea el cruce de calle más cercano (o el área de la ciudad donde vive), a dónde se dirige, día de la semana, y aproximadamente a qué hora desea hacer su viaje.

No

Q3

Describe the transit improvements(s) you are requesting. / Describa las mejoras de transporte público que necesita.

A connection to Merced, specifically to Merced Amtrak station

Q4

Do you feel safe using transit? Why or why not? / ¿Se siente seguro utilizando el autobús? Díganos ¿Por qué sí? o ¿por qué no?

In general yes. Though I have not used Madera county services

Q5

(Optional) Your comments will be compiled in a report on Unmet Transit Needs. If you would like to be contacted regarding your comment please provide your name, phone number and/or email address. Sus comentarios serán presentados en un informe de Necesidades Insatisfechas de Transporte Público. Si desea ser contactado acerca de su comentario por favor de su nombre, número de teléfono y/o correo electrónico.

Please consider connections to Merced. Thank you!

#5

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Friday, March 01, 2024 12:22:17 PM
Last Modified: Friday, March 01, 2024 3:16:58 PM
Time Spent: 02:54:40
IP Address: 209.129.243.121

Page 1

Q1

Madera Metro (Metro)

Which system(s) do you use most frequently? / ¿Qué sistema de transporte público usa frecuentemente?

Q2

Respondent skipped this question

Are there places in Madera County you would like to travel to by bus but cannot? If so, where? To effectively evaluate your comment, please provide the nearest cross street or area of town, your destination, day of the week, and approximate time of day that you are interest in making your trip. ¿Hay lugares en el Condado de Madera donde le gustaría ir utilizando el autobús y no puede? Para poder evaluar su comentario efectivamente, por favor provea el cruce de calle más cercano (o el área de la ciudad donde vive), a dónde se dirige, día de la semana, y aproximadamente a qué hora desea hacer su viaje.

Q3

Describe the transit improvements(s) you are requesting. / Describa las mejoras de transporte público que necesita.

Time punctuality for Madera Community College students.

Q4

Respondent skipped this question

Do you feel safe using transit? Why or why not? / ¿Se siente seguro utilizando el autobús? Díganos ¿Por qué si? o ¿por qué no?

Q5

Respondent skipped this question

(Optional) Your comments will be compiled in a report on Unmet Transit Needs. If you would like to be contacted regarding your comment please provide your name, phone number and/or email address. Sus comentarios serán presentados en un informe de Necesidades Insatisfechas de Transporte Público. Si desea ser contactado acerca de su comentario por favor de su nombre, número de teléfono y/o correo electrónico.

#6

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Tuesday, March 05, 2024 8:15:38 AM
Last Modified: Tuesday, March 05, 2024 8:25:36 AM
Time Spent: 00:09:57
IP Address: 166.198.34.118

Page 1

Q1

None of the above

Which system(s) do you use most frequently? / ¿Qué sistema de transporte público usa frecuentemente?

Q2

Are there places in Madera County you would like to travel to by bus but cannot? If so, where? To effectively evaluate your comment, please provide the nearest cross street or area of town, your destination, day of the week, and approximate time of day that you are interest in making your trip. ¿Hay lugares en el Condado de Madera donde le gustaría ir utilizando el autobús y no puede? Para poder evaluar su comentario efectivamente, por favor provea el cruce de calle más cercano (o el área de la ciudad donde vive), a dónde se dirige, día de la semana, y aproximadamente a qué hora desea hacer su viaje.

Family member needs a ride on work days from Yosemite Ave to Valley children's hospital 8pm and pick up at 7am back to Yosemite Ave

Q3

Describe the transit improvements(s) you are requesting. / Describa las mejoras de transporte público que necesita.

More availability on times for those working but unable to drive.

Q4

Do you feel safe using transit? Why or why not? / ¿Se siente seguro utilizando el autobús? Díganos ¿Por qué si? o ¿por qué no?

Yes

Q5

(Optional) Your comments will be compiled in a report on Unmet Transit Needs. If you would like to be contacted regarding your comment please provide your name, phone number and/or email address. Sus comentarios serán presentados en un informe de Necesidades Insatisfechas de Transporte Público. Si desea ser contactado acerca de su comentario por favor de su nombre, número de teléfono y/o correo electrónico.

My brother in law got a job at Valley children's hospital, he is not a licensed driver, he needs transportation to and from work. Having affordable public transportation would be great.

#7

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Wednesday, March 06, 2024 8:22:28 AM
Last Modified: Wednesday, March 06, 2024 8:24:05 AM
Time Spent: 00:01:37
IP Address: 166.216.158.158

Page 1

Q1

Madera Metro (Metro)

Which system(s) do you use most frequently? / ¿Qué sistema de transporte público usa frecuentemente?

Q2

Are there places in Madera County you would like to travel to by bus but cannot? If so, where? To effectively evaluate your comment, please provide the nearest cross street or area of town, your destination, day of the week, and approximate time of day that you are interest in making your trip. ¿Hay lugares en el Condado de Madera donde le gustaría ir utilizando el autobús y no puede? Para poder evaluar su comentario efectivamente, por favor provea el cruce de calle más cercano (o el área de la ciudad donde vive), a dónde se dirige, día de la semana, y aproximadamente a qué hora desea hacer su viaje.

None

Q3

Describe the transit improvements(s) you are requesting. / Describa las mejoras de transporte público que necesita.

May there please be a stop near Sherwood that the madera college bus can pick us up and also have a more better time management

Q4

Do you feel safe using transit? Why or why not? / ¿Se siente seguro utilizando el autobús? Díganos ¿Por qué sí? o ¿por qué no?

I feel safe

Q5

(Optional) Your comments will be compiled in a report on Unmet Transit Needs. If you would like to be contacted regarding your comment please provide your name, phone number and/or email address. Sus comentarios serán presentados en un informe de Necesidades Insatisfechas de Transporte Público. Si desea ser contactado acerca de su comentario por favor de su nombre, número de teléfono y/o correo electrónico.

Fix your stops

#8

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Tuesday, March 12, 2024 10:46:40 AM
Last Modified: Tuesday, March 12, 2024 10:52:56 AM
Time Spent: 00:06:16
IP Address: 23.29.7.223

Page 1

Q1

Which system(s) do you use most frequently? / ¿Qué sistema de transporte público usa frecuentemente?

Other (please specify):

Roads within Madera County and they are dangerous and a mess.

Q2

Are there places in Madera County you would like to travel to by bus but cannot? If so, where? To effectively evaluate your comment, please provide the nearest cross street or area of town, your destination, day of the week, and approximate time of day that you are interest in making your trip. ¿Hay lugares en el Condado de Madera donde le gustaría ir utilizando el autobús y no puede? Para poder evaluar su comentario efectivamente, por favor provea el cruce de calle más cercano (o el área de la ciudad donde vive), a dónde se dirige, día de la semana, y aproximadamente a qué hora desea hacer su viaje.

The "bus" in EMC is empty every time I see it, so cut back or eliminate it and focus on safety and roads.

Q3

Describe the transit improvements(s) you are requesting. / Describa las mejoras de transporte público que necesita.

Safer main roads, as tired of reading about fatal accidents. What is the coordination and interaction that Co. can be taking with the State for some of these roads? Let's talk about fire escape roads, and get them fixed. Don't ignore what is blatantly broken.

Q4

Respondent skipped this question

Do you feel safe using transit? Why or why not? / ¿Se siente seguro utilizando el autobús? Díganos ¿Por qué sí? o ¿por qué no?

Q5

(Optional) Your comments will be compiled in a report on Unmet Transit Needs. If you would like to be contacted regarding your comment please provide your name, phone number and/or email address. Sus comentarios serán presentados en un informe de Necesidades Insatisfechas de Transporte Público. Si desea ser contactado acerca de su comentario por favor de su nombre, número de teléfono y/o correo electrónico.

How about descent, safe roads for a start, as far more important than where dial a ride goes. Why are evacuation routes in Eastern Madera County not repaired and down to one lane? Address the real issues, please.

#9

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Tuesday, March 12, 2024 12:00:36 PM
Last Modified: Tuesday, March 12, 2024 12:02:09 PM
Time Spent: 00:01:32
IP Address: 24.112.24.190

Page 1

Q1

None of the above

Which system(s) do you use most frequently? / ¿Qué sistema de transporte público usa frecuentemente?

Q2

Respondent skipped this question

Are there places in Madera County you would like to travel to by bus but cannot? If so, where? To effectively evaluate your comment, please provide the nearest cross street or area of town, your destination, day of the week, and approximate time of day that you are interest in making your trip. ¿Hay lugares en el Condado de Madera donde le gustaría ir utilizando el autobús y no puede? Para poder evaluar su comentario efectivamente, por favor provea el cruce de calle más cercano (o el área de la ciudad donde vive), a dónde se dirige, día de la semana, y aproximadamente a qué hora desea hacer su viaje.

Q3

Respondent skipped this question

Describe the transit improvements(s) you are requesting. / Describa las mejoras de transporte público que necesita.

Q4

Respondent skipped this question

Do you feel safe using transit? Why or why not? / ¿Se siente seguro utilizando el autobús? Díganos ¿Por qué si? o ¿por qué no?

Q5

Respondent skipped this question

(Optional) Your comments will be compiled in a report on Unmet Transit Needs. If you would like to be contacted regarding your comment please provide your name, phone number and/or email address. Sus comentarios serán presentados en un informe de Necesidades Insatisfechas de Transporte Público. Si desea ser contactado acerca de su comentario por favor de su nombre, número de teléfono y/o correo electrónico.

#10

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Tuesday, April 02, 2024 3:26:54 PM
Last Modified: Tuesday, April 02, 2024 3:34:28 PM
Time Spent: 00:07:33
IP Address: 76.9.81.35

Page 1

Q1

None of the above

Which system(s) do you use most frequently? / ¿Qué sistema de transporte público usa frecuentemente?

Q2

Are there places in Madera County you would like to travel to by bus but cannot? If so, where? To effectively evaluate your comment, please provide the nearest cross street or area of town, your destination, day of the week, and approximate time of day that you are interest in making your trip. ¿Hay lugares en el Condado de Madera donde le gustaría ir utilizando el autobús y no puede? Para poder evaluar su comentario efectivamente, por favor provea el cruce de calle más cercano (o el área de la ciudad donde vive), a dónde se dirige, día de la semana, y aproximadamente a qué hora desea hacer su viaje.

None, I don't use a bus

Q3

Describe the transit improvements(s) you are requesting. / Describa las mejoras de transporte público que necesita.

Fix our roads, repair potholes countywide, repair 221 before it falls into the river, install or cause to be installed and maintained stop signs on all roads leading to Road 426, build sidewalks on Road 426 and the School Road. Sidewalks on SR 41 in Oakhurst.

Q4

Do you feel safe using transit? Why or why not? / ¿Se siente seguro utilizando el autobús? Díganos ¿Por qué si? o ¿por qué no?

I do not use public transit

Q5

Respondent skipped this question

(Optional) Your comments will be compiled in a report on Unmet Transit Needs. If you would like to be contacted regarding your comment please provide your name, phone number and/or email address. Sus comentarios serán presentados en un informe de Necesidades Insatisfechas de Transporte Público. Si desea ser contactado acerca de su comentario por favor de su nombre, número de teléfono y/o correo electrónico.

Social Services Transportation Advisory Council

Madera County Transportation Commission Members

•

Chair
Leticia Gonzalez
Madera County

•

Vice Chair
Cecelia Gallegos
City of Madera

•

Waseem Ahmed
City of Chowchilla

•

Robert Poythress
Madera County

•

Jose Rodriguez
City of Madera

•

David Rogers
Madera County

May 29, 2024

Leticia Gonzalez, Chair
Madera County Transportation Commission
2001 Howard Road, Suite 201
Madera, California 93637

SUBJECT: SSTAC FY 2024/25 "Unmet Transit Needs" Recommendation

Dear Chair Gonzalez:

It is with great pleasure that the Social Service Transportation Advisory Council (SSTAC) again makes a recommendation to the Madera County Transportation Commission concerning potential Unmet Transit Needs in Madera County. The SSTAC met in November 2023 and February 2024 prior to the public hearing to review last year's findings and prepare for this year's unmet transit needs process. Comments regarding transit needs in Madera County were received at the "Unmet Transit Needs" Public Hearing on April 24, 2024. The SSTAC met again on April 30, 2024, following the public hearing to review all comments received and evaluate them based on the MCTC Policy Board adopted definitions of "unmet transit need" and "reasonable to meet". After thorough evaluation, we recommend the Commission adopt by resolution the following findings:

- 1. For FY 2024-25 there are unmet transit needs, including needs that are reasonable to meet within the jurisdiction of the County of Madera.**

MCTC Staff and the SSTAC recommend that the unmet transit needs which were found reasonable to meet be addressed during the upcoming fiscal year.

- ADD MORE LIGHTING AT THE BUS STOPS AND ALONG THE ROUTES TO BUS STOPS IN LA VINA; ADD LIGHTED SCHEDULES TO SHOW IF THE BUS IS RUNNING ON TIME

The Transit App (by Swiftly) provides the location of the bus in real-time. The schedules are also accessible on the app. The County has plans to install new schedule holders that have a solar light at bus stops throughout the county, including in the community of La Vina.

Together with the app and the lighted schedule holders, this unmet transit need will be met.

- 2. For FY 2024-25 there are no unmet transit needs that are reasonable to meet within the jurisdiction of the City of Chowchilla.**

- 3. For FY 2024-25 there are no unmet transit needs that are reasonable to meet within the jurisdiction of the City of Madera.**

- 4. Maintain existing transit systems in Madera County: Madera Transit System (Madera Metro and Dial-A-Ride) in the City of Madera; Madera County Connection; Chowchilla Area Transit Express; Eastern Madera County Escort Service; and Eastern Madera County Senior Bus.**

Patricia Taylor
MCTC
Executive Director
2001 Howard Rd. Suite 201
Madera, CA 93637
(559) 675-0721
patricia@maderactc.
org

MCTC Staff and the SSTAC recommend that the current public transit systems continue to operate in Madera County. The existing transit systems meet an existing need for public transit services in the county.

The existing systems are:

- Madera Transit System - City of Madera (Dial-A-Ride and Madera Metro);
- Chowchilla Area Transit Express - City of Chowchilla;
- Eastern Madera County Escort Service; and Eastern Madera County Senior Bus;
- Madera County Connection

The Madera Metro and the Madera Dial-A-Ride provide transportation services that cover the entire City of Madera.

The Chowchilla Area Transit Express (CATX) provides transportation services that cover the entire city of Chowchilla as well as Fairmead and Valley State Prison.

The Madera County Connection (MCC) provides inter-city transportation from Chowchilla, Fairmead, Madera, La Vina, Madera Ranchos and Eastern Madera County to Children's Hospital Central California where a connection can be made to Fresno via the Fresno Area Express (FAX).

The Senior Bus Program and the Escort Service provides transportation to the Eastern Madera County communities including service to Raymond. This service is provided on Wednesdays from 8:30am to 4:30pm.

Sincerely,



[Frank Simonis \(May 14, 2024 11:55 PDT\)](#)

Frank Simonis, SSTAC Chair

Social Services Transportation Advisory Council

**Madera County
Transportation
Commission
Members**

Chair
Leticia Gonzalez
Madera County

Vice Chair
Cecelia Gallegos
City of Madera

Waseem Ahmed
City of Chowchilla

Robert Poythress
Madera County

Jose Rodriguez
City of Madera

David Rodgers
Madera County

Mayo 29, 2024

Leticia Gonzalez, Chair
Madera County Transportation Commission
2001 Howard Road, Suite 201
Madera, California 93637

SUBJECT: Recomendación del SSTAC para el año fiscal 2024/25 sobre “Necesidades de transporte público insatisfechas”

Dear Chair Gonzalez:

Es un gran placer que el Consejo Asesor de Transporte de Servicios Sociales (SSTAC) nuevamente hace una recomendación a la Comisión de Transporte del Condado de Madera sobre posibles necesidades de transporte público insatisfechas en el condado de Madera. El SSTAC se reunió en noviembre de 2023 y febrero de 2024 antes de la audiencia pública para revisar los hallazgos del año pasado y prepararse para el proceso de necesidades de transporte público insatisfechas de este año. Los comentarios sobre las necesidades de transporte público en el condado de Madera se recibieron en la audiencia pública “Necesidades de transporte público insatisfechas” el 24 de abril de 2024. El SSTAC se reunió nuevamente el 30 de abril de 2024, después de la audiencia pública para revisar todos los comentarios recibidos y evaluarlos con base en las definiciones de “necesidad de tránsito insatisfecha” y “razonable de satisfacer,” adoptadas en por La Junta Normativa de MCTC. Luego de una evaluación exhaustiva, recomendamos a la Comisión adoptar mediante resolución las siguientes conclusiones:

1. Para el año fiscal 2024-25, hay necesidades de tránsito no satisfechas, incluidas necesidades que son razonables de satisfacer dentro de la jurisdicción del Condado de Madera.

El personal del MCTC y el SSTAC recomiendan que las necesidades de transporte público insatisfechas que se consideraron razonable de satisfacer se aborden durante el próximo año fiscal.

- **AÑADIR MÁS LUZ EN LAS PARADAS Y EN LAS RUTAS A LAS PARADAS DE LA VIÑA; AGREGUE HORARIOS ILUMINADOS PARA MOSTRAR SI EL AUTOBÚS LLEGA A TIEMPO**

La aplicación Transit (de Swiftly) proporciona la ubicación del autobús en tiempo real. Los horarios también están disponibles en la aplicación. El condado tiene planes de instalar nuevos soportes de horarios que tengan luz solar en las paradas de autobús de todo el condado, incluida la comunidad de La Viña. Junto con la aplicación y los horarios iluminados, se cubrirá esta necesidad de tránsito insatisfecha.

Patricia Taylor
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2. Para el año fiscal 2024-25, no hay necesidades de transporte público insatisfechas que sean razonables de satisfacer dentro de la jurisdicción de la ciudad de Chowchilla.

3. Para el año fiscal 2024-25 no hay necesidades de transporte público insatisfechas que sean razonables de satisfacer dentro de la jurisdicción de la Ciudad de Madera.

4. Mantener los sistemas de transporte público existentes en el condado de Madera: Sistema de transporte público de Madera (Madera Metro y Dial-A-Ride) en la ciudad de Madera; Conexión del Condado de Madera; Chowchilla Area Transit Express; Servicio de acompañantes del este del condado de Madera; y autobús para personas mayores del este del condado de Madera.

El personal del MCTC y el SSTAC recomiendan que los sistemas de transporte público actuales continúen operando en el condado de Madera. Los sistemas de transporte público existentes satisfacen una necesidad existente de servicios de transporte público en el condado.

Los sistemas existentes son:

- Madera Transit System - City of Madera (Dial-A-Ride and Madera Metro);
- Chowchilla Area Transit Express - City of Chowchilla;
- Eastern Madera County Escort Service; and Eastern Madera County Senior Bus;
- Madera County Connection

Madera Metro y Madera Dial-A-Ride brindan servicios de transporte público que cubren toda la ciudad de Madera.

El Chowchilla Area Transit Express (CATX) brinda servicios de transporte que cubren toda la ciudad de Chowchilla, así como también la prisión estatal de Fairmead y Valley.

El Madera County Connection (MCC) proporciona transporte interurbano desde Chowchilla, Fairmead, Madera, La Vina, Madera Ranchos y el este del condado de Madera hasta Children's Hospital Central California, donde se puede hacer una conexión a Fresno a través del Fresno Area Express (FAX).

El programa de autobuses para personas mayores y el servicio de acompañantes brindan transporte público a las comunidades del este del condado de Madera, incluido el servicio a Raymond. Este servicio se brinda los miércoles de 8:30 am a 4:30 pm.

Sinceramente,

Frank Simonis, presidente del SSTAC

**BEFORE
THE COMMISSIONERS OF THE
MADERA COUNTY TRANSPORTATION COMMISSION
COUNTY OF MADERA, STATE OF CALIFORNIA**

In the matter of
**FINDINGS OF THE FY 2024-25 UNMET
TRANSIT NEEDS HEARING**

Resolution No.: **24-05**

WHEREAS, The Madera County Transportation Commission (MCTC) is a Regional Transportation Planning Agency and a Metropolitan Planning Organization, pursuant to State and Federal designation; and

WHEREAS, The Madera County Transportation Commission adopted the following definitions by Resolution No. 22-01 for its Unmet Transit Needs process:

- A. **UNMET TRANSIT NEEDS**: An unmet transit need is an expressed or identified need that is not currently being met through existing public transportation services. An unmet transit need also is a need required to comply with the Americans with Disabilities Act (ADA).
- B. **REASONABLE TO MEET**: The term “reasonable to meet” shall apply to public or specialized transportation services that meet the following minimum criteria:
 1. **Feasibility**
 - The proposed service can be provided with available Transportation Development Act (TDA) funding and/or other funding sources (per State law, the lack of available resources shall not be the sole reason for finding that a transit need is not reasonable to meet per PUC § 99401.5 (c).
 - Sufficient ridership potential exists for new, expanded or revisited transit services.
 - The proposed transit service will be safe and comply with local, state and federal law.
 2. **Community Acceptance**
 - The proposed service has community support from the general public, community groups, and/or community leaders.
 3. **Benefit to Population**
 - The proposed transit service serves a significant number of residents where it is needed and would benefit the general public and/or senior and disabled persons as a whole.

4. Cost-Effective

- The proposed transit service will not affect the ability of the overall system of the implementing agency or agencies to meet applicable transit system performance objectives or the State TDA farebox ratio requirement after any exemption(s) period(s) if the service is eligible for an exemption(s) per CCR 6633.2.
- The proposed transit service, if implemented or funded, would not cause the responsible operator to incur expenditures in excess of the maximum amount of LTF, STA, FTA funds, and fare revenues and local support.

5. Consistent with Intent of Existing Transit Service(s)

- Once established, the proposed transit service will not abuse or obscure the intent of existing transit service(s).
- The proposed transit need should be in conformance with the goals included in the Regional Transportation Plan/Sustainable Communities Strategy, and consistent with the intent of the goals of the adopted Short Range Transit Plan.

WHEREAS, The Madera County Transportation Commission has given consideration to the requirements pursuant to Public Utilities Code, Section 99401.5.; and

WHEREAS, The Madera County Transportation Commission has determined that there are no public transportation or specialized transportation services that are identified in the 2022 Regional Transportation Plan which are not being implemented and/or funded; and

WHEREAS, The Madera County Transportation Commission, pursuant to Public Utilities Code, Section 99401.5 has noticed and held a public hearing on April 24, 2024, to receive testimony on unmet public transportation needs; and

WHEREAS, The Madera County Transportation Commission has considered the testimony received at said hearing and through other methods of receiving public feedback pursuant to Public Utilities Code, Section 99238.5.

NOW, THEREFORE, LET IT BE RESOLVED, that the Madera County Transportation Commission finds that there are no unmet transit needs that are reasonable to meet in FY 2024/25 within the jurisdiction of the City of Madera, there are no unmet transit needs that are reasonable to meet in FY 2024/25 within the jurisdiction of the City of Chowchilla, and that there are unmet transit needs, including needs that are reasonable to meet in FY 2024/25 within the jurisdiction of the County of Madera.

BE IT FURTHER RESOLVED, the Madera County Transportation Commission staff and the Social Service Transportation Advisory Council recommend the following:


1. That the Madera County Transportation Commission finds that there are unmet transit needs that are reasonable to meet in FY 2024/25 within the jurisdiction of the County of Madera.

- Testimony was received regarding the need for more lighting at bus stops and to provide schedules with lighting at the bus stops that show if the bus is running on time, particularly in La Vina. These were found to be unmet transit needs that are reasonable to meet. The Transit App (by Swiftly) provides the location of the bus in real-time. The schedules are also accessible on the app. The County has plans to install new schedule holders that have a solar light at bus stops throughout the county, including in the community of La Vina. Together with the app and the lighted schedule holders, this unmet transit need will be met.
2. That the Madera County Transportation Commission finds that there are no unmet transit needs that are reasonable to meet in FY 2024/25 within the jurisdiction of the City of Chowchilla.
 3. That the Madera County Transportation Commission finds that there are no unmet transit needs that are reasonable to meet in FY 2024/25 within the jurisdiction of the City of Madera.
 4. Maintain existing transit systems in Madera County: The Madera County Connection (MCC) provides inter-city transportation from Chowchilla, Fairmead, Madera, La Vina, Madera Ranchos and Eastern Madera County to Children’s Hospital Central California where a connection can be made to Fresno via the Fresno Area Express (FAX) while the Senior Bus Program and the Escort Service provide transportation to the Eastern Madera County Communities, Madera Metro and the Madera Dial-A-Ride provide transportation services that cover the entire City of Madera, and the Chowchilla Area Transit Express (CATX) provides transportation services that cover the entire City of Chowchilla as well as Valley State Prison.

BE IT FURTHER RESOLVED, the Madera County Transportation Commission finds that the existing transit system meets a continuing transit need and it is reasonable to continue the funding for the existing transit systems.

The foregoing resolution was adopted this 29th day of May 2024 by the following vote:

Commissioner Ahmed	YES
Commissioner Gallegos	YES
Commissioner Gonzalez	YES
Commissioner Poythress	YES
Commissioner Rodriguez	YES
Commissioner Wamhoff	YES



Chair, Madera County Transportation Commission



Executive Director, Madera County Transportation Commission